Dogwood Massage Therapy Requirements, Policies, and Procedures.

You will be sent a COVID-19 Screening Questionnaire 1-2 days prior to your appointment.

IMPORTANT for the safety of myself, family and other patients that you (the patient) answer these questions to the best of your ability.

\* Please Do Not come to any appointment if you are feeling unwell, have a fever or are experiencing even mild flu/cold symptoms or have family members in your household that are unwell. Reschedule for a time when you are feeling better.

\*Please wait in your car or outside until I text you or wave you in.

\*Leave footwear on tray inside the front door

\*I will open and close the front door and treatment room door for you.

\*No Friends/Family/Children can come to your scheduled appointments with you, unless their assistance is necessary for you to enter/exit the house. In which case they will need to go back out to the car to wait until they are needed again.

\*Leave coat on hook beside front door. Keep all personal belongings with you.

\*Hand Sanitiser will be provided to you to use. Use at least a toonie sized amount vigorously rubbing all parts of your hands for at least 20 seconds..

\*I will Provide a fresh disposable non-medical mask should you not have one of your own. It is required that you wear it at all times, even when you are on the massage table. I will also be wearing a mask. \*You will be required to use hand sanitiser again after the treatment

\* The washroom will not be available for use at this time, unless it is absolutely necessary

\* Debit, MasterCard, Visa, and Interac e-transfer, and direct billing to many extended care benefis are accepted.

\*Receipts can be sent via email

Sanitisation:

am using PREempt Accelerated Hydrogen Peroxide 0.5% from Virox. D.I.N.02436698.

Everything is sanitised after each person. In addition to the massage table, face cradle, pillows, and equipment, the lotion bottles, pen/iPad, chairs, tables, hand sanitiser bottles, posters, door knobs, hamper, rubbish bin and debit machine are disinfected with PREempt.

The floor is washed after each treatment.

• All linens are laundered using hot soak wash with bleach.

• Rubbish bin is emptied following each appointment.