

Colourful Minds

Code of Conduct - Nov '20

Colourful Minds is an Unincorporated Charitable Association, set up and led by volunteer parent/carers from families with special education needs in the local community and surrounding areas.

Colourful Minds mission statement is: *To empower and inspire through support of peers and professionals.*

Colourful Minds aim is: To support all service users with all aspects of wellbeing for themselves and their family.

As a not for profit organisation, Colourful Minds committee members strive to do this by raising awareness, sharing essential information through Colourful Minds social media, providing support through peer support drop in and virtual support sessions and sign posting families to appropriate services.

Colourful Minds is committed to providing a high standard of service to the local community and its service users. All Colourful Minds volunteers will follow the below guidelines to ensure that this these standards are upheld:

- All volunteers will wear their Colourful Minds ID and/or uniform when conducting any business for the association.
- They will ensure that all information or advice is given accurately to the best of their knowledge.
- They will ensure all funds raised on behalf of Colourful Minds is used for the sole purpose of furthering the service provided to its service users and community.
- They will practice full confidentiality when working with service users at every access point to the service.
- They will only share service user's data when it is believed necessary due to a safeguarding issue.

All committee members will have appropriate training, experience, and DBS checks for their relevant role.

Any advice given to service users by Colourful Minds volunteers will be given as peer support from the individual at the time and will not reflect the full beliefs of the Colourful Minds Unincorporated Charitable Association.

Disclaimer

Colourful Minds strives to ensure that information and services mentioned in this document are to the best of our knowledge correct at the time of publication.

By signing below, I acknowledge that I have read, understand, and agree to the terms above regarding the Code of Conduct for Colourful Minds.

Policy to be reviewed – Nov '21