

CONFIDENTIALITY

Employees of Valley Community Services Board adhere to standards of professional ethics, including confidentiality.

Your records and information will not be shared with anyone outside of VCSB without your written permission except for when Federal or State laws or emergency situations require disclosure of information.

CONTACT

If you have questions or wish to schedule a screening and/or assessment session for your child, please contact VCSB Emergency Services at (540) 885-0866.



VALLEY COMMUNITY SERVICES BOARD

85 SANGER'S LANE
STAUNTON, VA 24401

MAIN OFFICE: 540 887-3200
EMERGENCY: 540 885-0866

www.myvalleycsb.org

VCSB does not and shall not discriminate on the basis of race, color, religion (creed), gender, gender expression, age, national origin (ancestry), disability, marital status, sexual orientation, or military status, in any of its activities or operations.



August 2021

VALLEY COMMUNITY SERVICES BOARD

YOUTH PROGRAM



CHILDREN'S CRISIS SERVICES



ABOUT THE PROGRAM

If you or your loved one has experienced a mental health crisis, you know the devastating effects it can have on the individual and family. We strive to help children remain safely in the community and link the family to needed assistance in establishing ongoing supports for the success of their loved one.

Children's Crisis Services (CCS) is a short-term, goal-oriented program that provides flexible hours to fit your family's schedule. After entering Children's Crisis Services, you and your child will work with CCS providers to develop a treatment plan outlining goals for services. CCS providers will offer support to you and your child to address the current crisis situation, as well as complete referrals for you and your child to receive ongoing supports after completion of Children's Crisis Services.



Mental Health Response & Intervention
Ages 18 and Under • Operational Hours: 12pm - 7:30pm
Operational Days: Monday - Friday

If you or someone you know is experiencing an emergency, call **911** immediately

If your child/youth is experiencing a mental health emergency before or after Mobile Crisis Line Operational Hours, please contact:

Community Service Boards Emergency Services Departments

Alleghany Highlands: 1-800-446-0128

Harrisonburg/Rockingham: 540-434-1766

Horizon Behavioral Health: 434-522-8191

Northwestern: 540-635-4804

Rappahannock Area: 540-373-6876

Rappahannock Rapidan: 540-825-5656

Region Ten: 434-972-1800

Rockbridge Area: 1-855-222-2046

Valley: 540-885-0866

OR

Nearest Hospital Emergency Department



WELCOME TO VALLEY COMMUNITY SERVICES BOARD

SERVICES MAY INCLUDE:

- ✓ Home, School, or Office visits
- ✓ Referrals to needed services, resources, and appropriate public benefits
- ✓ Links to community supports for the family and/or child to provide ongoing coordination of care
- ✓ Advocating for child and/or family dependent upon the need
- ✓ Help with the current crisis situation in the child's life
- ✓ 24/7 emergency support for children enrolled in the program

HOW DO I GET A REFERRAL?

REFERRAL PROCESS

Children's Crisis Services is available for a short period of time following a screening and assessment session with you and your child to determine eligibility for service. If Children's Crisis Services is not found to be the most appropriate program for you and your child, the CCS provider will assist in helping your family determine the services available that would be most helpful.