**Lesson Payment and Cancellation Policy**

* To cancel a lesson we must receive a 24 hour notice to reschedule. The only way to cancel is to send a text to Jessica at 740-361-9411. Do Not Tell any of the staff just send a text.
* The monthly payment plan is designed so you are paying for 1 group lesson a week per month. Some months there will be 5 lessons, that 5th lesson is a bonus lesson or extra lesson to make up from a cancellation or a month with only 3 weeks.
* Please try to not reschedule your lesson unless absolutely necessary. We format our groups for riders to progress together. If you are rescheduling all the time they are not progressing with their group.
* To reschedule a lesson please use the sign up genius link after you have communicated you will not be attending a certain date. We try to send the link out before the beginning of the month to allow ample time to look at your calendar to avoid conflicts. The link is sent out via our Text Alerts. If there is not a time that works for your schedule please communicate with Jessica ASAP! We can not guarantee that we can find a time for your rider but we will try.
* Once you have scheduled a make up lesson DO NOT CHANGE IT! Rescheduled lessons can not be made up if they are rescheduled again.

Thank you for being part of our barn family! Our goal is for your kiddo to ride weekly and not miss. Just like any sport, progression comes from consistently practicing!