



INFORMATION OF TRAVEL HEALTH DOCUMENT IN PNR DURING PANDEMIC (INTERNATIONAL ROUTES)

Dear Partners,

Related to travel safety measurement required by Indonesia and other countries' authorities during the pandemic, here is a standard knowledge to handle passenger's booking. This procedure will be **effective for a passenger traveling (International Routes) on and after November 26th, 2020.**

A. General Information

For traveling during a pandemic, passengers are required to provide a travel health document to ensure everyone's safety. Every booking agent, both Garuda Indonesia offices and travel agents, need to inform passengers that Garuda Indonesia will only accept a health document that is issued by GA-appointed health institutions to refer to the recommendation of the Health Ministry. The health document should also have a valid period that relates to the passenger's itinerary.

B. Eligibility

1. The specification of this travel health document is only applicable for passengers flying with GA prime/operating flights (non-codeshare/marketing flights).
2. For passengers who have an interline itinerary, please refer to the respective operating carrier regulation. Updated information on GA's partner travel safety measures can be found through the GA web page (<https://www.garuda-indonesia.com/id/en/news-and-events/kebijakan-operasional-terkait-covid19>) or directly check to the respective airline's web page.
3. In case passengers show up with an invalid travel health document, GA will reject the passenger to fly.
 - a) Categories of invalid travel health document are:
 - Issued by institutions which are not in the list of GA appointed health institutions.
 - Travel health document validity is inappropriate for the passenger's itinerary.
 - b) Those passengers with a traveling period within 26 November to 03 December 2020 and are rejected to fly due to invalid travel health documents, can rebook their itinerary one time without any additional charges.



C. Cryptic Entry

The information on passengers' travel health documents can be put to the PNR using the OSI element. For Altea users, here is the standard entry to put OSI element for travel health document:

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--- TST RLR ---
RP/JKTGA0980/JKTGA0980          IP/SU  21NOV20/1422Z    6S4RBW
1. PELANGGAN/SATU MR
2  GA 888 K 24NOV 2 CGKKIX HK1  2230 3   2330 0815+1 *1A/E*
3  GA 889 K 29NOV 7 KIXCGK HK1  1100 1   1200 1730   *1A/E*
4  AP JKT +622125601648 - RES & TKT SUPPORT - A
5  APE PELANGGAN@EMAIL.COM
6  APN GA/E+PELANGGAN@EMAIL.COM
7  TK OK21NOV/JKTGA0980//ETGA
8  OSI GA TRVL HEALTH DOC ISSUED BY PERTAMEDIKA DATED 21NOV2020
9  FA PAX 126-2115761086/ETGA/IDR19131600/21NOV20/JKTGA0980/153
   86803/S2-3
10 FB PAX 0000000000 TTP/RT OK ETICKET WELL ISSUED/S2-3
11 FE PAX NO ENDORSE CONDITIONS APPLY POS ID - EXCH RATE REF TO
   DATE OF TRANSACTION RZT10571YR20/S2-3
12 FP CASH
13 FV PAX GA/S2-3
  
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Note:

Should there be any question related to the following content of the notice, please contact your sales PIC BO Jakarta Raya.

Thank you for your kind attention and cooperation

Happy Selling...

GA Info can be accessed through the GATE portal: <https://gate.garuda-indonesia.com/> More detail info can contact your Sales PIC.

Branch Office Jakarta

Ref: RIN No.: JKTRZ/011/NOV/2020

List Rekomendasi Lokasi-Lokasi Test PCR

Ini adalah RS/klinik yang sudah bekerja sama dengan Garuda Indonesia untuk penerbangan International. daftar ini akan selalu diperbarui sesuai dengan rekomendasi dari Kemenkes.

No	Partner	Lokasi berdasar P2P	Lokasi lain belum termasuk dalam P2P
1	Jaringan Pertamedika - IHC	Jakarta, Balikpapan, Jember	Cilegon, Cilacap, Cirebon, Surabaya, Malang, Pangkal Pinang, Tanjung, Sorong
2	Jaringan Siloam Hospital	Jakarta, Surabaya, Tangerang, Medan, Makassar, Yogyakarta	Bali, Ambon, Palembang, Balikpapan
3	Jaringan RS Bunda	Jakarta	Depok, Tangerang, Padang
4	Laboratorium Klinik Prodia	Jakarta, Surabaya, Medan, Makassar	Tangerang, Bogor, Depok, Pekanbaru, Pangkal pinang, Kediri, Solo, Malang, Balikpapan, Banjarmasin, Pontianak, Samarinda, Denpasar, Mataram
5	Tirta Medical Group	Jakarta, Balikpapan, Berau	Tangerang, Banjarmasin, Passer, Tanjung Tabalong, Angsana, Muara Teweh, Samarinda, Makassar, Surabaya, Bali
6	Jaringan RS Primaya / Awal Bros	Batam	Riau, Bekasi, Tangerang, Jakarta, Karawang, Palangkaraya, Makassar, Luwu
7	Lab Klinik Kimia Farma	Jakarta	Aceh, Batam, Medan, Pekanbaru, Padang, Lampung, Palembang, Jambi, Bengkulu, Bogor, Depok, Cilegon, Serang, Sukabumi, Cianjur, Bandung, Cirebon, Purwakarta, Subang, Karawang, Garut, Tasik, Yogyakarta, Solo, Semarang, Surabaya, Madiun, Kupang, Pontianak, Palangkaraya, Banjarmasin, Samarinda, Makassar, Manado, Mamuju, Kendari, Ternate, Ambon
8	RSU Tabanan Bali	Bali	---
9	UPTD, RSUD Bali Mandara	Bali	---
10	Balai Besar Laboratorium Kesehatan (BBLK)	Jakarta, Makassar	---

Notes : Partner Mengacu pada surat Dirjen P2P Kemenkes No. HK.02.02/1/10979/2020



1. Jaringan Pertamedika – IHC Group

No.	Lokasi	Kota
1	RS Pertamina Jaya	Jakarta
2	RS Pertamina Balikpapan	Balikpapan
3	RS Perkebunan Jember Klinik	Jember
4	RS Pusat Pertamina	Jakarta
5	RS Pelni	Jakarta
6	RS Krakatau Medika	Cilegon
7	RS Pertamina Cilacap	Cilacap
8	RS Pelabuhan Cirebon	Cirebon
9	RS PHC Surabaya	Surabaya
10	RS Lavalette	Malang
11	RS Bakti Timah Pangkal Pinang	Pangkal Pinang
12	RS Pertamina Tanjung	Tanjung
13	RS Pertamina Sorong	Sorong



PERTAMEDIKA
PERTAMINA BINA MEDIKA



IHC
Indonesia Healthcare Corporation

Lama Hasil PCR : H+1 s/d H+3, tergantung lokasi

Notes

Warna Hitam : Terdapat di surat Dirjen Kemenkes No. HK.02.02/1/10979/2020

Warna Biru : Cabang dari partner yang tidak terdapat dalam surat Dirjen Kemenkes

2. Jaringan RS Siloam

No.	Lokasi	Kota
1	RS Siloam TB Slatmapung	Jakarta
2	RS Siloam Surabaya	Surabaya
3	RS Siloam Lippo Village	Tangerang
4	Laboratorium RS Siloam Dhirga	Medan
5	Laboratorium RS Siloam Makassar	Makassar
6	Laboratorium RS Siloam Yogyakarta	Yogyakarta
7	RS Siloam MRCCC, Semanggi	Jakarta
8	Siloam Hospitals Bali	Bali
9	RS Siloam Ambon	Ambon
10	RS Siloam Palembang	Palembang
11	RS Siloam Balikpapan	Balikpapan



Lama Hasil PCR : H+1

Notes

Warna Hitam : Terdapat di surat Dirjen Kemenkes No. HK.02.02/1/10979/2020

Warna Biru : Cabang dari partner yang tidak terdapat dalam surat Dirjen Kemenkes

Prodia memiliki 31 lokasi lain diluar surat Dirjen Kemenkes yang terdaftar di lampiran berikut :

5. TIRTA MEDICAL CENTRE

No.	Lokasi	Kota
1	Bellagio Mall	Jakarta
2	Jl. Ruhui Rahayu	Balikpapan
3	Jl. Pulo Semama, Tanjung Redep	Berau Semama
4	Cibis Nine 5 th Floor	Jakarta
5	Kramat Raya	Jakarta
6	Ruko Villa Melati	Tangerang
7	Jl. Ahmad Yani	Banjarmasin
8	Jl. Negara, Desa Songka	Passer, Kaltim
9	Tanjung Tabalong	Kalsel
10	Angsana	Kalsel
11	Muara Teweh	Kalteng
12	Samarinda	Kaltim
13	Berau Derawan	Kaltim

Notes

Warna Hitam : Terdapat di surat Dirjen Kemenkes No. HK.02.02/1/10979/2020

Warna Biru : Cabang dari partner yang tidak terdapat dalam surat Dirjen Kemenkes



Hasil PCR: 12 Jam s/d H+3

No.	Lokasi	Kota
14	Jl. Andi Pangerang Pettarani	Makassar
15	Jl. Jemur Sari	Surabaya
16	Fullerton Health Clinic	Bali

6. JARINGAN RS PRIMAYA / RS AWAL BROS

No.	Lokasi	Kota
1	RS Awal Bros Batam	Batam
2	RS Awal Bros Riau	Riau
3	RS Awal Bros Pekanbaru	Pekanbaru
4	RS Awal Bros Panam	Pekanbaru
5	RS Awal Bros Ujung Batu	Pekanbaru
6	RS Awal Bros A. Yani	Pekanbaru

Notes

Warna Hitam : Terdapat di surat Dirjen Kemenkes No. HK.02.02/1/10979/2020

Warna Biru : Cabang dari partner yang tidak terdapat dalam surat Dirjen Kemenkes



Hasil PCR: Max H+1

No.	Lokasi	Kota
1	Primaya Bekasi timur	Bekasi
2	Primaya Bekasi Utara	Bekasi
3	Primaya Bekasi Barat	Bekasi
4	Primaya Tangerang	Tangerang
5	Primaya Evasari	Jakarta
6	Primaya Karawang	Karawang
7	Primaya Betang Pabelum	Palangkaraya
8	Primaya Makassar	Makassar
9	RS Awal Bros Inco Sorowako	Luwu

7. Lab Klinik Kimia Farma

Lokasi : Gedung Menteng huis Jl. Cikini Raya

Lama Hasil PCR : H+1 (Lokasi test di Jakarta kecuali cabang KF Garuda)

Untuk lokasi diluar Jakarta Maksimal H+3



Berikut terlampir lokasi-lokasi lain dari Lab Klinik Kimia Farma yang tidak terdapat di Surat Dirjen Kemenkes No. HK.02.02/1/10979/2020 :

No.	Lokasi
1	Lab KF Aceh
2	Lab KF Batam Nagoya
3	Lab KF Batam Labplus
4	Lab KF Medan
5	Lab KF Pekanbaru
6	Lab KF Padang
7	Lab KF Lampung
8	Lab KF Palembang
9	Lab KF Lubuk Linggau
10	Lab KF Jambi
11	Lab KF Bengkulu
12	Lab KF Ambon
13	Lab KF Duren Sawit, Jakarta
14	Lab KF Bogor

No.	Lokasi
15	Lab KF Cibubur
16	Lab KF Depok
17	Lab KF RS Kartika Pulomas
18	Lab KF Pluit
19	Lab KF Cikarang
20	Lab KF Kebayoran
21	Lab KF Pamulang
22	Lab KF Radio Dalam, Jakarta
23	Lab KF Cilegon
24	Lab KF Serang
25	Lab KF Sukabumi
26	Lab KF Cianjur
27	Lab KF Cihampelas
28	Lab KF Dago Unpad

No.	Lokasi
29	Lab KF Ujung Berung
30	Lab KF Buah Batu
31	Lab KF Diponegoro, Bandung
32	Lab KF Soreang
33	Lab KF Cirebon
34	Lab KF Purwakarta
35	Lab KF Subang
36	Lab KF Karawang
37	Lab KF Garut
38	Lab KF Tasik
39	Lab KF Kaliurang Jogja
40	Lab KF Yosodipuro, Solo
41	Lab KF Sutomo, Semarang
42	Lab KF Cilacap

No.	Lokasi
43	Lab KF Magelang
44	Lab KF Malang
45	Lab KF Darmo, Surabaya
46	Lab KF Denpasar
47	Lab KF Jogja Adisucipto
48	Lab KF Solo Adisucipto
49	Lab KF Semarang Pemuda
50	Lab KF Dharmawangsa, Surabaya
51	Lab KF Madiun
52	Lab KF Bangkalan
53	Lab KF Kupang
54	Lab KF Pontianak
55	Lab KF Palangkaraya

No.	Lokasi
56	Lab KF Banjarmasin
57	Lab KF Banjarbaru
58	Lab KF Samarinda
59	Lab KF Balikpapan
60	Lab KF Ahmad Yani, Makassar
61	Lab KF Hassanudin, Makassar
62	Lab KF Manado
63	Lab KF Mamuju
64	Lab KF Kendari
65	Lab KF Ternate
66	

8. RSU TABANAN, BALI

Lokasi RSU Kab. Tabanan : Jalan Pahlawan No. 14 Tabanan, Bali
Lama Hasil PCR : H+1



9. UPTD, RSUD Bali Mandara

Lokasi : Jl. By pass ngurah rai no. 548, Sanur, Bali
Lama Hasil PCR : H+1 s/d H+3



10. Balai Besar Laboratorium Kesehatan (BBLK)

No.	Lokasi	Kota
1	Jalan Percetakan Negara	Jakarta
2	Jalan Perintis Kemerdekaan	Makassar



BBLK Makassar
Balai Besar Laboratorium Kesehatan

Lama Hasil PCR BBLK Jakarta : Maksimum H+3

Lama Hasil PCR BBLK Makassar: Max H+1