

Amendment Fees, Penalties and Surcharges

Please [reissue/reroute](#) the ticket using normal reissue/reroute procedures and [issue EMD afterwards](#).

Please insert the [new E-ticket number](#) in [Issuance in Connection with \(ICW\)](#) in EMD.

Change Fee (Rebook and Reroute Fee)		
IN CASE OF	Short / Long Haul	FEE
CX or KA operated flights and CX codeshare flights with KA or vv:		
First Class: F, A	Short haul	FOC
	Long haul	FOC
Business Class: J, C	Short haul	FOC
	Long haul	FOC
Business Class: D	Short haul	IDR 1,000,000
	Long haul	IDR 1,500,000
Business Class: I	Short haul	IDR 3,000,000
	Long haul	IDR 3,000,000
Premium Economy: W,R	Short haul	FOC
	Long haul	FOC
Premium Economy: E	Short haul	IDR 1,500,000
	Long haul	IDR 2,000,000
Economy Class: Y, B, H, K	Short haul	FOC
	Long haul	FOC
Economy Class: M, L, V	Short haul	IDR 750,000
	Long haul	IDR 1,000,000
Economy Class: S, N, Q	Short haul	IDR 1,500,000
	Long haul	IDR 2,000,000

REROUTE		
IN CASE OF	FEE	NOTES
Reroute from Stopover to No Stopover or vv. (Apply for Stopover HKG)	Refer to change fee above	Fare difference from nett to nett & applicable taxes must be collected, if any. No refund for nett fare if new fare is lower than original routing. Manual ticket reissuance should be done by travel agent. For any rerouting case involving date change, please collect reroute fee only.
Rerouting between JKT/SUB/DPS/MES		
Rerouting from ending JKT/SUB/DPS/MES to ending SIN or vv		
Rerouting for additional stopover in SIN or BKK with GA		
Change destinations		
Airport change within the same city (NRT and HND, SHA and PVG, JFK and EWR)	FOC	
Any UPSSELL case	Refer to change fee above	Subject to fare difference from nett to nett. Ticket reissuance should be done by travel agent.

Refund Fee			
IN CASE OF	Short / Long Haul	FEE	Notes
CX or KA operated flights and CX codeshare flights with KA or vv:			
First Class: F	Short haul	FOC	In case of refund, no show fee applies, if any.
	Long haul	FOC	
First Class: A	Short haul	IDR3,500,000	
	Long haul	IDR4,000,000	
Business Class: J, C	Short haul	FOC	
	Long haul	FOC	
Business Class: D	Short haul	IDR 2,500,000	
	Long haul	IDR 3,500,000	
Business Class: I	Short haul	IDR 4,000,000	
	Long haul	IDR 4,500,000	
Premium Economy: R, W	Short haul	IDR 2,000,000	
	Long haul	IDR 2,000,000	
Premium Economy: E	Short haul	IDR 2,250,000	
	Long haul	IDR 3,000,000	
Economy Class: Y, B, H, K	Short haul	IDR 1,000,000	
	Long haul	IDR 1,500,000	
Economy Class: M, L, V	Short haul	IDR 2,000,000	
	Long haul	IDR 3,000,000	
Economy Class: S, N, Q	Short haul	IDR 2,500,000	
	Long haul	IDR 4,000,000	
Unsequence use of flight coupon		NO REFUND	

No Show Fee			
IN CASE OF	Short / Long Haul	FEE	Notes
CX or KA operated flights and CX codeshare flights with KA or vv:			

First Class: F	Short haul	FOC	Tickets Must be Reissued by Travel Agents
	Long haul	FOC	
First Class: A	Short haul	IDR4,000,000	
	Long haul	IDR4,000,000	
Business Class: J, C	Short haul	FOC	
	Long haul	FOC	
Business Class: D	Short haul	IDR 3,500,000	
	Long haul	IDR 4,000,000	
Business Class: I	Short haul	IDR 4,000,000	
	Long haul	IDR 4,500,000	
Premium Economy: W, R	Short haul	IDR 2,000,000	
	Long haul	IDR 2,000,000	
Premium Economy: E	Short haul	IDR 3,000,000	
	Long haul	IDR 3,000,000	
Economy Class: Y, B, H, K	Short haul	IDR 1,000,000	
	Long haul	IDR 1,500,000	
Economy Class: M, L, V	Short haul	IDR 2,000,000	
	Long haul	IDR 3,000,000	
Economy Class: S, N, Q	Short haul	IDR 2,500,000	
	Long haul	IDR 5,000,000	
Short Haul destinations : HKG, North Asia, China, South East Asia			
Long Haul destinations : Middle East, India, North America, Europe, Africa, and South West Pacific			
Subject to change without prior notice.			