# About Us

Our main office hours are:

Monday, Tuesday, and Thursday 8:00 am – 7:30 pm

> Wednesday and Friday 8:00 am – 5 pm

Visit us online at www.myvalleycsb.org

Emergency Services are Available 24 hours a day, 7 days a week at 540-885-0866.





### Valley Community Services Board

85 Sanger's Lane Staunton, Virginia 24401

Main Line: 540-887-3200 Emergency Services: 540-885-0866

#### www.myvalleycsb.org

VCSB does not and shall not discriminate on the basis of race, color, religion (creed), gender, gender expression, age, national origin (ancestry), disability, marital status, sexual orientation, or military status, in any of its activities or operations.



#### Valley Community Services Board

All Ages



# Developmental Services



## **Mission Statement**

We strive to provide a better quality of life for the individuals we serve and for their families by offering a wide range of services tailored to each individual's need. These services are coordinated and carried out by caring and qualified staff.

# Confidentiality

Employees of VCSB adhere to standards of professional ethics, including confidentiality. Your records and information will not be shared with anyone outside of VCSB without your written permission. When Federal or State laws provide for disclosure of information without your permission, we will release records and/or information as well as in emergency situations.

# Contact

For more information, please contact us at **540-887-3200** and ask for the Developmental Services Support Coordinator Supervisor.

#### Developmental Services

Welcome to Valley Community Services Board (VCSB). Our mission is to provide a comprehensive array of services within the Counties of Augusta and Highland and the cities of Staunton and Waynesboro.

- *Infant/Toddler Connection:* Evaluation and service provided to children ages birth to age 3 who are experiencing developmental delays. Service may occur at home, the community, or via Telehealth.
- <u>Support Coordination</u>: Provides assistance in linking to resources and monitoring services and supports.
- Day Support Services:

Focuses on improving skill building, self-help, socialization, community integration, and adaptive skills. Offers intensive daytime support to enable community life areas of recreation and volunteerism. Individual and group activities and outings are also provided.

• <u>Positive Behavioral Support Services</u>: Research based, person-centered services that improve the quality of life through increasing desirable behaviors and decreasing challenging behaviors.

#### **Residential Services**

- <u>Sponsored Residential</u>: Individuals live locally in the community with a sponsored family that supports in helping them reach their maximum potential and independence. Both the individual and the sponsor family receive supports from Valley CSB.
- <u>Intermediate Care Facilities</u>: Home are designed to provide housing and intensive assistance in order to reinforce the highest level of independence possible .
- <u>In-Home Services</u>: Provides supports and assistance needed to live as independently as possible in the home and community.

### Payment Options >>>

Valley Community Services Board charges fees for services. We will bill third party payers, including Medicaid. The Medicaid Waiver may be required for some Developmental Services.