**Wandering Willows Kennels and Cattery Terms and Conditions**

 **Hours**

 **Drop off and pick up times by appointment only**

**Boarding**

Monday – Sunday

Morning: 7:00am – 10:30am

Afternoon: 3:00pm – 5:30pm

**Daycare** Morning: 7:00am – 10:00am

Monday – Friday Afternoon: 3:30pm – 5:30pm

**Public Holidays may vary, so please check when making your booking.**

**Requirements**

* Dogs and Cats must be fully vaccinated at least 14 days before admission to the kennels and cattery and must cover the duration of the stay (3 days for Canine Cough).
* Certificates are required on admission to the kennels and cattery.
* Dogs and Cats should be wormed and treated for fleas before their stay with us; if not, they will be treated at your expense.
* Please bring your dog and/or cat’s bedding and any toys if they have them.

**Terms**

* The kennels and cattery accept no responsibility, financial or otherwise, for damage to or loss of owner-provided collars, bedding, toys, etc.
* Should your dog and/or cat needs veterinary care at the kennels, the management will transport/contact a veterinarian at the owner’s expense.
* We have the right to refuse entry of any dog/s and/or cat/s to the kennels and cattery.
* By confirming your dog/cat can mix with others of it own species, you accept that risk of injury can occur

**Charges**

* Fees accumulated over your dog/s and/or cat/s stay must be paid for before your dog/s and/or cat/s are removed from the premises.
* Cancellations must be made within 48hours to avoid a 20% charge.
* Late fees apply. Pick up/drop-offs outside of stated opening hours are not guaranteed and will incur a $25 fee within 30 minutes of indicated time or $50 after that.

**Boarding**

* $37/day per dog or $40/day per entire dog (6 months+) and any female dog that comes into heat during their stay

$33/day for each additional dog/s staying in the same kennel

* $16/day per cat staying in the communal room

$18/day per cat staying in a private room

$11/day for each additional cat staying in the same unit

***Rates are per day if your dog and/or cat are collected before 10:30 am; there is no charge for that day.
If your dog and/or cat are collected after 10:30 am, you will be charged our day-care rate***

**Daycare**

* $30 (Casual)
* $27 (Non-Mixing, training plan regular)
* $25 (Weekly Attendee)
* $23 (3 days + per week)

**Additional Extras**

* Peak Season surcharges of 15% are applicable on public holiday weekends and from 19/12 – 16/1
* Taxi: Monday (Warkworth) $17.50 Return, Tuesday (Wellsford) $12.50 Return, Wednesdays (Mangawhai) $15 Return, and Thursdays (Wellsford) $12.50 Return and (Warkworth) $17.50 Return
* Bath and Nail Clip $35
* Black Hawk $3 per day

**Behaviour and Training**

* $120 Initial Training Consult (1hour)
* $190 Behaviour Consult (1.5hour) travel between Kaiwaka and Whangarei. Training Report, plan and four weeks of phone/email support included.
* $85 (1 hour) Follow up
* $60 (40 Minute) Follow up