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Ambit Energy Receives J.D. Power's Highest Ranking for Retail Electric Provider

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Ambit Energy, a leading national retail energy provider based in Dallas, was recognized as the "Highest in Residential Customer Satisfaction among Retail Electric Providers in Connecticut, New Jersey and Pennsylvania" by J.D. Power. The award comes from the J.D. Power 2014 Retail Electric Provider Residential Customer Satisfaction StudySM.

"This award is a product of the entire Ambit Energy team, and we look forward to continuing our track record of being the finest and most respected retail energy provider in America."

The J.D. Power study, now in its second year of measuring retail electric providers in competitive markets, examines satisfaction among residential customers of 82 ranked retail electric providers in nine states across five key factors: price, communications, corporate citizenship, enrollment/renewal and customer service.

"Ambit Energy is honored to be recognized for the second consecutive year by J.D. Power, which demonstrates our team's determination to provide our loyal customers with excellent service," said Jere Thompson Jr., Co-founder and CEO of Ambit Energy. "This award is a product of the entire Ambit Energy team, and we look forward to continuing our track record of being the finest and most respected retail energy provider in America."

On a 1,000-point scale, Ambit Energy ranks highest in Connecticut with a score of 705, performing well in the price, communications, corporate citizenship and enrollment/renewal factors. Additionally, Ambit ranks highest in New Jersey with a score of 718, performing well in the price, communications, corporate citizenship and customer service factors. In Pennsylvania, Ambit ranks the highest with a score of 718, performing particularly well in the communications factor.

The study was fielded from September 2013 through June 2014 and is based on responses from 25,757 retail electric residential customers. Complete retail provider rankings by state can be found at jdpower.com.