

General Consent & Policy

Thank you for choosing NuYu Medical Spa. In our ongoing efforts to provide you with the best possible service, we ask that you carefully review this consent form & ask any questions necessary to help you fully understand it. Please sign at the bottom only after careful review & consideration.

DISCLOSURE OF MEDICAL HISTORY: I agree that I will disclose a full & accurate personal medical history, including any & all information regarding medical conditions & my use of medications, drugs, herbs, vitamins or other supplements of any kind. I understand that failure to do so may affect my treatment outcome & increase the likelihood or severity of complications.

CONFIDENTIALITY: I understand that no information regarding services performed shall be released without my express consent except as follows: I authorize that copies of my records may be sent to another medspa location if I seek additional treatment at that location. I understand that, in addition to authorized clinic personnel, the clinic's medical director & consulting physicians shall have full access to my treatment records. I understand that appropriate medical review may be conducted to further the safety & efficacy of NuYu Medical Spa's services. I understand that photographs may be taken to document treatment results, but they will not be released or used otherwise without my consent. NuYu Aesthetics Med Spa will maintain file copies of all records for a minimum of three years.

SKIN CARE PRODUCTS: I understand that some of the skin care products offered by NuYu Medical Spa are professional strength & formulated to aggressively treat problem skin. I agree that I will use any skin care products obtained from the clinic in accordance with the instructions & directions provided to me by the clinic staff & only after becoming acquainted with the product & its recommended use. I realize that I may experience varying degrees of discomfort, redness, burning, peeling, itching, dryness or other symptoms, especially in the early stages of use. These symptoms should lessen & eventually subside as my skin tolerance develops. I understand that in unusual circumstances, use of these professional strength products could be harmful & even cause injury to the skin (infection, discoloration, superficial scarring, etc.). I will discontinue use & notify the staff at NuYu Medical Spa if any unusual or concerning irritation occurs. I will not use any of these professional strength products if I am nursing, pregnant or trying to become pregnant. I understand that long-term use is necessary to achieve & retain the desired benefits. I understand that returns or refunds on products or procedures will not be accepted.

SPECIAL ORDERS: Any special orders placed for a patient must be paid in full in advance. Any special orders for treatments sold by the unit must be paid in advance. The prepayment will be according to patient's previous treatments or by the average unit count per area of concern. Cost differences will be deducted or credited at time of treatment

CONTINUED CONSENT: I understand that NuYu Medical Spa services generally consist of a series of treatments to achieve maximum benefit, & this consent applies to all services rendered to me by NuYu Medical Spa, including ongoing or intermittent treatments.

APPOINTMENTS & CANCELLATIONS: Should you be feeling spontaneous, we may have a 'same day' space for you, but it is highly recommended to make appointments at least one week in advance!

Because NuYu Aesthetics is by appointment only, your appointment time is reserved exclusively for you & we request that you acknowledge & respect our cancellation policy. Please keep in mind that "No Shows" or last minute cancellations leave our providers with empty appointment times as well as other clients that cannot get in.

A CREDIT CARD NUMBER IS NEEDED TO HOLD YOUR RESERVATION FOR TREATMENTS & CONSULTATIONS: We require a non-refundable \$50 prepayment/ deposit for consultations & services (\$100 prepayment/ deposit for Botox & Dysport), which will be deducted from any service or product at time of scheduled appointment. You may opt out of credit card prepayment with a cash deposit in advance or a NuYu Gift Certificate.

Payment is due at time of service. We **do not take checks. All Sales are final. No refunds** issued.

GRATUITIES: Gratuities for your service are at your discretion & are not included in any service or package.

"NO-SHOW" / CANCELLATION WITHIN 24 HOURS- FEE APPLIED: We require at least 24 hours notice to cancel any appointment. "No-shows" & cancellations less than 24 hours prior to appointment will be charged a \$100 Cancellation Fee (deposit will be applied). Any further treatments reserved will require a deposit of the greater between 50% of treatment or \$100 deposit.

COMPLIMENTARY OR DISCOUNTED TREATMENTS RESULTING IN A NO-SHOW, CANCELLATION OR RESCHEDULE REQUEST WITHIN 48 HOURS:

Complimentary or discounted cost treatments resulting in a no show, cancellation or reschedule request within 48 hours prior to your appointment will be subject to a "No Show/ Cancellation Fee" & will no longer be redeemable (void).

ARRIVE ON TIME OR 15 MINUTES PRIOR: Please allow yourself ample time to arrive &, if necessary, 15 minutes early to fill out consents. We have maps & detailed directions provided on our "Contact, Directions & Forms" page so you may plan your directions & complete your forms prior to arrival. If a client arrives late for their appointment, the appointment duration will be adjusted at the full fee so that the following appointments are not inconvenienced.

SPECIAL NEEDS/ CONCERNS: Please inform us prior to your appointment if you have any special needs or concerns to allow us adequate time to make any necessary preparations. We want you to feel comfortable & welcome. Please do not hesitate to inform us of anything we may provide to give you a wonderful experience!

VALUABLES: Although we have limited locker availability, which you may reserve prior to your appointment upon request, we encourage you to leave valuables at home as we are not responsible for lost or stolen items.

WE DO NOT PROVIDE CHILD CARE: Please arrange childcare so as to ensure that our focus during your treatment is only on you. Both you & your loved ones' safety & relaxation is my concern. You may bring along a responsible adult to accompany your child in our waiting area during your treatment if necessary. Remember, this is an elective treatment. If you plan to be treated, plan ahead. Any client arriving for an appointment without an adult (18 yrs. or older) supervising his/her children will be charged full price of appointment & given the option to reschedule. This is NOT a SAFE place for CHILDREN!

SORRY, NO EXCEPTIONS WILL BE MADE TO THIS POLICY.

I have read & fully understand & all contained within this document & have the option to inquire if I desire. My signature acknowledges that I accept & wholly agree with this Appointment Policy.

Client/ Guardian-
Signature _____ Printed Name _____ Date _____

NuYu Aesthetics Staff-
Signature _____ Printed Name _____ Date _____