



Annual Report

2020-2021

June 22nd, 2020

6:00pm



Organization Overview:

PARTNERS Family Services Inc. is a nonprofit, charitable organization located in the City of Humboldt, Saskatchewan. PARTNERS Family Services is a family support center which serves the City of Humboldt and 36 surrounding rural communities within a 100 kilometer radius. PARTNERS Family Services believes in building healthy families and communities to prevent interpersonal violence and abuse. PARTNERS Family Services is funded by the Ministry of Justice, Ministry of Social Services and the Saskatchewan Health Authority.

Vision Statement

Caring for People/Bridging Resources/Building Hope

Mission Statement

PARTNERS Family Services is committed to nurturing positive choices that sustain safe and healthy individuals, families and communities through support, education and partnerships

Core Values

CARING through compassion and empathy

COMMITTED to safe and healthy individuals and communities

ACCOUNTABLE in taking responsibility for our decisions and actions

RESPECTFULLY treating people with dignity and equality

Organizational Goals

To increase the capacity of PARTNERS Family Services to deliver current services and programs

To share our vision with organizational and community stakeholders

To increase community services to meet the needs of our growing population

To continue to partner with a variety of community service agencies to have a single access space

231 Main Street – Box 2741 Humboldt, SK S0K 2A0

PH: 306-682-4135

Open Monday-Friday 9am to 4pm

www.partnersfamilyservices.ca



Our History:

This grassroots organization originated in 1997, when one of Humboldt's mental health workers received a phone call from a woman who was looking for a support group for survivors of family violence. The mental health worker phoned the Saskatoon Family Support Center. With their help a support group was offered in Humboldt. The response was overwhelming and within three hours there was enough women to offer the first group. At a meeting of community workers in November 1997, it became evident that a partnership was required to supplement and complement services already existing in our rural area.

A partnership with The Centre for Rural Studies and Enrichment, the Universities of Regina and Saskatchewan, and Central Plains Health District enabled a research project entitled, "Domestic Violence and the Experiences of Rural Women in East Central Saskatchewan." The project report recommended that family abuse information be made more readily accessible to families in rural communities.

The PARTNERS for Rural Family Support Centre opened its doors in September of 2001 and has since integrated more extensive partnering with the Departments of Justice, Health, Education, Social Services, Mental Health Services, RESOLVE Saskatchewan, local and regional organizations and agencies, as well as the religious community.

The center has offered support groups for many survivors of family violence in the rural Humboldt area since its inception in 1997. Requests for services have increased steadily and programs have been implemented and delivered to meet those needs depending on funding availability.

PARTNERS Family Services continues to work with community service providers to identify, develop, improve and maintain supports to families that live in Humboldt and the surrounding rural region. We see our work as an integral part of healthy community living in rural Saskatchewan.

Programs and Services

Family Support Program:

In home family support and education to increase knowledge of healthy parenting practices

Triple P (Positive Parenting Program):

An evidence-based program for caregivers of children 0-12 years of age delivered individually, in groups or online.

Children Exposed to Violence (CEV) Program:

Therapeutic group and individual counselling for children and youth who have experienced violence in their life.

Youth Counselling:

Individual counselling for youth 13-24 years of age focusing on providing practical support to assist youth in reaching their full potential.

Adult Counselling:

Individual counselling for adults 24 years of age who are affected by mental illness, stress or other problems in their daily living.

Domestic Violence Program:

Immediate access to safe supports and services for those experiencing interpersonal violence

Rapid Access Counselling Clinics:

Adults and youth may drop in Tuesdays to the Humboldt office to see a counsellor with no appointment. Rapid Access Counselling is also available Tuesdays and Thursdays at the Wynyard location

Prevention Programs:

Community based education and awareness campaigns focused on reducing factors that may increase an individual's vulnerability



Our Board of Directors as of March 31st, 2021

Andre Kruger – Board Chair

Jodi Smith – Vice Chair

Teresa Von Doellen – Treasurer

Justin Arendt – Secretary

Lori Yaworski – Director

Joyce Magnus - Director

Doris Tratch - Director

Amanda Klitch – Director

PARTNERS Family Services Staff as of March 31st, 2021

Hayley Kennedy – Executive Director

Trina Joa – Administrative Coordinator

Melissa Loehr – Office Reception

Kristin Ochitwa – Clinical Counsellor

Dylan Stansfield M.ED – Registered Psychologist (Provisional)

Emily Britz – Social Worker

Jackie Otsig – Clinical Counsellor

Alina Craig – Clinical Counsellor

Heather Cody – Clinical Counsellor

Shania St.Denis – Crisis Worker

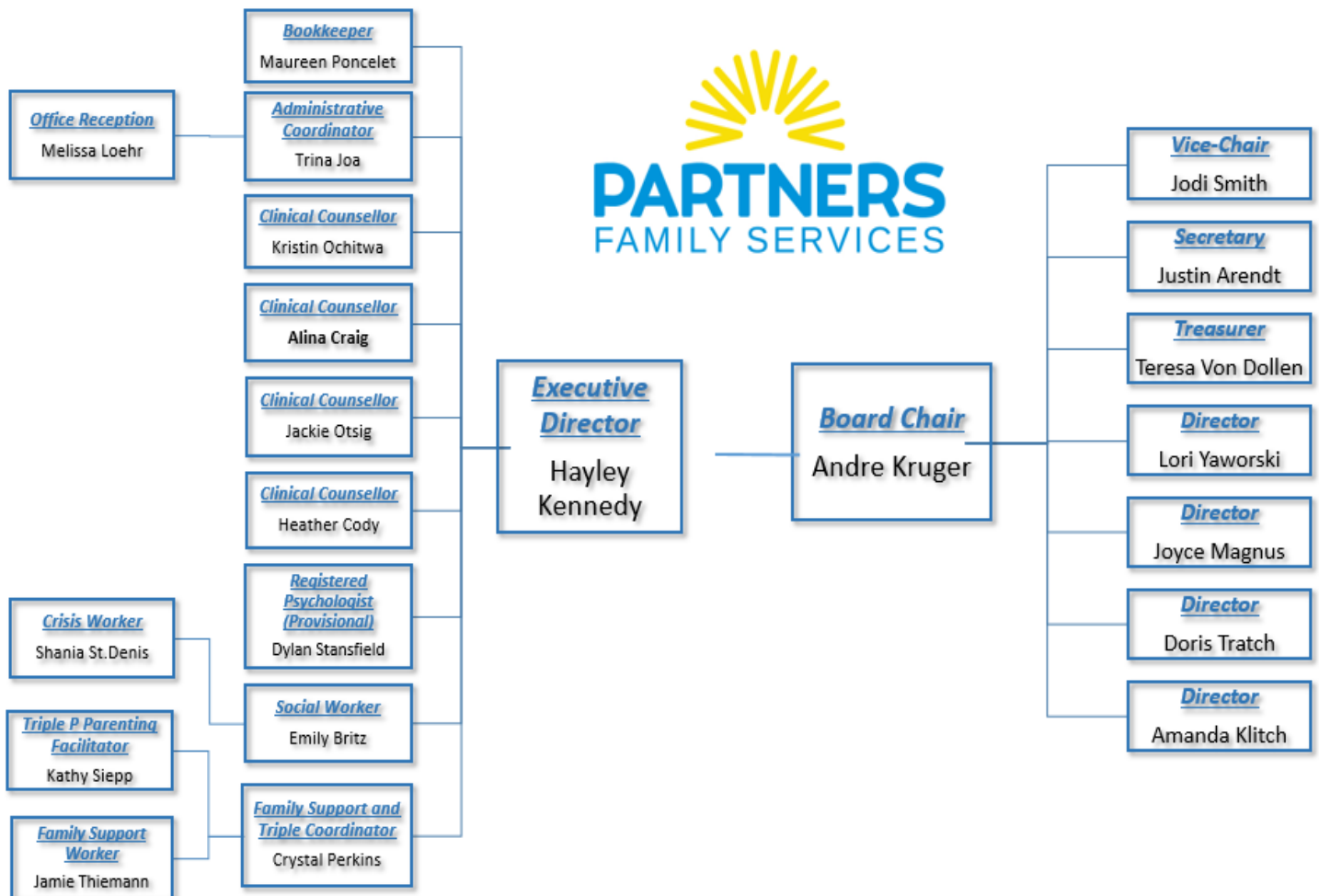
Crystal Perkins – Family Support Services/Triple P Coordinator

Kathy Seipp –Triple P Facilitator

Jamie Thiemann – Family Support Worker

Maureen Poncelet – Bookkeeper

Organizational Chart – March 31, 2021





PARTNERS Family Services Inc.

Annual General Meeting

Meeting Held Via Zoom

June 22, 2020 at 6:00pm

AGENDA

- 1. Call to Order**
- 2. Adoption of Agenda**
- 3. Adoption of 2019-2020 AGM Minutes**
- 4. Presentation of Audited Financial Statement**
- 5. Appointment of Auditor of Record**
- 6. Chairperson/Board Report**
- 7. Executive Director Report**
- 9. Discussion**
- 10. Adjournment**



PARTNERS Family Services
Minutes for Annual General Meeting Minutes
Tuesday, June 23, 2020
Held via Zoom

Regrets: Lori

Agenda

1. Call to Order - Jodi @ 6:00PM
 - Andre Kruger joined the meeting at 6:07 PM
2. Adoption of Agenda (Motion: Amanda, Seconder: Doris)
 - The agenda was shared in advance and reviewed by all in attendance.
3. Adoption of 2018-2019 AGM Minutes (Motion: Joyce, Seconder: Doris)
 - The minutes were shared in advance and reviewed by all in attendance.
4. Presentation of Audited Financial Statement (Motion to accept: Justin, Seconder: Teresa)
 - Andrew from HSA provided an overview of the audited financial statements.
 - A clean audit opinion was provided by the auditor.
 - A summary of the notes to the financial statements, as well as an overview of the organization's financial position was provided, and is in compliance with generally accepted accounting standards for non-profit organizations.
5. Appointment of Auditor of Record (Motion to appoint HSA as the auditor of record for the 2020-2021 fiscal year): Justin, Seconder: Amanda)
6. Chairperson/Board Report (Motion: Joyce, Seconder: Doris)
 - Andre Kruger provided a verbal summary of the written report included in the AGM package.
 - Andre shared his appreciation to the board and staff for the work provided over the previous year.
7. Executive Director Report (Motion: Doris, Seconder: Teresa)
 - ED Hayley Kennedy provided a verbal overview of the written report included in the AGM package.
 - Substantial growth has been the norm for the previous five years, and the previous year was no exception.
 - The organization will continue to respond to the needs of the community and is well positioned to continue this work for the upcoming year, and beyond.
 - Thank you's were shared for staff and the board for their work and support over the course of the previous year.
8. Discussion
9. Adjournment 6:49 (Motion: Jodi, Seconder: Justin)

PARTNERS Family Services Inc.

Financial Statements

For the year ended March 31, 2021

Draft

Management's Responsibility

To the Board of Directors of PARTNERS Family Services Inc. (the "Organization")

Management is responsible for the preparation and presentation of the accompanying financial statements, including responsibility for significant accounting judgments and estimates in accordance with Canadian accounting standards for not-for-profit organizations. This responsibility includes selecting appropriate accounting principles and methods, and making decisions affecting the measurement of transactions in which objective judgment is required.

In discharging its responsibilities for the integrity and fairness of the financial statements, management designs and maintains the necessary accounting systems and related internal controls to provide reasonable assurance that transactions are authorized, assets are safeguarded and financial records are properly maintained to provide reliable information for the preparation of financial statements.

The Board of Directors is composed entirely of Directors who are neither management nor employees of the Organization. The Board is responsible for overseeing management in the performance of its financial reporting responsibilities. The Board fulfills these responsibilities by reviewing the financial information prepared by management and discussing relevant matters with management, internal auditors, and external auditors. The Board is also responsible for recommending the appointment of the Organization's external auditors.

HSA Chartered Professional Accountants LLP is appointed by the Board to audit the financial statements and report directly to them; their report follows. The external auditors have full and free access to, and meet periodically and separately with, both the Board and management to discuss their audit findings.

Hayley Kennedy, Executive Director

Independent Auditor's Report

To the Board of Directors of PARTNERS Family Services Inc. (the "Organization"):

Opinion

We have audited the financial statements of PARTNERS Family Services Inc., which comprise the statement of financial position as at March 31, 2021, the statements of operations, changes in fund balances, and cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies.

In our opinion, the accompanying financial statements present fairly, in all material respects, the financial position of PARTNERS Family Services Inc. as at March 31, 2021, and the results of its operations and its cash flows for the year then ended in accordance with the Canadian accounting standards for not-for-profit organizations.

Basis for Opinion

We conducted our audit in accordance with Canadian generally accepted auditing standards. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Statements section of our report. We are independent of the Organization in accordance with the ethical requirements that are relevant to our audit of the financial statements in Canada, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Responsibilities of Management and Those Charged with Governance for the Financial Statements

Management is responsible for the preparation and fair presentation of these financial statements in accordance with the Canadian accounting standards for not-for-profit organizations, and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing these financial statements, management is responsible for assessing the Organization's ability to continue as a going concern, disclosing, as applicable, matters related to a going concern and using the going concern basis of accounting unless management either intends to liquidate the Organization or to cease operations, or has no realistic alternative to do so.

Those charged with governance are responsible for overseeing the Organization's financial reporting process.

Auditor's Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Canadian generally accepted auditing standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with Canadian generally accepted auditing standards, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Organization's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Organization's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Organization to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

Chartered Professional Accountants
Humboldt, Saskatchewan

PARTNERS Family Services Inc.

Statement of Financial Position

As at March 31, 2021, with comparative information for 2020

	2021			2020	
	Core Operating Fund	Other Externally Restricted Fund	Externally Restricted Programming Fund	Total	Total
Assets					
Current Assets					
Cash and cash equivalents	\$ 169,840	\$ 3,125	\$ 67,386	\$ 240,351	\$ 148,730
Short-term investments (note 2)	408,022	-	-	408,022	400,000
Funding receivable	14,848	-	-	14,848	18,386
Goods and Services Tax recoverable	1,493	-	-	1,493	1,325
Prepaid expenses	5,570	-	-	5,570	4,227
Accrued interest	2,442	-	-	2,442	5,633
Total Current Assets	602,215	3,125	67,386	672,726	578,301
Restricted cash	-	71,074	-	71,074	70,984
Total Assets	602,215	74,199	67,386	743,800	649,285
Liabilities and Fund Balances					
Current Liabilities					
Accounts payable and accrued liabilities (note 3)	75,191	-	-	75,191	35,525
Government funding repayable (note 4)	-	-	67,386	67,386	44,114
Total Liabilities	75,191	-	67,386	142,577	79,639
Fund Balances	527,024	74,199	-	601,223	569,646
Total Liabilities and Fund Balances	\$ 602,215	\$ 74,199	\$ 67,386	\$ 743,800	\$ 649,285

Approved on Behalf of the Board:

The accompanying notes are an integral part of these financial statements.

PARTNERS Family Services Inc.

Statement of Operations

For the year ended March 31, 2021, with comparative information for 2020

	2021			2020	
	Core Operating Fund	Other Externally Restricted Fund	Externally Restricted Programming Fund (Schedule 1)	Total	Total
Revenue					
Program revenue	\$ -	\$ -	\$ 657,430	\$ 657,430	\$ 611,303
Donations and grants (note 6)	106,403	69,604	-	176,007	148,679
Interest	4,838	186	-	5,024	7,174
Workshop and other program revenue	-	-	-	-	10,770
Fundraising	-	-	-	-	1,007
Rental	-	-	-	-	600
Total revenue	111,241	69,790	657,430	838,461	779,533
Expenses					
Salaries and wages	9,596	105,616	528,715	643,927	513,455
Rental	600	9,245	45,860	55,705	38,065
Program supplies	3,364	4,063	19,780	27,207	37,133
Training	1,989	4,438	13,466	19,893	12,129
Office	1,859	2,094	14,381	18,334	23,986
Travel	576	598	9,978	11,152	24,658
Utilities	29	948	9,494	10,471	8,889
Insurance	-	534	6,827	7,361	6,655
Advertising and promotion	2,347	1,235	1,899	5,481	1,133
Professional fees	-	-	4,883	4,883	4,824
Memberships and licenses	25	200	1,934	2,159	1,687
Interest and bank charges	-	-	213	213	264
Governance	98	-	-	98	1,095
Amortization	-	-	-	-	703
Fundraising	-	-	-	-	544
Total expenses	20,483	128,971	657,430	806,884	675,220
Excess (deficiency) of revenue over expenses	\$ 90,758	\$ (59,181)	\$ -	\$ 31,577	\$ 104,313

The accompanying notes are an integral part of these financial statements.

PARTNERS Family Services Inc.

Statement of Changes in Fund Balances

For the year ended March 31, 2021, with comparative information for 2020

	2021			2020	
	Core Operating Fund	Other Externally Restricted Fund	Externally Restricted Programming Fund	Total	Total
Fund balances, beginning of year	\$ 436,266	\$ 133,380	\$ -	\$ 569,646	\$ 465,333
Excess (deficiency) of revenue over expenses	90,758	(59,181)	-	31,577	104,313
Fund balances, end of year	\$ 527,024	\$ 74,199	\$ -	\$ 601,223	\$ 569,646

Draft

The accompanying notes are an integral part of these financial statements.

PARTNERS Family Services Inc.

Statement of Cash Flows

For the year ended March 31, 2021, with comparative information for 2020

	2021	2020
Cash flows from operating activities:		
Cash receipts from programming, donations and events	\$ 836,774	\$ 778,858
Cash paid to suppliers and employees	(745,075)	(695,472)
Interest received	213	1,541
Interest paid	(213)	(264)
Goods and Services Tax	(168)	25
Total cash flows from operating activities	91,531	84,688
Cash flows from investing activities:		
Purchase of term deposits	(408,022)	(400,000)
Proceeds from maturity of term deposits	408,022	-
Increase in restricted cash, net	90	(31,300)
Total cash flows from investing activities	90	(431,300)
Increase (decrease) in cash and cash equivalents	91,621	(346,612)
Cash and cash equivalents, beginning of year	148,730	495,342
Cash and cash equivalents, end of year	\$ 240,351	\$ 148,730

The accompanying notes are an integral part of these financial statements.

PARTNERS Family Services Inc.

Notes to Financial Statements

For the year ended March 31, 2021

PARTNERS Family Services Inc. (the "Organization") was incorporated under the Non-Profit Corporations Act of Saskatchewan on November 27, 2000. Its principal business activity is to provide support for individuals and families in order to build a healthy community within Saskatchewan. As a registered charity, the Organization is not subject to income tax.

1. Significant accounting policies

These financial statements have been prepared in accordance with Canadian accounting standards for not-for-profit organizations and include the following policies:

a. Fund accounting

Revenues and expenses related to non-government program delivery and administrative activities are reported in the Core Operating Fund.

The Other Externally Restricted Fund relates to funding from the Community Initiatives Fund and the United Way Saskatoon and Area intended for future capital and specified operating expenses.

The Externally Restricted Programming Fund relates to funding from the Ministry of Social Services ("MSS"), Ministry of Justice ("MoJ"), Justice Canada ("JC"), Saskatchewan Health Authority ("SHA"), and Department for Women and Gender Equality ("WAGE") contracts. Contract funding received in excess of government-approved expenditures in any year is removed from income and recorded in the Government funding repayable account until repaid. Upon approval by the ministries, a portion of the repayable funding can be retained but the funding remains restricted until the ministries approves of the use.

b. Use of estimates

The preparation of financial statements requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenues and expenses during the reporting period. The valuation of funds receivable are subject to estimates. Actual results could differ from those estimates and may have impact on future periods.

c. Financial instruments

Financial instruments, including cash and cash equivalents, short-term investments, funding receivable, restricted cash, accounts payable and accrued liabilities, and government funding repayable are initially recorded at fair value on recognition, and subsequently recorded at cost or amortized cost, unless management has elected to carry the instruments at fair value. The Organization has not elected to carry any such financial instruments at fair value.

d. Cash and cash equivalents

Cash and cash equivalents includes cash and cash on deposit net of outstanding cheques.

e. Investments

Short-term investments consist of term deposits with maturity dates ranging from 91 days to twelve months from the date of acquisition.

f. Revenue recognition

The Organization follows the restricted fund method of accounting for contributions.

Unrestricted program and workshop contributions in the Core Operating Fund relate to internally-

PARTNERS Family Services Inc.

Notes to Financial Statements

For the year ended March 31, 2021

1. Significant accounting policies (continued)

f. Revenue recognition (continued)

managed projects. Revenue is recognized in the year in which the related expenses are incurred.

Donations and grants are recognized as revenue in the fund it relates to when received or receivable if the amount to be received can be reasonably estimated and collection is reasonably assured. No in-kind donations were received in 2021 or 2020.

Interest revenue is recognized in the fund it relates to as earned.

Fundraising revenue is classified as deferred revenue until the related event occurs.

Rental revenue is recognized in the Core Operating Fund in the year in which the service is provided.

Restricted government program contributions are recognized as revenue in the year in which the related expenses are incurred in respect to project contracts. Excess funding received during the year is transferred to the Government funding repayable account until it is deemed to be repaid.

g. Donated materials and services

Donated materials and services are not recognized in these financial statements.

2. Short-term investments

Investments consist of a term deposit held at Conexus Credit Union, with interest at 0.85% (2020 - 2.00%), maturing July 2021.

3. Accounts payable and accrued liabilities

Included in accounts payable and accrued liabilities are government remittances in the amount of \$16,606 (2020 - \$17,558) related to payroll related taxes and withholdings.

4. Government funding repayable

Advances from MSS, MoJ, JC, and SHA for approved programming exceed the related expenditures in the current and prior year. These excess advances are required to be repaid so are recorded as current liabilities at year end.

	2021	2020
Government funding repayable, beginning of year	\$ 44,114	\$ 79,554
Funding for current year programming	711,079	575,863
Approved programming fund	755,193	655,417
Applied to programs	(657,430)	(611,303)
Repaid to government	(30,377)	-
Government funding repayable, end of year	\$ 67,386	\$ 44,114

PARTNERS Family Services Inc.

Notes to Financial Statements

For the year ended March 31, 2021

4. Government funding repayable (continued)

Government funding repayable consists of the following:

	2021	2020
MSS - Family Support	\$ 36,313	\$ 30,377
SHA - Walk In Counselling Clinics	20,035	13,737
MSS - Diversion	9,421	-
MSS - Triple P Program	1,617	-
Total	\$ 67,386	\$ 44,114

5. Financial instruments

The Organization is exposed to the following significant risks through its use of financial instruments:

Liquidity risk: The Organization's exposure to liquidity risk is dependent on its ability to continue to generate funds to meet commitments and sustain operations, including continued support from the Government. There has been no substantial change to liquidity risk compared to the prior year.

6. Government assistance

The Organization received a subsidy for salaries and wages from the Canada Temporary Wage Subsidy in the amount of \$13,749 (2020 - \$2,434). This amount is included in donations and grants revenue in the Core Operating Fund.

7. Economic dependence

The Organization completes approximately 83% (2020 - 80%) of its services with three funding agencies, the Ministry of Social Services, Justice Canada, and Ministry of Justice (Government of Saskatchewan). Should the Government substantially change its dealings with the Organization, management would need to reassess the future of viable operations. Additional reserves are being set aside to reduce the reliance on the Government departments, although the work performed with these departments forms the basis of the Organization.

PARTNERS Family Services Inc.

Schedules

For the year ended March 31, 2021, with comparative information for 2020

(Unaudited)

Schedule 1 - Summary of Schedules

	2021	2020
Revenues		
Triple P (Schedule 2)	\$ 73,083	\$ 73,230
Family Support (Schedule 3)	92,822	96,240
Diversion (Schedule 4)	32,591	41,194
Counselling, Support, and Education (Schedule 5)	111,550	109,510
Leadership (Schedule 6)	49,842	48,652
Partnership Innovation Program (Schedule 7)	132,161	94,176
Family Violence Outreach (Schedule 8)	52,089	50,841
Walk In Counselling Clinic (Schedule 9)	103,752	97,460
WAGE Project (Schedule 10)	9,540	-
Total revenues	657,430	611,303
Expenses		
Triple P (Schedule 2)	73,083	73,230
Family Support (Schedule 3)	92,822	96,240
Diversion (Schedule 4)	32,591	41,194
Counselling, Support, and Education (Schedule 5)	111,550	109,510
Leadership (Schedule 6)	49,842	48,652
Partnership Innovation Program (Schedule 7)	132,161	94,176
Family Violence Outreach (Schedule 8)	52,089	50,841
Walk In Counselling Clinic (Schedule 9)	103,752	97,460
WAGE Project (Schedule 10)	9,540	-
Total expenses	657,430	611,303
Excess of revenues over expenses	\$ -	\$ -

The accompanying notes are an integral part of these financial statements.

PARTNERS Family Services Inc.

Schedules

For the year ended March 31, 2021, with comparative information for 2020

(Unaudited)

Schedule 2 - MSS - Triple P

	2021	2020
Revenue	\$ 73,083	\$ 73,230
Expenses		
Salaries and wages	54,876	56,422
Rental	6,888	5,105
Training	5,756	120
Program supplies	1,253	5,207
Travel	1,213	2,773
Utilities	831	877
Insurance	730	380
Professional fees	600	1,300
Office	596	999
Advertising and promotion	240	47
Memberships and licenses	100	-
Total expenses	73,083	73,230
Excess of revenue over expenses	\$ -	\$ -

The accompanying notes are an integral part of these financial statements.

PARTNERS Family Services Inc.

Schedules

For the year ended March 31, 2021, with comparative information for 2020

(Unaudited)

Schedule 3 - MSS - Family Support

	2021	2020
Revenue	\$ 92,822	\$ 96,240
Expenses		
Salaries and wages	71,948	70,437
Travel	4,350	5,342
Program supplies	4,344	6,951
Utilities	3,805	1,862
Office	2,456	1,879
Rental	1,906	5,143
Insurance	1,596	843
Training	1,299	2,075
Professional fees	713	1,561
Advertising and promotion	305	47
Memberships and licenses	100	100
Total expenses	92,822	96,240
Excess of revenue over expenses	\$ -	\$ -

The accompanying notes are an integral part of these financial statements.

PARTNERS Family Services Inc.

Schedules

For the year ended March 31, 2021, with comparative information for 2020

(Unaudited)

Schedule 4 - MSS - Diversion

	2021	2020
Revenue	\$ 32,591	\$ 41,194
Expenses		
Salaries and wages	25,328	32,725
Program supplies	1,579	1,760
Utilities	1,427	1,082
Professional fees	1,000	-
Travel	909	2,973
Insurance	666	400
Office	499	767
Training	452	231
Rental	366	1,131
Advertising and promotion	265	25
Memberships and licenses	100	100
Total expenses	32,591	41,194
Excess of revenue over expenses	\$ -	\$ -

The accompanying notes are an integral part of these financial statements.

PARTNERS Family Services Inc.

Schedules

For the year ended March 31, 2021, with comparative information for 2020

(Unaudited)

Schedule 5 - MSS - Counselling, Support, and Education

	2021	2020
Revenue	\$ 111,550	\$ 109,510
Expenses		
Salaries and wages	83,570	81,547
Rental	15,818	12,160
Program supplies	2,039	4,249
Office	2,032	2,147
Travel	1,758	2,090
Training	1,713	2,929
Insurance	1,569	1,480
Professional fees	1,320	1,000
Utilities	1,202	1,585
Memberships and licenses	300	100
Advertising and promotion	229	223
Total expenses	111,550	109,510
Excess of revenue over expenses	\$ -	\$ -

The accompanying notes are an integral part of these financial statements.

PARTNERS Family Services Inc.

Schedules

For the year ended March 31, 2021, with comparative information for 2020

(Unaudited)

Schedule 6 - MSS - Leadership

	2021	2020
Revenue	\$ 49,842	\$ 48,652
Expenses		
Salaries and wages	48,843	47,652
Program supplies	569	119
Utilities	250	271
Office	100	109
Training	80	-
Rental	-	476
Advertising and promotion	-	25
Total expenses	49,842	48,652
Excess of revenue over expenses	\$ -	\$ -

Draft

The accompanying notes are an integral part of these financial statements.

PARTNERS Family Services Inc.

Schedules

For the year ended March 31, 2021, with comparative information for 2020

(Unaudited)

Schedule 7 - MoJ - Partnership Innovation Program

	2021	2020
Revenue	\$ 132,161	\$ 94,176
Expenses		
Salaries and wages	112,166	74,017
Rental	10,751	6,293
Program supplies	4,537	3,986
Office	1,607	6,319
Utilities	1,014	676
Training	775	1,714
Professional fees	500	500
Advertising and promotion	460	47
Travel	201	-
Memberships and licenses	100	100
Insurance	50	524
Total expenses	132,161	94,176
Excess of revenue over expenses	\$ -	\$ -

The accompanying notes are an integral part of these financial statements.

PARTNERS Family Services Inc.

Schedules

For the year ended March 31, 2021, with comparative information for 2020

(Unaudited)

Schedule 8 - MoJ - Family Violence Outreach

	2021	2020
Revenue	\$ 52,089	\$ 50,841
Expenses		
Salaries and wages	38,592	37,477
Rental	6,421	6,348
Program supplies	2,737	2,484
Travel	1,511	1,579
Memberships and licenses	884	700
Office	531	111
Training	492	1,037
Insurance	275	235
Professional fees	250	250
Utilities	236	263
Advertising and promotion	160	357
Total expenses	52,089	50,841
Excess of revenue over expenses	\$ -	\$ -

The accompanying notes are an integral part of these financial statements.

PARTNERS Family Services Inc.

Schedules

For the year ended March 31, 2021, with comparative information for 2020

(Unaudited)

Schedule 9 - SHA - Walk In Counselling Clinic

	2021	2020
Revenue	\$ 103,752	\$ 97,460
Expenses		
Salaries and wages	85,513	77,124
Office	5,060	2,678
Rental	3,710	1,398
Training	2,899	2,795
Program supplies	2,561	5,010
Insurance	1,941	726
Utilities	729	1,594
Professional fees	500	213
Memberships and licenses	350	362
Advertising and promotion	240	130
Interest and bank charges	213	248
Travel	36	5,182
Total expenses	103,752	97,460
Excess of revenue over expenses	\$ -	\$ -

The accompanying notes are an integral part of these financial statements.

PARTNERS Family Services Inc.

Schedules

For the year ended March 31, 2021, with comparative information for 2020

(Unaudited)

Schedule 10 - WAGE Project

	2021	2020
Revenue	\$ 9,540	\$ -
Expenses		
Salaries and wages	7,879	-
Office	1,500	-
Program supplies	161	-
Total expenses	9,540	-
Excess of revenue over expenses	\$ -	\$ -

Draft

The accompanying notes are an integral part of these financial statements.



Board Chair Report

2020/2021 was a very challenging year to say the least with the arrival of the Covid- 19 pandemic, work place, travel and family restrictions. This also started a new way of doing board meetings.

Jason Neville and Kristen Bergerman joined the board this year and I would like to welcome them to PARTNERS!

The past 6 years were very rewarding as we struggled with recruitment of board members, and finally in the last 2 years we had a full board and I hope that this trend will continue for years to come.

In my first year as the Board president is the year that Hayley joined the organization and what a difference she has made. Thank you Hayley for deciding to apply and accept the position of Executive Director!

As this year marks the end of my term as a Board member and for the past 5 years as Board President and I would like to say how proud I am to be a part of this organization, and how Hayley and the staff made it a great pleasure to serve this organization.

Thank you for allowing me to be a part of this GREAT ORGANIZATION called PARTNERS Family Services; I will forever remember the 6 challenging but wonderful years being a part of the Board and a small cog in this great wheel.

I would like to take this opportunity to thank all the Board members for your time commitment and energy that you brought to this board over the last 6 years and wish all of you the best for the future.

Andre Kruger, Board Chair



Executive Director Report

2020-2021 Year in Review

The 2020-2021 fiscal year was another successful year for PARTNERS Family Services Inc as the organization focused on its core values of CARING, COMMITTED, ACCOUNTABLE and RESPECTFUL as we continue to work with at risk individuals and families in Humboldt and Area.

For the sixth consecutive year, PARTNERS Family Services saw tremendous growth in client contacts, both reflective and in spite of the unique challenges to service delivery presented by COVID 19. Client demand continues to outgrow funding increases, particularly in the area of mental health and crisis response, and this remains a significant area of concern for the organization moving forward.

2020-21 started on a difficult note as PARTNERS Family Services had to adapt to a changing service delivery model as a result of COVID 19. We started the year with the office closed to the general public, and transitioned to providing remote services to our clients. Our staff handled this transition quickly, professionally and without interruption to their clients, as we thank them for their flexibility and commitment to excellence in client care. Our office reopened to the public in May 2021, and was one of few organizations across the province that had next to no service delivery interruptions. This commitment to serving our clients is a reflection of the dedicated and professional staff, and I am incredibly grateful to them for their passion and flexibility during this time. COVID 19 remains a concern to date, and we will need to continue to adaptable as the pandemic progresses and the impact of the pandemic is fully realized for not only our clients, but our funders as well.

Despite the numerous challenges brought on by COVID 19 and ongoing shifts to our service delivery, PARTNERS Family Services continued to grow the therapeutic counselling programs to include 7 full time mental health clinicians and social workers to meet demands for service. Therapeutic counselling was complimented by the growing Rapid Access Counselling program in partnership with Family Service Saskatchewan. Through 2020-2021, we provided nearly 3700 counselling sessions to over 1300 individuals. Additionally, our crisis staff provided more than 1300 interventions to move than 300 individuals experiencing acute crisis including domestic violence, suicidal ideation or other mental health crisis. For our small team of 9, this is an incredible volume of work.



In the past year, we continued to grow our partnerships with both Horizon School Division and Greater Saskatoon Catholic Schools to provide additional mental health services to students at local schools through funding provided by Scotiabank and RBC. We added an additional day of services for children and youth at Greater Saskatoon Catholic Schools, and looking forward to adding another day with Horizon School Division in the coming year. These relationships are particularly valuable to both PARTNERS and the community as it serves as an effective tool to reduce barriers and increase access to child and youth mental health services.

Our organization continued to be actively involved at the provincial level as members of Family Service Saskatchewan, Sexual Assault Services of Saskatchewan, STOPS to Violence and Provincial Association of Transition Houses and Services. It is through these provincial organizations we are able to work with other similar CBOs to ensure the needs of anti-violence and family service organizations are brought forth to government with a collective voice and continue to work together to promote excellence in service delivery.

2020 marked PARTNERS Family Services 20th year of operations. While our celebrations for the year were reduced due to COVID 19, the accomplishment is significant nonetheless. PARTNERS Family Services has been committed to providing vital services to Humboldt and Area since its inception, and while those services have grown and evolved over the past 20 years, the commitment to supporting safe and healthy individuals and families remains unchanged.

Reflecting on 2020-21, I wish to again extend my gratitude to the professionals who make up the PARTNERS Family Services staff. Our staff are the heart of our organization, and it is because of their compassion, dedication and ultimately belief in their work and our organization we are able to connect with the individuals, families and communities in the way that we do. I've been asked many times over the years what exactly is it that we do at PARTNERS, and with the help of this amazing team, have been able to narrow it down. PARTNERS Family Services creates hope that every single person is worthy of compassion, empathy and support in their journey. And it is through this that we ultimately have a part in creating change for those who allow us to be a part of their story. To our staff - thank you for showing up every day in creative and profound ways and driving the change in the world this organization is working towards.

Our staff is only able to do their work because of the strong organizational structure behind them. In a year full of constant change, our Board of Directors maintained strong leadership and guidance that allowed our staff to continue to do their best work safely and effectively. Thank you for giving us your time, energy and leadership as we continue to do this important work.



Finally, I wish to acknowledge our outgoing Board Chair as he finished his second term with PARTNERS Family Services. Andre has been supporting me since, and the organization, since the day I was hired and has been an instrumental part of the growth of the organization. Andre – you have been far more for me than our Board Chair. Your constant support and unwavering faith in me as the Executive Director has shaped not only my time with PARTNERS, but also what I know it means to display compassionate leadership. You will be greatly missed by the organization and we wish you nothing but the best for the future.

Hayley Kennedy, Executive Director

2020-2021 Year in Review

The Support Services Program is funded by the Ministry of Justice Interpersonal Violence and Abuse program and the Ministry of Social Services Counselling, Support and Education program. Through this branch of the organization, PARTNERS Family Services offers support for those experiencing or at risk of experiencing interpersonal violence as well as resources and assistance in the areas of family dynamics, systems navigation, housing, food security, mental health crisis, addictions, emergency supplies, crisis intervention and safety planning. This involves working with individuals on a phone and walk-in basis or attending out in the community and surrounding communities.

A large part of the work done by this program involves determining the immediate needs of the individual or family and connecting them with the appropriate service. This can include an internal referral to a different program or connecting and helping to navigate an outside agency such as Income Assistance, Mental Health and Addictions Services, Child Protection, the Food Bank or Humboldt and District Community Services. However, given the limited resources in our rural area, we frequently need to refer to programs and services in other service areas, most often Saskatoon. This can be a significant barrier for our clients to get the help they need due to lack of transportation.

Although Covid changed some of our client interactions for an extensive period of time, our IVA program continued to see an increase in crisis calls in Humboldt and surrounding communities. We saw that the above issues were continuing to exist, but were more often hidden as people were not going out to school/work/other businesses as usual and were experiencing limited social supports and isolation. Texting became a common way to reach people in unsafe home situations.

Transient clients as well as transportation issues have been an ongoing challenge within this program, but especially challenging over the past year. Humboldt does not have any type of emergency shelter, nor are there sufficient shelter spaces within the province. Due to Covid, shelter beds were capped at half capacity, making it even more challenging to find spaces for people in need. PFS utilized local hotels as well as farther away shelters several times for emergent shelter needs.

PFS is not funded to provide transportation for clients unless they are female and leaving a domestic violence situation. Specifically, PFS lacks any kind of funding to work with men who



are homeless or in need of housing and support services. PFS previously provided support to all types of our clients by providing vouchers for our local cab company to get to urgent appointments or home from hospital, etc. However, our local cab company discontinued services in early 2021, creating further barriers for our clients.

The support worker role is designed to be a brief, short-term intervention. However, some clients need repeated intervention, services and follow up to meet their needs. Having just one dedicated crisis worker continues to be a challenge due to the volume of crisis calls we receive. There continues to be an increase in the complexity of calls, with many influential factors such as complex trauma and comorbid mental health and addictions issues. The worker often attends to high risk situations, frequently relying on a worker from another program to attend out with them for safety and support. We are fortunate to have a strong relationship with the RCMP and we are grateful for the vital support we continue to receive from them in these situations. We have received more referrals from MHAS, RCMP and our local family physicians than ever before due to continued work on these relationships and education around the services we provide. In the coming year, we hope that we are able to secure additional funding to add another crisis worker to strengthen this program further.

Emily Britz, Social Worker



Clinical Counselling Services Report

2020-2021 Year in Review

The Clinical Counselling Program is a multi-funded program, drawing funds from both the Ministry of Social Services and Justice Canada, as well as private donors. Through this program, PARTNERS offers ongoing supports for adults, youth and children experiencing difficulties with mental health concerns, familial and interpersonal relationships, grief and trauma, addictions, crisis situations, and safety planning for high-risk situations. Our clinical counselling program has proven to be a sought after service with a high volume of ongoing clientele, as well as a continuous waitlist of additional clients. Due to the wide range of needs and stressors encountered by those we provide services to, we also refer, connect and advocate for clients to additional agencies within our community and surrounding areas that they may also require or benefit from. These agencies include but are not limited to the RCMP, hospitals, schools, Victim Services, Housing Authority, Community Services, Social Services and Income Assistance. Our clinical counselling program proves to be one that is unique in a number of ways. Our program has the ability to provide mobile counselling services to those who for various reasons are unable to attend the office.

This year we have continued to provide walk-in counselling services. These services were offered in Humboldt and Wynyard. Due to COVID-19, we had to close some of the walk-in sites and instead offer remote services. On those days that we offered walk-in counselling, a client is not required to book an appointment in advance and can attend or phone the office to meet with a counsellor anytime during that day.

Our clinical counsellors have continued to take significant steps to further their education and training to provide quality services through our organization. As a collective this year we have completed extensive training. Over the past year, the clinical counselling program has witnessed a steady increase in the number of clients accessing our services as well as an escalation in the complexity of concerns clients are experiencing. Due to COVID-19, a lot of clients with different barriers were able to access remote counselling who would not have been able to access in person counselling. This has broadened our scoop of clientele and helped us remove some of those barriers for clients who are wanting to receive services.

As we are passionate about the services we provide and working on expanding our clinical practices, we look forward to continuing to provide exceptional diverse services to members of our community on an ongoing basis.

Jackie Otsig, Clinical Counsellor

Dylan Stansfield, M. Ed. Registered Psychologist (Provisional), Clinical Counsellor



Rapid Access Counselling (RAC) Report 2020-2021 Year In Review

Successes

- Accessibility: the COVID-19 pandemic has taught us that we can provide effective and quality counselling sessions remotely.
- Steady increase in services utilization since returning to in-person services in September 2020, as well as an increase in remote RAC services has increased during this time. The remote services have provided an opportunity for clients to access RAC from out of the service area.
- RAC services are based on single session/solution focused counselling, which provides the opportunity to meet with a counsellor within a timely matter to work towards resolving the presenting problem. Clients are able to gain helpful strategies and achieve solutions within 1-2 sessions, rather than waiting weeks/months to connect to ongoing counselling services for concerns that can be resolved in minimal sessions.
- Minimal “no shows” for appointments for RAC scheduled for the day of.

Challenges

- Challenges to provide referrals for ongoing counselling and resources for clients that are accessing RAC services from out of the PARTNERS Family Services area. If possible, counsellors will provide as much information based on their knowledge of the availability of resources in the client’s area.
- Growing challenges for clients utilizing RAC for ongoing services – the foundation of RAC services is unable to provide clients, who’s needs are beyond RAC solutions, with effective long-term treatment plans.

Trends in Client Needs

- Significant traumas and client history. These clients are referred for ongoing counselling services, as their needs are beyond the single session format.
- Social isolation due to COVID-19 is a continuous present theme among clients, resulting in many challenges, including: anxiety, depression, suicidal ideation, relationship/family issues, etc.

Areas for Future Growth

- With significant increase in remote services, providing educational opportunities for counsellors to stay informed and build skills around current practices for delivering solution-focused/single-sessions remotely.



-Trauma: as RAC services cannot meet the complexities and long term needs of clients presenting with trauma, working towards supporting clients with their initial contact as a RAC client into ongoing services. If the client is not within the PARTNERS service area, then to provide guidance and support to access ongoing services in the clients' local area – this may be done through collaborative work with the other family services agencies and resources from across Saskatchewan.

Working to provide quality and effective services in rural areas as part of the team at PARTNERS Family services has been a new and exciting challenge in my career this year. I look forward to continuing to provide support and services to Humboldt and surrounding communities in the years ahead!

Alina Craig, Clinical Counsellor

Counselling In Schools

2020-2021 Year in Review

Successes

- The partnership with Horizon School Division and Greater Saskatoon Catholic Schools has increased accessibility of counselling services to children and youth through the presence of Partners staff directly in the schools. This partnership has helped to remove potential barriers for children and youth to access services, these barriers may include: transportation, parents' ability to take time off of work, reliance on parents for children and youth to attend appointments, etc.
- Many children and youth are becoming educated on mental health and have been able to work with their counsellor to self-direct therapeutic interventions based on their previous successes.
- Continuous full utilization of services at all four schools

Challenges

- Significant decrease in service engagement over school holidays and/or COVID-19 school closures. This impedes progress.
- Limited peer support opportunities due to the COVID-19 pandemic. This resulted in significant increase in both anxiety and depression due to the important social interactions of child/teenage years being extremely limited.

Trends in Client Needs

- Increased online/social media presence due to limited social and peer interactions. Many exhibiting unhealthy online behaviors (sexually explicit messages/pictures, connecting to unhelpful supports, significant daily usage of social media)
- Complex family units: this presents challenges for students to progress beyond regular counselling sessions. Many families are solely relying on the child/youth attending counselling to solve the presenting concerns at home.
- Youth identifying as part of the 2SLGBTQQIA+ community.
- Lack of programming and community-based social outings/programming, due to the COVID-19 pandemic

Areas for Future Growth

- Increased 2SLGBTQQIA+ programming and/or services for youth to have a safe space to connect with others. As well as educational opportunities to provide counsellors with increased awareness and strategies for support for working with clients who identify as 2SLGBTQQIA+.
- Integrated child/youth and parent programs/services to work directly with families to build communication and relationship skills.



Human Trafficking Report 2020-2021 Year in Review

Successes:

- Although it has been a challenge in many ways for people to stay at home, it allowed people more time to complete the first initiative of bringing awareness to human trafficking – the survey, “Human Trafficking – How Well Do You Know Your Community?”. The online survey brought in 167 participants, which allowed us to see where as a community (rural included) where people stand on Human Trafficking education.
- Making a newsletter with a section dedicated to talking about Human Trafficking and breaking down the complexity of the topic. Understanding that human trafficking can be a heavy topic to talk about and read about therefore there is other aspects to the newsletter such as a section to ‘Meet the Team’. A new staff member is introduced with each newsletter which allows for oto get to know the staff.

Challenges:

- Finding ways to promote educational information while respecting covid-19 restrictions
- Coming up with ideas that could allow people to learn about human trafficking online while also having it be eye grabbing enough to want to read about it and share with others.
- Stigma around human trafficking – after looking through the results from the 167 people who took part in the survey. Some individuals didn’t think that human trafficking is something that happens in our area which follows with the stigma that human trafficking only happens in big cities, not the rural prairies.

Client needs:

- Being able to put out more information by word of mouth whether that be working together with the school division or hosting in person information sessions
- After looking at the results from the human trafficking survey, 143/167 individuals answered that they believe our community (rural included) does not have adequate supports to help a victim of human trafficking. This result tells us that we need to work on making the public aware of our services surrounding human trafficking while also continuing to spread education and awareness on the topic.

Although I only came into this position January 27th, 2021, I feel a sense of being at home while doing my work. Being able to bring awareness to the community and surrounding areas on such an important topic is very meaningful to me. Being able to give others the tools and information to help them stay safe is something I value and am passionate about. I believe a person should never stop learning throughout their lifetime and if I am able to be part of teaching someone something new, I am left feeling thankful to be in a position to do so.

Shania St.Denis, Crisis Worker



Family Support Services and Triple P Parenting Report 2020-2021 Year in Review

The Government of Saskatchewan funds the PARTNERS Family Support Program. The Family Support Program workers provide support to families with identified needs including basic life skills and routine parenting strategies to encourage a healthy home environment. Our Family Support Workers work with families in the home and community to achieve desired outcomes.

Family Support Services include:

- In-home family support, where staff offer a hands on approach to problem solving.
- Supervised visits, which take place in our office or community setting when deemed necessary by the Ministry of Social Services.
- The Family Support Program provides services to Ministry clients and Diversion (prevention) clients. Referrals come through self-referrals, the Ministry, other human service agencies or Community Based Services.

It is the responsibility of the Family Support Coordinator to provide monthly statistical reports to the Ministry of Social Services providing details of family support hours, expenses, kilometers covered and contract hours. Despite the global pandemic which covered the entire fiscal year, the program was successful with 99% diversion service hours used, 78% mandated service hours used and no children going into care of the Ministry of Social Services while supported by the program. Service delivery was modified to ensure optimal safety for staff and clients. In home visits were only done if client health screening checks were completed. If home visits were not permitted, multiple phone calls took place during the week as well as zoom check in's.

The program remains to have a strong collaborative effort with the rural Ministry of Social Services staff to complete common goals.

Crystal Perkins
Family Programs Coordinator



Triple P Parenting Report 2020-2021 Year in Review

For the past year, Triple P has been delivered via zoom, phone calls and support for parents using the online format. Primary Care continues to be a well utilized intervention, with visible results. When in person sessions were not an option, zoom meetings proved to be effective. This one on one program gave parents individualized attention in areas they were struggling. The online Triple P has also been an option, with families opting for weekly support. Parents making and seeing change is what makes this program a joy to deliver.

We were also able to offer a few Discussion Groups via Zoom. This had its own challenges, as we were unable to provide the printed resources with it. Email worked to get worksheets to the participants and delivery of program at a pace that allowed them to take notes, made it possible for parents to implement the positive strategies.

Triple P has also seen requests for the program from surrounding communities. Once again, using zoom we were able to deliver the support needed.

Newly added to the program options is Teen Primary Care. We look forward to offering this to parents of teens, along with Teen Triple P online.

As the province moves forward with the reopening plan, we are looking forward to once again delivering the group programs in person.

Kathy Seipp
Triple P Parenting Facilitator

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Our Community Partners

- Carlton Trail College
- City of Humboldt
- Community Initiatives Fund
- Humboldt & District Community Services
- Humboldt & District Food Bank
- Humboldt Broncos
- Humboldt District Health Complex
- Humboldt Housing authority
- Humboldt Regional Newcomers Center
- RBC Royal Bank
- Regional Kids First
- Safe Communities
- Saskatchewan Health Authority
- Scotia Bank
- Town of Wynyard
- Sask Central Victim Services