Shannon Carroll has served as a board member with Imago Dei Ministries for three years. She has volunteered and worked with youth for over twenty five years. Shannon is dedicated to IDM's vision of restoration. She has been a juvenile probation officer in the Roseland community for twenty years, volunteers with the Panthers AAU traveling basketball team, and is a big sister with the Metropolitan Big Brother Big Sister program. She is also a circle keeper and a proud member of Zeta Phi Beta Sorority Inc.

Shannon earned her Master's degree in Criminal Justice and a Bachelor's degree in Mass Communication from Grambling State University in Grambling Louisiana.

Shannon's humanitarian work throughout the years reflects the IDM's motto; "One Family, One Vision, One Accord".