



Gavin J. Reynolds & Son
Family Funeral Directors
Care | Quality | Compassion

Our Terms of Business

Professional Fees

Our Funeral Director will meet with you and your family personally to discuss the funeral arrangements. We will provide you with help, support, and information so that you can make an informed decision and guide you through the death registration process as well as completing all legal documentation. We will also take instructions from you to organize the funeral service including the Church, Crematorium, Burial site, Minister, Reception venue, and any additional services you require. Our full team is on hand throughout the day to help, guide and support you.

Care of the Deceased

Our team is made up of 2 highly trained professionals who will bring your loved one into our care with great care and dignity using a specially adapted private ambulance for that very purpose. We will ensure that your loved one is looked after throughout with the utmost dignity, and we will prepare them for visiting using a suitable gown or in their own clothes. We only offer fully private resting suites where your loved one will remain until the day of the funeral and which you can visit should you wish.

Vehicles & Staff

We will supply a traditional motor hearse to transport your loved one throughout the funeral (unless the unattended or simple service was chosen). If limousines were chosen, they will also become part of the cortege and will hold 7 passengers per vehicle. Your Funeral Director will be with you throughout providing support and assistance and guiding you every step of the way. He/She will be supported by our funeral operatives who are highly trained and dressed in our funeral attire.

Coffins

We have a full coffin brochure offering a wide selection of coffin choices which will be discussed during the funeral arrangements with your funeral director. Coffins range from cardboard to wood veneer, from solid wood to American caskets, from eco friendly to wicker. Your funeral director will go through the options and help with recommendations as well as offering you the price list.

Additional Services

Please find our "Additional Services" sheet in our Pricing section



Golden Charter
Funeral Plans 

NAFD
Resolve

Managing Director : Gavin J. Reynolds, Funeral Director
Registered in England & Wales. Company Registration Number 10734273
Registered Office's & Resting Suite's :

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Disbursements & Third Party Fees

A disbursement is a payment we make on your behalf to third parties. These may include the Crematorium, Minister, Doctors etc. Should any further items be required these will be detailed within your handwritten estimate given to you on the day of the funeral arrangement.

Making Payments

We require, in advance of the funeral date, full disbursements to be paid. Your funeral director would of given you a handwritten estimate showing the total cost of the funeral with a full breakdown of items chosen and the disbursement value including the due date.

Your full funeral account is posted to the signatory of the account within 7 days of the funeral date and our payment terms are 30 days of the date of the invoice.

We accept the following methods of payment : Debit/Credit Card, Cash, Cheque, BACS, CHAPS