



Risk Mitigation
Technologies, LLC

POLICE, FIRE, EMS, SECURITY LEARNING OPPORTUNITIES

We create safer and more productive environments by providing actionable strategies and customized solutions to protect lives, assets and reputations.



Professional Development for Police, Fire, EMS and Security Professionals

Police, Fire, EMS and Security Verbal De-escalation Training

Your safety may depend on your conflict management style. Therefore, it is important to develop strategies for ensuring personal safety in potentially stressful situations.

In any conflict, you have a choice

- ✓ Escalate the incident further
- ✓ De-escalate the situation

De-escalation techniques can have great benefits for any organization

- ✓ Less workplace violence incidents
- ✓ Less use of force incidents
- ✓ Decreased disciplinary actions
- ✓ Decreased customer complaints
- ✓ Increased customer satisfaction

Two Key Concepts to Remember

1. Reasoning with an angry person is not possible. The first and only objective in de-escalation is to reduce the level of agitation so that discussion becomes possible.
2. De-escalation techniques are inherently abnormal. They go against our natural 'fight or flight' reflexes. To be effective, we must remain calm and centered. We need to be professionally detached. Therefore, these skills require practice to become useful.

Questions

1. How do you react to trouble? Fight, Flight, Freeze?
2. How does your body and identity impact what you bring into a situation?
3. How do different physical situations impact how you de-escalate?

Who Should Attend?

- ✓ All first responders
- ✓ Emergency department physicians, nurses, and support personnel
- ✓ First responder and emergency department supervisors and managers

This course of instruction will consist of lecture, slides, video and role plays.

Want to learn more about being prepared to De-escalate a situation at work, or at home? Give us a call. We are always here to help.



Behavior Awareness for Police, Fire, EMS and Security

This course provides Police, Fire, EMS and Security Services with the ability to enhance their understanding of the importance of human behavior as it relates to verbal and nonverbal cues and signals while conducting custodial and non-custodial field interviews.

This course will consist of the following topics

- ✓ Suspicious behavior detection
- ✓ Decoding and deciphering nonverbal cues
- ✓ Verbal and non-verbal indicators of potential deception
- ✓ Establishing environmental baseline behavior types
- ✓ Recognizing deviations from expected norms
- ✓ Recognizing and engaging the anomalies in behavior
- ✓ Cognitive Questioning techniques-highly effective

Who Should Attend?

- ✓ Police, Fire, EMS and Security professionals.

This customized course of instruction will consist of lecture, slides, videos, scenarios.





BOMB THREAT ASSESSMENT:

WHEN IS A THREAT SPECIFIC?

Explosive Threat Assessment

This course will enhance Police, Fire, EMS and Security Services with the ability to better understand and identify explosives, explosive devices, and what to do should they come across suspected explosives or devices when working in the field.

This course will consist of the following topics

- ✓ Unattended, Abandoned, or Suspicious package – What’s the difference?
- ✓ Homemade Explosives – What to look for!
- ✓ Behaviors associated with Bomb Related Offenders, lone wolf etc.
- ✓ “Hands On” instruction with inert training aids

Who Should Attend?

- ✓ Police, Fire, EMS and Security

This course of instruction will consist of lecture, slides, videos, and some “Hands On.”

Certified Protection Officer Course



THIS HIGHLY INTERACTIVE COURSE
INCLUDES 12 UNITS.

- Foundations
- Communications
- Protection Officer Functions
- Crime Prevention and Physical Security
- Safety and Fire Protection
- Information Protection
- Deviance Crime and Violence
- Risk and Threat Management
- Investigation
- Legal Aspects of Security
- Officer Safety and Use of Force
- Relations with Others

Risk Mitigation Technologies, LLC in partnership with the International Foundation for Protection Officers, is proud to announce our Certified Protection Officers Program. The Certified Protection Officers Program provides graduates with an internationally recognized certification through the internationally recognized International Foundation for Protection Officers (IFPO).

The Certified Protection Officers curriculum is used in the security and protection industry including hospital, campus, and contract security, as well as private investigation, hotel, retail or park security. Candidates who successfully complete this course and examination will receive an International Foundation for Protection Officers (IFPO) Certification Certificate.

Who Should Attend?

The CPO core curriculum is designed for individuals who wish to learn more and enhance their competencies about the security/asset protection profession.

This course of instruction will consist of lecture, slides, videos, and some “Hands On.”

Note: Risk Mitigation Technologies, LLC is an authorized provider for the International Foundation for Protection Officers Training Program of studies.

Recommended Best Practices for Securing Houses of Worship

ACTIVE INTRUDER IN PLACES OF WORSHIP

Houses of Worship can be extremely vulnerable to active intruder attacks because of their location, population, and open-door mentality. There are certain steps the leadership team can take to minimize the risk of being involved in an active intruder incident and this training will not only cover those steps, but will also cover best practices to survive these types of incidents.

OTHER CRIMES IN PLACES OF WORSHIP

In addition to active intruder incidents, there is a growing number of property crimes being committed against Houses of Worship, especially theft of funds, burglary, arson, and vandalism. Even more disturbing, House of Worship members and staff are just as vulnerable to occurrences of personal and physical abuse as any other location. Those intent on victimizing the vulnerable know that the forgiving culture and easy access environment of the House of Worship can inadvertently foster an opportune place to strike. House of Worship leaders have the responsibility to conscientiously screen candidates, set boundaries, maintain an atmosphere of ethical behavior, and sustain a safe overall environment that is a hallmark of the House of Worship as a place of refuge and peace.

TRAINING PRESENTATION

Our presentation will cover topics to educate members, staff, leadership, and clergy on how to protect people and property; preventing accidents, injury, and neglect, safeguarding against loss from crime and theft of funds, protecting members and staff from abuse, liability, false claims, and lawsuits. Protection of those entrusted to your care is a key element of a House of Worship. Taking these additional, proactive steps will especially demonstrate your care and concern for the members, staff, and guests in your facility.

TOPICS TO BE COVERED INCLUDE

- ✓ Active Attacker
- ✓ Physical Security
- ✓ Personal Security
- ✓ Youth Safety and Programs
- ✓ Critical Incidents
- ✓ Financial Security
- ✓ Electronic, Data Security
- ✓ Organizational Protocol

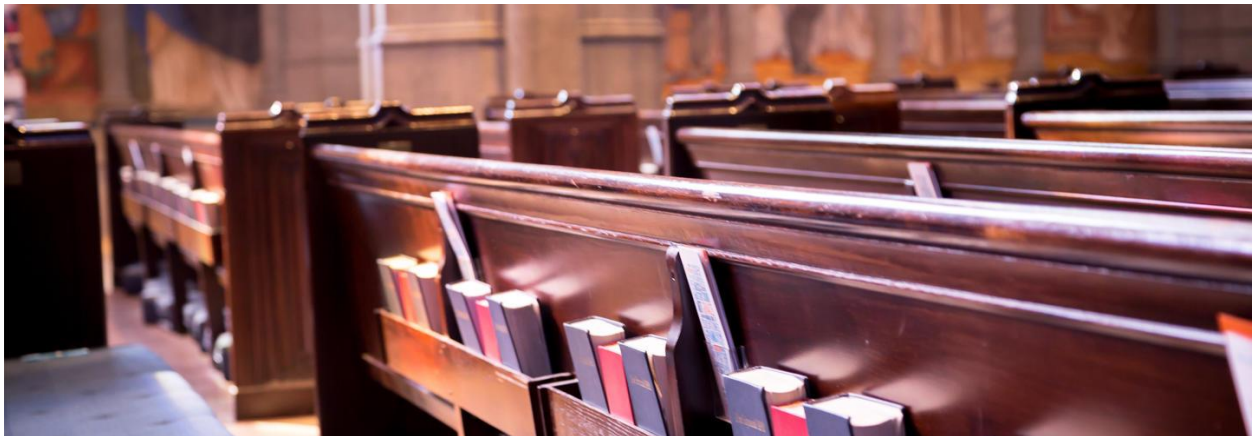
WHY ATTEND THIS CLASS?

This training course is designed to inform and educate those responsible for maintaining a safe environment for the people and property associated with churches, chapels, synagogues, temples, mosques, or any other place of worship we reverently call a House of Worship. This course will assist in helping House of Worship leaders to learn how to prevent, avoid, and control various risks associated with the members, staff, guests, and buildings that make up your House of Worship. Fortunately, most of the crime mentioned above are preventable!

FBI statistics reveal that property crimes listed above are the primary ones that are costing Houses of Worship nearly 500 Million Dollars in lost funds and insurance costs, not to mention the loss of parishioners.

WHO SHOULD ATTEND?

Clergy - Management - Security Teams - Staff - Religion Members - Crime Prevention Practitioners – First Responders



Narrative Report Writing for First Responders

You will learn key principles of proper narrative report writing for emergency services, security, and first-responder personnel. Through guided discussion, group work, individual exercises, and lecture, the following concepts are clarified and demonstrated:

Understanding who reads your reports further down the line -

- ✓ Responders will learn that their reports don't just disappear once entered into the computer. They will learn to think of their audience when writing narrative reports.

The various reasons information is included –

- ✓ Responders will discover the myriad of reasons reports are written. They will answer the question "Why do we write reports?"

The two main methods used in narrative report writing –

- ✓ Responders will examine the two primary methods of narrative report writing: "Follow the Story" and "Follow the Officer."

The Basic 6- Step Report Writing Format –

- ✓ Responders will learn a simple and systematic way to write a "Follow the Story" style narrative. Once this format is learned, there will never be writer's block again.

Avoiding libel (and the accompanying lawsuits) –

- ✓ Responders will learn to recognize this common pitfall in report writing, and how to avoid it. We will show how to remain objective, yet still get the right point across in the narrative.

Proper Use of Quotation -

- ✓ Responders will work with Quotation marks and review how to use them correctly in narrative reports.

Labeling persons in reports –

- ✓ A simple and clear method of labeling persons in reports will be Introduced.
- ✓ Writing in the Active Voice style.
- ✓ Writing in the First-Person perspective.
- ✓ Proper use of jargon and lingo.

Other Learning Opportunities

- ✓ Corporate Travelers Awareness
- ✓ Covert/Undercover Operations; verified law enforcement
- ✓ Cultivating and Managing Confidential Informants; verified law enforcement
- ✓ Non-Verbal Cues and Effective Interviewing
- ✓ Active Attacker and Threat Readiness
- ✓ Surveillance Operations

Looking for a program not mentioned here? Contact us for a custom solution. Our programs are practical and engaging, designed to raise awareness without creating fear, and focus on developing new behaviors. Knowledge is key!

Consult with an Expert

We help organizations navigate their questions and issues with custom solutions for their industry, size and needs.

We are available to discuss your needs 24 hours a day, 7 days a week by calling us or emailing Paul@riskmitigationtechnologiesllc.com

