



# NEIGHBOURHOOD NETWORK PROGRAM

## COVID-19 Check-in Card

The COVID-19 Check-in Card is a hard-copy (printed) card with a unique QR code that contains your registered contact details.

When you enter a COVID-safe business, a staff member scans your card and your visit to the premises is electronically recorded. If the business device is unable to read your QR code, the staff member will enter your details manually into the online webform.

The card provides an alternative check-in method for customers who don't have smart phones and/or those who are not comfortable using the Service NSW webform.

Once you've created your card, you can have it posted to you, or download a printable version immediately.

If you lose the card, or your contact details change, you simply create a new card.

**Note:** This check-in method is only available at businesses that have a QR compatible device. It is not mandatory for businesses to accept COVID-19 check-in cards.

To order a COVID-19 Check-in Card go to the [Services NSW website](https://www.service.nsw.gov.au/transaction/create-covid-19-check-card) (<https://www.service.nsw.gov.au/transaction/create-covid-19-check-card>).



If you have concerns for a senior neighbour or they are asking how to get help during COVID-19 and lockdown, please ring or pass on the number for:

**Older Persons COVID-19 Support Line on 1800 171 866, Monday to Friday between 8:30am to 6pm (except public holidays).**

Alternatively, why not drop in their letterbox a *Neighbour Card* with your details on it?

This Covid-19 Check-in Card and Neighbour Cards are part of the *Neighbourhood Network Program* initiated as a result of the COVID pandemic. They and other resources are available to download free from the Neighbourhood Watch NSW website: [NHWNSW.org.au/COVID/](https://nhwnsw.org.au/COVID/). See also [WatchOut.org.au/COVID/](https://watchout.org.au/COVID/).

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