

Letter No. 1

Jamaal.w.thomas@kp.org

301.816-6413 tel.

301.816-7275 fax.

d.09.24.2015

Letter of Introduction

Jamaal W. Thomas, JD

Senior Claims Manager

2101 East Jefferson Street

P.O. Box 6270

Rockville, MD 20852-6270

September 24, 2015

**KAISER Permanente Claim of Negligence, Medical Malpractice and
"ELDER ABUSE" being submitted for "PUBLIC REVIEW"**
On Behalf of 74 Year-Old KAISER Member

Re: PPL Claim #: 1550033

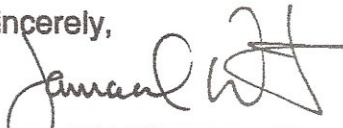
Dear Ms. Price-Johnson:

Your recent complaint to Bob Stevens regarding your care experience with Kaiser Foundation Health Plan of the Mid-Atlantic States, Inc. has been brought to my attention. Please be advised that Kaiser Foundation Health Plan of the Mid-Atlantic States, Inc. takes its members concerns very seriously, therefore, I would like to take this opportunity to thank you for bringing this matter to our attention. Please direct all future inquiries and/or correspondence to the undersigned.

Please be advised that I am in the process of requesting all pertinent information related to your concerns. Please feel free to contact me upon receipt of this letter to discuss this matter. I can be reached at 301-816-6413 or at jamaal.w.thomas@kp.org.

I look forward to working with you to address your concerns.

Sincerely,



Jamaal W. Thomas, JD

Senior Claims Manager

301-816-6413 – tel.

301-816-7275 – fax

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KAISER Permanente, et. al
Attorney purposely allowed 15 months to lapse between
Letter No.1 d.09.22.2015 and Letter No.2 d.01.26.2017 & Letter No.3 d.02.24.2017

**To assure the 2 year VA Statute of Limitation and 18-month Arbitration deadline
would expire preventing me from engaging an Attorney to Appeal his Denial**