



The Wall That Heals **Volunteer Job Description 2022**

The Wall

The Wall That Heals exhibit features a three-quarter scale replica of the Vietnam Veterans Memorial in Washington, D.C. The replica is 375 feet in length and stands 7.5 feet high at its tallest point. Visitors experience The Wall rising above them as they walk towards the apex, a key feature of the design of The Wall in D.C.

Like the original Memorial, *The Wall That Heals* is erected in a chevron shape, and visitors can do name rubbings of individual service members' names on The Wall. The replica is constructed of Avonite, a synthetic granite, and its 140 numbered panels are supported by an aluminum frame. Machine engraving of the more than 58,000 names along with modern LED lighting provides readability of The Wall day and night.

Mobile Education Center and Information Tent

The 53-foot trailer that carries *The Wall That Heals* transforms to become a mobile Education Center. Training is provided to familiarize volunteers with the digital displays, handouts, and exhibits enabling them to assist visitors with and enhance their experience.

Displays include:

- Hometown Heroes – Digital rotating display of photos of service members on The Wall who list their home of record from the local area.
- Map of Vietnam
- In Memory Honor Roll – Digital display of photos of Vietnam veterans from the state we are displaying (for Example - Mississippi) who were added to VVMF's In Memory program which honors veterans who returned home and later died of Vietnam-related causes.
- Videos and timeline on the history of The Wall.
- A display representing the types of items left at The Wall in Washington, D.C. in remembrance.
- An In Memory plaque replica that honors those veterans who returned home and later died as a result of their service.
- Two paper directories allow for names to be found alphabetically.

Volunteers

During the TWTW exhibition, volunteers will be needed to complete the various duties described below. Where possible we encourage you to allow volunteers to rotate through to the different assignment areas during their shift.

A training session at TWTH is provided (rain or shine) on Wednesday at 6:00 pm and volunteers are encouraged to attend. Handouts are provided to assist your volunteers in attendance and extra copies are given to your volunteer coordinator to provide to those unable to attend training.

All volunteer positions require standing and walking around the mobile Education Center and at The Wall. Volunteers are encouraged to sit and take a break in your designated volunteer check-in area during their shift. No chairs are provided for volunteers in the assigned areas. (except the Info tent)

Volunteer assignments may include:

- Standing at several points along *The Wall That Heals* (TWTH) for public assistance and welcoming all visitors.
- Monitoring the flow of visitors and directing them around the exhibits on display at the mobile Education Center.
- Assisting visitors in locating names on The Wall using The Wall app, or Directory of Names books provided by VVMF located in separate information area (VVMF will provide name location form to be used to record the location of the name they wish to locate.)
- Assisting visitors to complete a name rubbing on TWTH. Rubbing slips and rubbing requests cards are provided by VVMF – the host will provide 100 number 2 full-size pencils. Please be aware that crayons, pens, and markers cannot be used for rubbings as they will damage TWTH.
- Answering questions and providing visitors with handouts found at the mobile Education Center or Info Tent on such topics as Woman and Chaplains on The Wall, Education resources, Wall of Faces, *In Memory* Program, and Wall Facts.
- Ensure decorum is observed at The Wall to provide a respectful reflective setting for all.
- Info Tent – To comply with health and safety procedures volunteers in this assignment will use directories to locate names and ensure safety procedures are followed for the distribution of materials.

No food or beverages may be consumed in the proximity of The Wall That Heals.

Alcoholic beverages are prohibited on the entire site.

Pets are not permitted at The Wall, except for recognized service animals.

REMINDER: Volunteers should report 15 minutes early to check-in and familiarize themselves with all areas of the site. Volunteers from the previous shift or your volunteer coordinator on duty will train (if necessary) the next shift on their assigned positions before departing.

This listing does not account for additional volunteers the host may need to execute ceremonies, events, assist with parking, or other site needs.

2/2022