

# Cleaning Fees Explained:

## **A general summary of expenses associated with your service.**

1. Cleaning services are provided by our crews 365 days a year. This of course, includes all weekends & holidays.
2. Many properties are in congested areas and or roads which slow travel time especially in peak tourist season.
3. Crews must carry both in and out, heavy linen bags, supplies and equipment to perform the job. This involves prior time in preparation, as well as sanitizing and maintaining equipment post-service.
4. In many instances, your service provider is responsible for purchasing and stocking paper products, linens, trash liners, toiletries, etc., for your convenience.
5. Linens go through an extensive process of pre-treating, soaking, sanitizing, as well as re-treating/ re-soaking, as necessary.
6. Additional sanitizing measures have been implemented, to keep you and your family safe and comfortable during your stay.
7. Ongoing team training on safety, practice, and efficiency.
8. Overall operating expense: Due to the pandemic, there has been a significant increase in the cost of linens, products, gasoline & insurance, etc.
9. Checkout guidelines are established for guest reference. This allows your team to focus on a higher level of sanitization during the window of time available between guests.