



For the past few weeks, Chamberlin Pony Rides has been monitoring the spread of Covid 19 throughout Michigan and we have been following the guidance of Governor Whitmer to ensure we have the right plans and resources to safeguard you and your family's health and well-being. Here are some steps we are taking and steps we are asking of you to ensure we are all being proactive with safety.

Regarding face coverings, Michigan is not "requiring" people to wear them. Therefore, we are giving our customers the choice. Please contact our office in advance of your reservation and specify if you would prefer our staff wear face coverings or not.

What we are doing:

- Our equipment and animal cleaning procedures are already thorough, however, we are taking extra time to disinfect all animal entrance enclosures upon arrival, so our enclosures remain a safe and welcome space for your children to enjoy.
- Our team will either provide a disposable plastic barrier or disinfect the ponies saddle horn (where your child holds on to the saddle) between each ride.
- We will place a hand sanitizer station near the pony walking area and the petting zoo entrance.
- Upon your request (in advance of your reservation date) Our Event Managers and staff will wear a face-mask or cloth face coverings at all times while working within 6' of party guests.
- Currently we are not conducting face painting, however, you may substitute this event for balloon twisting (we use a hand balloon pump) or an additional pony for back rides.
- We will clean and disinfect all frequently touched areas (equipment and animal enclosure doors), before and after use.
- Petting Zoo operation during this time - During Michigan's executive order regarding social distance our Chamberlin event managers reserve the right to limit the petting zoo to viewing and feeding the animals from outside the enclosure. This temporary policy will supersede any written petting zoo policy on our web site and in our terms and conditions regarding allowing guests to enter the animal enclosure until the 6-foot social distance restriction is lifted by Governor Whitmer.

What we ask of you:

- We ask that you explain to your guests that if they are exhibiting signs of illness (runny nose, coughing etc..) they should avoid the event area.
- Please assist your child on and off the pony and walk next to the pony with your child, as during this time our staff is prohibited from touching your child.
- We require your child sanitize their hands before and after the pony ride as well as before and after entering the petting zoo.

- While Michigan does not require face masks, we suggest you ask the children to wear face coverings during the event. Many of our customers are opting to have a "western theme" and providing bandannas for the children to wear.

Chamberlin Event Manager staff requirements:

- Clean hands frequently throughout the day.
- Avoid touching your face.
- Event Manager will perform staff Symptom Check: Fever, Cough, Shortness of Breath, Sore Throat, Diarrhea prior to departure from farm location.
- Use strip thermometer if available in lieu of a verbal confirmation. Employee can't remain on site if they experience any symptoms.
- Notes: Sanitizers are to be at least 60% alcohol based or bleach solution (5 tbl spoons/gallon or 6 teaspoons/qt) Facemasks can be N95, surgical or cloth (cloth should be layered and fastened around ears or tied in back)
- Event Managers will contact customers directly prior to the event to discuss safety protocols.

We are all in this together, and together we will make your event successful and memorable.

Sally Van Buren
Reservations Manager
734-780-5800
Chamberlin Pony Rides & Mobile Petting Zoo
Voted "Best Family Entertainment Company in Metro Detroit" by Detroit A List

www.chamberlinponyrides.com