



JKTSSU/JN-20028 17 NOVEMBER 2020

Discount for Hiring Private Car Service after Arrival in Japan

Dear Valued Agencies and Travel Partners,

We gratefully appreciated for your loyalty to Japan Airlines. THANK YOU.

Please be informed that Japan Airlines launches new service to accommodate customers' need in this kind of situation. It is called "Limited-Time Discount Offer on Airport Private Car Service". Due to the Japan government's preventive measures against COVID-19, travelers cannot use public transportation to get to their place of self-isolation after arriving in Japan. However, it is possible to hire a private car service. Under these circumstances, we are implementing promotion which offers discounts when using private car service in order to provide customers with safe, secure, and convenient travel.

(1) Service Description

Provide **discounts** to customers using **MK Group's private car service** to travel from the airport to their place of self-isolation upon arrival in Japan.

(2) Period covered

November 23, 2020 ~ January 31, 2021 (Japan arrival base)

Reception Start Date: November 13, 2020

(3) Target airport and destination area

Airports: **NRT**

(Also from other region to HND, KIX, NGOs* *When NGOs resume operations)

Destination Area: Nationwide (Exceptional)

(4) Eligible Flights, Fares and Discounts

Applicable Flights:

All JAL market and operated flights **arriving in Japan** (Excluding GUM)

#Discounts

<**JKT-NRT**> **Business class fare 10,000 Yen discount**

<Discounts for Other regions> Please refer JAL website.

All booking-classes are eligible except award ticket.

Only overseas regions issued tickets.

Application for discount can be accepted only after the tickets are issued.

JAL Sales Team

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Both round-trip and one-way tickets are eligible.

Regardless of the reservation time.

(5) Application Method

Customers can arrange a private car service and apply for a discount through the following steps at the Overseas Regional Reservations Center

South Korea office for Asia region including Indonesia:

(For other JL regional reservation centers and email addresses, please have a look in JL Home Page).

STEP①

Applications must be made via the telephone number on the dedicated MK Group's website or via the website.

URL(Japanese only): <https://secure.mk-group.co.jp/airport-hire.jal/okaeri.html>

*Application procedures vary by region (**Tokyo MK: Phone, Osaka MK: WEB**)

*There is no MK dedicated websites for English and Chinese. Only telephone is available and the phone number is listed on JAL promotion page. ^Inquiries on private car service charges, arrangements for changes, cancellation procedures, etc. are all conducted between the customer and MK Group.

*Available in Japanese, English, and Chinese only.

STEP②

After arranging for a private car service, you can apply for a discount by email.

<Reception window for Indonesia Region at JAL Korea> I

Opening Hours:

08:00~14:00(Jakarta time) [SAT,SUN, Korean-holidays are closed]

E-mail address for application: **org.jali.selssr@jal.com**

If the date of use is changed, customers have to contact JAL reservation center again for the change.

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(6) Application deadline

STEP 2 discount applications can be accepted until local reservation center **business hours 5 days prior to the date of arrival in Japan.**

Example: If arriving in Japan on December 10, application can be accepted until December 5 local time within business hour.

(7) Private Car Service Provider

MK Group (Tokyo MK, Osaka MK, Nagoya MK)

(8) Other Precautions

Customers and the MK Group will be responsible for everything about private car service arrangement such as fees, vehicle type inquiries, changes and cancellation procedures etc.

- The cancellation fee cannot be applied to this discount.
- The delivery area is basically nationwide, but for details, customers to contact MK Group.
- Customers and the MK Group will decide pick-up point or where to meet customers and drivers.
- For payment, the customer pays the difference after the discount applied to the driver on the day, but details such as payment method is to be decided by the customer and the MK group.

End

Should you have further inquiry related captioned title, please let us know and contact **JAL** Jakarta, Indonesia via email and/or contact Travel Agent Desk.

Thank you for your kind attention and cooperation.

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