

VAUGHAN TRAINING & CONSULTANCY LTD

INVESTIGATING INTERVIEWING SPECIALISTS

LEVEL 2 SPECIALIST

Specialist Interviews with Vulnerable Adults

Target Groups

The course is aimed at all those who come into contact with Vulnerable Adults through their employment and are tasked to plan, conduct and evaluate investigative interviews within specialist investigations such as, public protection, rape, complex investigations, financial investigations, homicide, terrorism and fatal road traffic collisions.

Must have demonstrated competence at Level 2

Number of Students
The course can be taught to a minimum of 6 and to a maximum of 14 students.

Duration
To be negotiated but with a suggested range of 5—10 days

The course concentrates on specialist interviews conducted with vulnerable adults as part of serious, complex or major investigations.

Interviews conducted with vulnerable adults must be carefully planned and executed by suitably trained investigative interviewers. The interviewer must possess the ability to analyse accurately the information gained from all areas of an investigation in order to conduct a legally acceptable interview. Serious crime investigation demand a higher level of interview technique that is both ethical and effective.

This course aims to improve the skills of the interviewer in order that they are able to conduct effective and professional interviews. Interviewers must have demonstrated competency at Level 2 before embarking on this particular training course

Course Content

The course is designed to include the following specific areas :

- ◇ Back to Basics
- ◇ Decision making
- ◇ Role of the Vulnerable Adult Interviewer
- ◇ Psychology of Interviewing Vulnerable Adults
- ◇ Law, Policy and Procedures
- ◇ What is Vulnerable Adult Abuse
- ◇ Review of ABE Guidance
- ◇ Interview Planning
- ◇ Dealing with Vulnerable Witnesses
- ◇ Understanding Offender Behaviour
- ◇ Understanding Rapport
- ◇ Questioning Structure
- ◇ Use of an Interpreter
- ◇ Role of the Intermediaries
- ◇ Role of the Interviewer Adviser
- ◇ Closing the interview
- ◇ Recording and Retaining all Material
- ◇ Post Interview Processes
- ◇ Evaluate own performance



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Features and Benefits



Interviews that are professionally undertaken and quality assured can have several advantages for your business. They are:

- * Direct an investigation
- * Support the prosecution case, which saves time, money and resources
- * Increases public confidence in your business.

(NPIA 2009)

Delivering high quality training to nationally recognised occupational standards will enhance the reputation of your business

Course Structure

The course is designed to meet all the required components of the National Occupation standards as set by Skills For Justice. The NOS units are:

- CJ103.1 – Plan and prepare specialist interviews with victims and witnesses
- CJ103.2 – Conduct specialist interviews with victims and witnesses
- CJ103.3 - Evaluate specialist interviews with victims and witnesses and carry out post interview processes

The training has been constructed in accordance with the following legislation: and guidance material:

PEACE model, PACE Act 84, Achieving Best Evidence 2010, Human Rights Act 1998, Disability Discrimination Act 1995, Sex Discrimination Act 1995, Race Relation Act 1976. The course complies with all requirements of ACPO guidance and College of Policing guidance material.

The course is presented using a variety of learn styles such as:

Board blasts, power-points, group work, exercises, and interview practical's.

Students are provided with a range of hand-outs to support their learning. Each student will receive a copy of their interview practical and a documented feedback report

Contact Details

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Quality Assurance

Vaughan Training & Consultancy LTD is committed to delivering a professional training experience that meets the requirements of its customers. We have a reputation for quality as a result of employing highly experienced and specialised trainers who are able to utilise their academic and practical skills from the workplace. This ensures we provide relevant, up to date training and consultancy.

For more information on any of our products or services please visit us on the Web .