



Providing Skills for Work

APLH TRAINING

LESSON 2

Understanding Your Licensing Responsibilities

This lesson focuses on the following topics:

- Temporary Events Notice
- Sale and Supply of Alcohol and Exemptions
- Unauthorised Licensable Activities
- Prohibitions for the Sale of Alcohol
- Right of Entry and Inspection
- Police Powers to Close Licensed Premises
- Protection of Children
- Alcohol and How It Effects the Body
- Social Responsibilities
- Conduct of Licensed Premises



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TEMPORARY EVENTS NOTICE (TEN)

What is a TEN?

- Temporary licence to - Sell alcohol / Provide entertainment / Provide late night food/drink
 - Like a Premises Licence
 - Quicker / easier to get
 - Lets people have events on premises **not** licensed – venues / fields / etc
 - OR
 - Have event at licensed premises – extended hours/activities - not covered by existing licence
-

Do I need a TEN?

- Not always
 - Private event - free-to-attend / free food / free alcohol / no music - No TEN needed
In this case – don't need license
 - Most events have at least one licensable activity – and so need TEN
-

Who can apply (serve)?

- Personal licence holder
- Individual 18+
- **Only** individuals can apply - **Not** venues/businesses

- In all cases 'TEN applicant' is known as the 'Premises User'

Service of alcohol

- Don't need PLH or DPS to sell/supply
 - The 'Premises User' is the 'responsible' person - regarding alcohol
 - All other usual rules/laws apply to a TEN event
No U18 drinking / No serving drunks / Etc
 - Any such offences will be charged to the 'Premises User'
-

Guests & Timings

- Maximum 499 people – (including staff)
 - Event up to 168 hours (7 days)
 - Minimum of 24 hours between TEN's - (prevents non-stop parties)
-

Quantity

- | | |
|---------------------------|--|
| - Personal licence holder | 50 per calendar year |
| - 18+ (not PLH) | 5 per calendar year |
| - Premises | 12 per calendar year
(Only 21 days max)(1 person/5 application per venue max) |
| - Can block book TEN's | EG - every 2 weeks for X weeks |
-

If venue has capacity larger than 499 and wants a TEN

- EG - extend hours / live band
- Must limit attendees to 499
- Use specific room/area



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- If 499+ then apply for Premises License Variation
 - Festivals often have Premises Licence due to capacity / timings etc – eg, Glastonbury
-

Sending application

- 10 days notice minimum – (LA receiving the forms – **not** you sending them)
 - Licensing Authority where event is
 - Get form off website / get them to send blank copy
 - Fill in, and send
 - 2 copies to Local Licensing Authority /
 - One copy to the police
 - Fee - £21 (may vary)
-

Exception

- Can apply for 'late TEN' - up to 5 working days before event.
 - Personal License Holders - 10 per year / Non PLH's – 2 lateTEN's per year
-

Details on application

- Dates / Duration / Times / Number of attendees / Proposed licensable activities
 - Sale/supply of alcohol? / On-sales or Off-sales
-

LA receiving the TEN

- When LA receives TEN
 - Send stamped copy of application to 'premises user', within 24hours
-

Withdrawing the TEN

- Can withdraw TEN - eg-event cancelled
 - Minimum 24 hours before start of event
-

Displaying the TEN

- Must display copy of TEN at event
 - Must produce it on request by police / authorised officer of Local Licensing Authority.
 - Criminal offence not to
-

Objections

- ONLY Police or Environmental Health - can object to TEN
 - If they think TEN undermines 4 Licensing Objectives
 - 3 working days to object (after Chief of Police given copy)
 - Examples of objections - Hours / Outside bars / Door staff needed / Noise pollution

 - If police DO object
 - Hearing takes place
 - No later than 24 before event
 - If Licensing Authority agree with police
 - Issue a 'Counter Notice' - stopping TEN
-

Appeals

- Premises User can appeal - if Counter Notice issued
- Police can appeal - if LA does not uphold their police objection



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- To Magistrates Court
 - 21 days to appeal
 - Can't appeal later than 5 working days before event
-

SALE/SUPPLY OF ALCOHOL AND EXEMPTIONS

Definition of Alcohol

- Any drink over 0.5%ABV
 - Does not include liqueur confectionary or perfume
-

Definition of Supply

- Either; sale of alcohol by retail / or supply of alcohol by a Club to its members
-

Premises that don't need a licence

- Some premises don't need license for licensable activities
 - Including sale/supply of alcohol
- **Do not** need Premises licence / DPS / Personal License Holder

- Aircraft / Hovercraft / Train engaged on journey
- Vessel on international journey
- Approved wharf at Port / Hover port - [international](#)
- Royal palace
- Premises occupied by armed forces
- Premises with certificate from Minister of Crown - [EG - Houses of Parliament](#)

Also

- Call centres taking mail orders for alcohol
 - Alcohol as lottery prize – eg Tombola / Raffle
 - Though [not on a regular basis – contact your LA](#)
-

UNAUTHORISED LICENSABLE ACTIVITIES

Illegal to:

- Run completely unlicensed premises - drinking dens
 - Have license for 1 activity - actually doing 2 (eg alcohol & music)
 - Expose alcohol for sale, when not meant to do so – eg off-licence not covering beers etc
 - Selling alcohol outside permitted hours
 - Any contravention of any conditions on license – Under18's / Drunks etc etc etc – lots!
 - Up to £20,000 fine, and/or 6 months
-

Due diligence

- Legal defence against prosecution
- Proving it was a mistake



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- Relying on other's actions
 - It was beyond your control
 - All reasonable precautions taken to avoid committing offence
-

PROHIBITIONS FOR THE SALE OF ALCOHOL

Moving Vehicles

Offence to sell alcohol from motor vehicle when moving – eg coach

- Due diligence - Pull over / Sell alcohol / Start again
 - Trains excluded from this
 - Up to £20,000 fine, and/or up to 3 months prison
-

Power to Prohibit Sale on Trains

Magistrate's court, when asked by police, prohibit sale alcohol on trains between two stations

- EG – Football matches, between certain stations
 - Up to £20,000 fine, and/or 3 months prison
-

Motorway Service Areas/Garages/Petrol Stations

Alcohol sales **not** allowed

- Motorway service areas – no exceptions
 - Petrol stations used primarily for sale of fuel
 - Alcohol sales **are** allowed
 - Petrol stations primarily for goods **other than** fuel sales - Tesco Metros etc
 - This still does not include Motorway service station
-

POWERS TO ENTER AND INSPECT PREMISES

Police/Local Authorities

- Police constables / Authorised persons (Local Authority officer/Env Health/Fire/H&S)
- Have 'right of entry' to discuss matters/ inspect a premises regarding:
 - New Premises Licence application
 - Premises Licence variation
 - Premises Licence review
 - Temporary Event Notice

And also

- If they believe premises being used /about to be used / for unauthorised licensable activity
 - No search warrant required
-

HM Revenue and Customs

- Have 'right of entry'



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- Can remove goods if duty not paid
 - If entering premises at night / must be accompanied by police officer
-

Reasonable force

- May be used by all above persons to carry out their duties
 - It is offence to obstruct them
-

POWERS TO CLOSE PREMISES / AREAS

Closing an Area

- Local magistrates can close all premises in specific area for 24 hours
 - To prevent crime/disorder
 - Application must come from Police Superintendent or above
-

Closing Specific Premises

Police Inspectors (or above)

- Have power to shut down venues immediately/on the spot (Shut Down Order)
- If believe is disorder/nuisance/public safety issues/drugs etc at the premises

Environmental Health officers

- Have power to shut down venues immediately/on the spot (Shut Down Order)
- To prevent noise pollution
- Don't even have to prove decibels, although normally would (45db limit outside venues)

Shut down

- Can last up to 24hrs
-

Failure to Comply

- Criminal offence
 - Can result in prosecution of
 - The manager Person in authority Premises licence holder
 - DPS Premises user for a TEN
-

Action after Closure

- Police take Shut Down Order to local Magistrates Court
 - 24 hours to do so (unless it's weekend - can extend this to Monday)
 - Magistrates may then choose to
 - Revoke(reverse) the Shut Down Order – Re-open venue
 - Extend closure indefinitely– length depends on situation
 - Criminal offence if you open during the closure
 - If you disagree with the Magistrates Court decision
 - Appeal to Crown Court
-

Review of Premises Licence After Closure

Following Shut Down Order



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- Magistrates' Court informs Licensing Authority of decision
- The LA **28 days** – review Premises Licence
- The LA may
 - Modify conditions (eg – change hours of service / live music)
 - Exclude licensable activity (eg - selling alcohol/playing music)
 - Remove DPS
 - Suspend licence - up to three months
 - Revoke licence entirely

Premises can avoid closure order / review - agreeing to close voluntarily

PROTECTION OF CHILDREN (U18)

Children on Licensed Premises

- Government want to encourage family-friendly venues
- So law quite open
- Beyond these laws - up to premises to make own variations specific to their premises

Age	Legal?	On own?	Venue type	Time	Drink
18+	Legal	On own	Any	Anytime	Yes
16/17	Legal	On own	Any	Any time	No
Under 16	Legal	On own	Not primarily/exclusively for sale of alcohol	Up to midnight	No
Under 16	Legal	With adult	Exclusively/primarily alcohol	Up to midnight	No
Under 16	Illegal	On own	Exclusively/primarily alcohol	Any time	No
Under 16	Legal	With adult	Any	Midnight – 5am	No
Under 16	Illegal	On own	Any	Midnight – 5am	No

In test

On own = Unaccompanied / With Adult = Accompanied

And so.....

Venue decides what's appropriate for it's venue

Examples

Nightclub	No Under 18's on site, ever
Live music venue	16/17 Year Olds - ok with adult
Pub with food	All Under 18's ok with adults



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Restaurant	Under 16's ok with adults
Hotel Restaurant	Under 16's ok unaccompanied

- Decisions must be in operating schedule.
 - Sometimes local LA will restrict no U18's on to certain premises / EG - strip clubs etc,
-

Selling alcohol to children

Illegal

- Sell alcohol to U18
 - Knowingly **allow** the sale to U18 (Including: venue staff, friends, family)
-

Children buying alcohol

Illegal

- U18 to buy, or attempt to buy, alcohol
 - 18+ to buy, or attempt to buy, alcohol for U18 (One exception)
-

Children consuming alcohol (in licensed premises)

Illegal

- Allow U18 to drink alcohol, on licensed premises (One exception)
- U18 to drink alcohol, on licensed premises

One exception

- A 16/17 year old can drink beer, wine or cider with a table meal
 - Providing that a responsible 18+ buys the alcohol

 - Don't have to be the under18's parents
 - 16 or 17 year old can-not **purchase** the alcohol
 - It has to be a table meal – Bar snacks don't count / Canapé's don't count
 - The drink has to be drunk while the meal is still active/on the table
 - The drink has to be drunk at the table
 - It cannot be spirits / cocktails etc
 - However there is no official limit to the drink (irresponsible service dictates this)
 - The adult has to be present at all times (except for the occasional toilet break)
-

Children consuming alcohol (not in licensed premises)

Illegal

- U18 to consume alcohol in a public place (inc parks, streets)



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Legal

- U18 to consume alcohol in a private place – eg at home (social services)
-

Delivering alcohol to children (in licensed premises)

Illegal

- Deliver alcohol to U18, including orders over the phone (eg-hotel)
 - Knowingly authorise the above delivery to U18 (eg-mgr/floor mgr)
-

Delivering alcohol to children (not in licensed premises)

Legal

- Deliver alcohol to U18, that has been ordered by 18+, to a home, or place of work
-

Sending a Child to Obtain Alcohol ('off-licence' premises)

Illegal

- Send U18 to obtain alcohol that is sold for consumption off premises.
Eg – U18 goes to off-licence/pub to pick up alcohol for parents, ordered over phone
-

Sales of alcohol made by children

Illegal

- On licensed premises, to allow U18 to sell or supply alcohol unsupervised (two exceptions)

Two exceptions

Legal U18 to sell/supply alcohol, if:

- Each and every sale is approved by a responsible 18+ (eg-U18 serving at bar)
 - Without approval, if alcohol is sold/supplied with a table meal (eg-U18 waiter at table)

 - No official age limit in Licensing Act to say how young U18 staff member can be
 - However are restrictions on employing U16's / and very strict restrictions on employing U13's
-

Sales of other products to children

Sale of other products to children	
Cigarettes	18
Gambling (fruit machines)	18
Knives	18
Solvents (glue etc)	18
Gas Lighter refills	18
Fireworks	18
Lottery tickets (gambling)	16



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Liqueur chocolates	16
Party Poppers!	16

Test purchasing - testing underage sales at venues

- Police / Weights & Measures officials - send in U18 to buy alcohol
 - Checking - You asking for ID / Using correct measures (normally small measures)
 - Police / Weights & Measures / U18 - are **not** breaking law
 - The under 18's will normally buy, but not drink
 - Get involved with the local LA, Police, TCP meeting - may find out when next visit planned
-

Penalties / Fixed Penalties

The Criminal Justice and Police Act of 2001 empower police to issue fixed penalties

Illegal action	Fixed	Upper	And
Sale to Under18 (one off)	£90	£5,000	Possible premises licence review
Sale to Under18 (twice in 3 months)	£90	£10,000	Premises licence review / possible venue closure up to 48hrs &/or suspension up to 3 months
Delivery to / Buying for Under18	£90	£5,000	Possible premises licence review
Allowing delivery/consumption U18	£90	£5,000	Possible premises licence review
Sale to a drunk	£90	£1,000	Possible premises licence review
Obtaining alcohol for a drunk	£90	£1,000	Possible premises licence review
16/17yearold buying alcohol	£50	£1,000	Possible premises licence review
16/17yearold drinking alcohol	£50	£1,000	Possible premises licence review
Under16 buying alcohol	£30	£1,000	Possible premises licence review



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Under16 drinking alcohol	£30	£1,000	Possible premises licence review
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Defence

- If charged with selling alcohol to U18
- It is a defence to show:
 - You believed individual to be 18+
 - Nobody could have suspected they were Under 18
 - You took all reasonable steps to establish age
 - You asked for ID
 - Evidence would have convinced a reasonable person

Evidence

- Only evidence needed for prosecution - is age and sale
- Generally - only one person will get fined initially
- Depends on lots of things - Was it a one off?
- If management prove good training (signed induction forms!) – bartender may get fine
- If bartender proves poor training / directives on age policy – management may get fine
- Anyone who works at venue, who could have prevented it, and didn't act, may also get fine
- Either way Premises licence holder can expect review of the premises licence

Preventing Under-Age Purchases

As of 1 October 2010

- All licensed venues - Age Verification Policy in place
- Train staff on it
- Challenge 18 / Challenge 21 / Challenge 25
- Adopt a "no proof - no sale" policy
- Venue must display signs stating this

Appropriate documents to prove age

- Best Passport
- Next best Photograph driving licence
- Next best again A proof of age scheme card which carries the PASS logo

Proof of Age Standards Scheme (PASS)

- Government / Police / Trading standards - endorsed scheme
- Have hologram - making them difficult to forge
- Several card schemes that carry the PASS hologram

CitizenCard - £15 - £30

One-ID4U - £15 - £25





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Validate UK - £15 - £25



Check the date! – You can get a PASS card if you are under 18

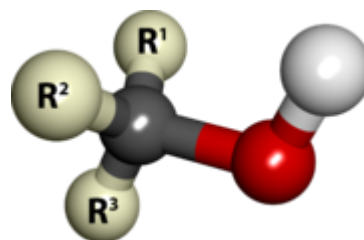
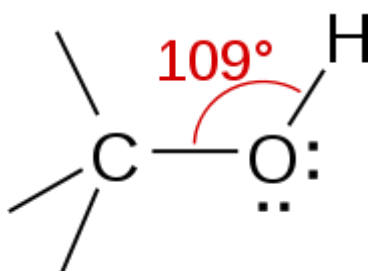
PASS	£15 - £30
Provisional driving licence	£50
Passport	£77.50

Approx 5 million cards, holding the PASS hologram, have been issued since 1993

Recent research says up to 50% of venues do not accept these as proof-of-age!!
This is entirely up to the venue

ALCOHOL AND HOW IT AFFECTS THE BODY

What is alcohol?



- **Alcohol** is organic compound
- Otherwise known as ethanol (C_2H_5OH)
- Also used as industrial solvent, and car fuel
- Clear flammable liquid that boils at $78.4\text{ }^\circ\text{C}$,
- In US and other countries, (because of legal/tax restrictions), ethanol, not used for drinking, often contains additives that make it poisonous (such as methanol).
- Known as meths, methyated spirits or "surgical spirits".
- Methanol is extremely toxic: One sip (as little as 10 ml) can cause permanent blindness by destruction of the optic nerve and 30 ml (one fluid ounce) is potentially fatal.^[2]



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Nature of Alcohol

- Intoxicating substance
- Drug - Alters emotional, physical, and mental state
- Can be very addictive

The official line

- Moderate drinking in social setting – enjoyable / relaxing / good for you
 - Regular over-consumption - can have serious health and social consequences
-

Alcohol abuse / Binge-drinking

- Consuming excessive amounts of alcohol in single session.
- Definition - drinking more than 2-3 times recommended daily limit - single session

Alcohol dependency / Chronic drinking

- Consuming excessive amounts over extended period of time on a regular basis.
- Chronic alcohol consumption - negative effects on physical health / mental health, and can lead to alcohol addiction/liver disease.

Good drinking & Bad drinking

- Know the difference, as a drinker, and as staff member serving it
-

Alcohol in the body

- Goes in via stomach / small-intestines
 - Goes to **all** parts of body
 - Out by liver / kidneys
-

Absorption

Several factors affect speed it gets into blood

- Quantity / strength of drinks consumed
 - Amount of food eaten (alcohol absorbed slower)
 - Body size (less blood - so higher concentration of alcohol)
 - Gender - Women take longer to metabolise alcohol
 - Higher Fat to/Water ratios – longer to dilute alcohol
 - ADH (Alcohol dehydrogenase) – enzyme - less of it in Stomach/Liver - slower burn
-

The definition of drunk

- No legal definition to term 'drunk
- However **is** medical definition
- Drunk when you drink alcohol faster than body can eliminate it



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- Measured by - Blood Alcohol Concentration - BAC

Drink Driving

- Illegal to drive if you have a BAC of

80milligrams in 100ml of blood

OR

35micrograms in 100ml of breath

07milligrams in 100ml of urine

It's difficult to work out what that is in drinks, but say 1pint for men / 1 glass of wine for women
max

Reduction/Removal

- Takes approx 20 minutes after last drink before BAC starts to fall

- 1 hour to remove 1 unit of alcohol from body

%ABV

- %ABV – Percentage Alcohol by Volume

- Higher the ABV - More alcohol it contains

- Rum labelled 40% ABV - means 40% of the bottle is pure alcohol / ethanol

Legal %ABV

Classification		%ABV
Alcohol Free	Not more than	0.05%
Alcoholic Drink	Over	0.5%
Low alcohol	Not more than	1.2%
ABV must be shown on label	More than	1.2%



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Different drinks %ABV

Drink	Details	%ABV – average
Beer/Ale/Lager/Cider		4-5% (up to 41%)
Wines		8%-13%
Fortified wines	Wine, with added spirit	15-20%
Liqueurs	Spirit, with added sugar & flavour	15%-30% (up to 55%)
Spirits	No added sugar (can have flavour)	37.5%-40% (up to 80%)
America – Proof system	This is twice our ABV	40%ABV = 80%Proof

Safe drinking limits

- To create distinction between healthy drinking and unhealthy drinking
- UK government and medical advisers created - measurement called the 'Unit'

What is a unit?

- Quite simply, a Unit is 10ml (or 8grams) of pure alcohol/ ethanol

Daily Recommendations

- Women no more than 2 to **3 units** per day / 14 units per week
- Men no more than 3 to **4 units** per day / 21 units per week
- **And**
- Everyone 2 alcohol free days per week – give body a rest

Binge drinking

- **More than 2-3 times** recommended daily limit during single session.



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And so

Women	Recommended	2 to 3 units
	Binge	6 to 9 units
Men	Recommended	3 to 4 units
	Binge	9 to 12 units

How do you work out Units?

$$\frac{\text{Volume (ml) } \times \text{ ABV}}{1000} \quad \text{OR} \quad \frac{\text{Volume (cl) } \times \text{ ABV}}{100} \quad \text{OR} \quad \text{Volume} \times \text{ ABV\%}$$

Drink	V ml	X	ABV	/		=	X1	X2	X3	X4	X5	X6	WR	MR	WB	MB
Single spirit	25	X	40	/	1000	=	1	2	3	4	5	6	3	4	9	12
Half Pint beer	284	X	4.5	/	1000	=	1.25	2.5	3.75	5	6.25	7.5	3	4	9	12
Bottle beer	330	X	4.5	/	1000	=	1.5	3	4.5	6	7.5	9	3	4	9	12
Pint beer	568	X	4.5	/	1000	=	2.5	5	7.5	10	12.5	15	3	4	9	12
Small wine	125	X	12	/	1000	=	1.5	3	4.5	6	7.5	9	3	4	9	12
Double spirit	50	X	40	/	1000	=	2	4	6	8	10	12	3	4	9	12
Medium wine	175	X	12	/	1000	=	2.1	4.2	6.3	8.4	10.5	12.6	3	4	9	12
Large wine	250	X	12	/	1000	=	3	6	9	12	15	18	3	4	9	12
Bottle of wine	750	X	12	/	1000	=	9						3	4	9	12

SOCIAL RESPONSIBILITIES – RETAIL SALE OF ALCOHOL

Alcohol Harm Reduction Strategy

- Crime and Disorder, caused by alcohol abuse (particularly town / city centres).
- One of biggest, 'anti-social' issues of our age
- Definitely biggest issue in licensed retail sector

- In response to this - government created 'Alcohol Harm Reduction Strategy'
- To help deal with issue

How does it work?



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Government

- Duty to create laws that help reduce crime and disorder (related to alcohol)
- Review / shut down problem - Venues
- Fines / - Exclusion orders / Anti-Social-Behaviour-Orders (ASBOs) - Individuals

PLH's / Retailers

- Duty of all PLH's and retailers to
 - Sell alcohol in responsible / lawful manner
 - Run responsible promotions
 - Never encourage over-consumption of alcohol
 - Advertise responsibly
 - Ensure safety of staff and customers
 - Limit public nuisance
 - Work in partnership with - Licensing Authority / Police / Other local groups

Licensed Retail Bodies

- Representatives of the industry - Produce guidance on responsible retail of alcohol
 - Committed to help tackle issue
- The British Beer and Pub Association (BBPA)
- The Association of Convenience Stores (ACS)
- The British Retail Consortium (BRC)
- The British Institute of Inn-keeping (BII)

The Portman Group

- Formed in 1996
 - Collection of drinks industry 'big hitters'
 - The people involved in selling / retailing the alcohol
 - Group includes - Bacardi Brown Forman / Beverage Brands / Carlsberg / Coors / Diageo / InBev / Pernod Ricard / Scottish and Newcastle
 - Operate code of practice on – naming / packaging / promotion / labelling - alcoholic products
 - Make sure ABV / Units etc on packaging, and marketing is responsible
 - They promote Social Responsibility Standards
-

Social Responsibility Standards

- Compiled by Government / Police / Other agencies / Industry bodies
- Give directives on responsible promotions – venues, manufacturers etc

Responsible promotions

- Promote 'sensible' drinking
- **Not** promote drunkenness
- Prevent under age sales
- No marketing – appeals to U18's
- No association with violent / aggressive / behaviour



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- Alcoholic nature of products clear
- No suggesting - drinking gets you sex / money / better at sport
- All staff trained
- Company policies work towards these goals

Irresponsible promotions

- Licensing law amendments - 6th April 2010 / 1st October 2010
- Following activities became **illegal**
- **Games that encourage** people to drink a quantity of alcohol within a time limit
- Or to drink as much as possible even without a time limit
- Does **not** include - Happy hours
- **Unlimited alcohol** given free / fixed fee - to public or particular group
- Eg – All you can drink for £10, or ladies drink for free.
- Does **not** apply if linked to table meal. (unlimited wine with table meal, ok)
- **Free / discounted** alcohol / Free items - as a prize for drinking
- Rewarding - buying & drinking alcohol
- (Over 24 hour period or less)
- eg – Guinness hats/St Patricks Day / 8 Guinness-Get hat-Illegal / Now free
- **Free or discounted** alcohol linked to sporting event
- Eg - Free drinks for 30 mins if a team wins / Reduced prices every time goal scored
- **Promotional** posters / flyers - promoting anti-social behaviour
- **Dentist chair** games - alcohol dispensed directly into mouth of another
- **Age verification policy** – All venues must have official policy / train staff on it
- **Small Measures** must be available / customers made aware them

Beer or cider	½ pint
Gin, rum, vodka or whiskey	25ml or 35ml
Wine (still)	125ml glass

- **Free tap water** – where reasonably available

CONDUCT OF LICENSED PREMISES

Offences

As mentioned previously – lots of potential offences!

- Selling outside of hours
- Selling smuggled goods
- Selling to drunks
- Etc etc
- Can be committed by anyone working at venue
- Premises licence holder / DPS / PLH / Bartender etc



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Serving Drunks

Offence to

- Sell to drunk
 - Sell to someone buying for drunk
 - Allow alcohol to be sold to / obtained for a drunk
 - Attempt to buy alcohol for a drunk
(Applies to drink on / off, the premises)
 - Allow drunk and disorderly conduct on licensed premises
-

Recognising drunkenness

- Loss of co-ordination
 - Slurred speech
 - Slow reactions
 - Staggering
 - Glazed eyes
 - Aggressiveness
-

Conflict Prevention

Ways to improve personal safety:

- SIA Door staff
 - CCTV
 - Age verification policy
 - Promote sensible drinking
 - Responsible promotions
 - Regular glass collection
 - Good social mix of customers – men / women / kids where appropriate
 - Get to know customers
 - Depersonalise refusals
 - Be organised at closing time
-

Failure to leave premises

It is an offence

- If person deemed drunk - asked to leave premises - and they refuse to do so
 - The police may be called to assist in this instance
-

Prevention of Violence

Violent Crime Reduction Act

- Aims to reduce disorder
- Cut violent crime
- Deal with alcohol fuelled violence



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Principals of Act

Government

- Duty to create laws that help reduce crime and disorder (related to alcohol)
- Review / shut down problem - Venues
- Fines / - Exclusion orders / Anti-Social-Behaviour-Orders (ASBOs) - Individuals

Drinking Ban Orders

- Any 16+ causes alcohol related disorder
- Can be banned from licensed premises – bars / clubs / off licences / etc
- 2 months - up to 2 years.

Anti-Social Behaviour Orders /ASBO's

- U18's who have history causing disorder - Can get ASBO
- Stops them from being in prescribed area
- Can involve curfew times

Alcohol Disorder Zones

- Licensed premises in a zone
- Have to contribute to additional cost of policing / other costs
- Dealing with alcohol fuelled disorder and violence

Lots more content to Act

- Serving children / Closing premises / Door supervisors / Weapons
-

Pubwatch, Retailwatch, and Shopwatch

- Organised by local businesses / local licence holders
 - Support from police
 - Introduce local strategies to prevent:
 - Theft / Violence / Disorderly behaviour / Under-age drinking / Other crime and disorder
 - Venues call / text / beeper, each other / cameras / signs warning drunks in area, etc
-

Drugs on premises

- **Illegal** - to allow drug activity on licensed premises
- Vigilance / Zero tolerance approach
- Signs in toilets, good idea – due diligence



Providing Skills for Work

- Suspect drug activity on premises - Call police
 - Do not approach those suspected of drug activity

 - Turning a blind eye, to illegal drug activity - regarded as permitting it
 - Heavy penalties
 - Police can close premises
 - Conviction can result in forfeiture of personal licence / review of premises licence
-

Smoking and Your Premises

As of 2007 (Update of the Health Act 2006)

Illegal to smoke

- Indoors in a public place
- Indoors at work (public place)
- Or in structure more than 50% enclosed

- | | |
|---------------|---------|
| - Indoors | Illegal |
| - Beer Garden | Legal |
| - Your home | Legal |
| - Bus stop | Illegal |
| - Marquee | Illegal |
| - Your car | Legal |
| - Gazebo | Legal |

Exceptions to law

- | | | |
|--|---|-------|
| - Hotel room | Room must be registered as being smoking | Legal |
| - Cigar shop | Sampling cigars / pipe tobacco | Legal |
| - Performers | Providing its integral to their performance | Legal |
| - Hospices, Nursing homes, Prisons – designated smoking room | | Legal |
-

No Smoking Signs

In England

- Must be displayed in venue
 - In all areas so guests are in no doubt it is no smoking venue'
-

Penalties

- | | |
|----------------------------|--|
| Smoker | Fixed penalty £30 / £50 if not paid in 15 days |
| Failing to display signs | Fixed penalty fine of £200 |
| Failing to prevent smoking | Up to £2,500 fine |
-

Drink Driving

- Licensed premises - discourage customers from drinking and driving
- Display taxi numbers / provide telephone



Providing Skills for Work

- Bus timetables
 - Offer food
 - Low alcohol / alcohol-free drinks
 - Free soft drinks to drivers
 - Warning posters / anti-drink driving messages / beer mats & posters
 - Training staff - look out for signs of drinking and driving
-
- UK – If someone gets drunk at your venue/drink drives/has crash – Not your responsibility
 - However won't look good on your venue – Due diligence
 - In US – It is your responsibility (apart from Vegas!)
-
- Personal License Holders - offences drink driving – probably use your licence

Keeping Smuggled Goods

- Offence to keep smuggled goods on licensed premises (no tax)
 - Court may order forfeiture of the goods. (almost certainly will)
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