

JOSEPH F.

Male, Filipino
42 years, Single



TRAINING/ SEMINARS

Toyota:

Toyota Technician

Team 21 Technical Education for
Automotive Mastery
Toyota Motor Philippines
Fundamentals of Servicing

Team 21 Technical Education for Automotive
Mastery
Toyota Motor Philippines
Pre-Delivery Service

Toyota Pro Technician

Team 21 Technical Education for Automotive
Mastery
Toyota Motor Philippines
Fundamentals of Electricity / Electronics

Team 21 Technical Education for
Automotive Mastery
Toyota Motor Philippines
Frequent Service Job

Team 21 Technical Education for Automotive
Mastery
Toyota Motor Philippines
Body Electrical

Team 21 Technical Education for
Automotive Mastery
Toyota Motor Philippines
Gasoline Engine / Diesel Engine

Team 21 Technical Education for Automotive
Mastery
Toyota Motor Philippines
Engine Electrical

Team 21 Technical Education for
Automotive Mastery
Toyota Motor Philippines
Drive Train

Team 21 Technical Education for Automotive
Mastery
Toyota Motor Philippines
Manual Air Conditioning

Team 21 Technical Education for
Automotive Mastery
Toyota Motor Philippines
Chassis

AUTO TECHNICIAN

Toyota Diagnosis Technician

Team 21 Technical Education for Automotive
Mastery
Toyota Motor Philippines
MPX (Multiplex Control System)

Team 21 Technical Education for Automotive
Mastery
Toyota Motor Philippines
Gasoline Engine Control /Emission Control

Team 21 Technical Education for Automotive
Mastery
Toyota Motor Philippines
Diesel Engine Control / Turbo Charger

Team 21 Technical Education for Automotive
Mastery
Toyota Motor Philippines
Automatic Transmission / ECT

Team 21 Technical Education for Automotive
Mastery
Toyota Motor Philippines
ABS (Anti-lock Braking System)

Team 21 Technical Education for Automotive
Mastery
Toyota Motor Philippines
4WD (4 Wheel Drive)

Team 21 Technical Education for Automotive
Mastery
Toyota Motor Philippines
Automatic Air-conditioning System

Team 21 Technical Education for Automotive
Mastery
Toyota Motor Philippines
Vehicle Security System

Team 21 Technical Education for Automotive
Mastery
Toyota Motor Philippines
SRS Airbag (Supplemental Restraint System
Airbag)

Hyundai:

H-Step I
Engine Servicing, Engine Principle, and Hi-Scan
Pro
HARI National Technical Service and Training
Centre
Makati City Philippines

H-Step II
ETACS, SRS Airbag, Lighting System, Rain Sensor,
and Trip Computer
HARI National Technical Service and Training
Centre
Makati City Philippines

H-Step II
Sensor and Actuator Troubleshooting, and
Immobilizer
HARI National Technical Service and Training
Centre
Makati City Philippines

H-Step II
Diesel CRDI, Turbo Charger WGT/VGT, and
Injection Pump
HARI National Technical Service and Training
Centre
Makati City Philippines

CERTIFICATIONS

Toyota Diagnosis Technician (Electrical, Engine)/Toyota Pro Technician

Team 21 Technical Education for Automotive Mastery
Toyota Motor Philippines

Toyota Technician/Toyota Pro Technician

Team 21 Technical Education for Automotive Mastery
Abdullah Abdulghani & Bros. Co. W.L.L Training Centre
Doha, Qatar

Hyundai Certified Technician

New Technician Recognition Program
HARI National Technical Service and Training Centre
Makati City Philippines

WORK EXPERIENCE

November 2020 – Present

Toyota Bicutan Parañaque

Km. 15 West Service Road South Superhighway, Parañaque City 1700 Philippines

Workshop Superintendent

Assigned at Service Department (After Sales Department).

Directly reporting to Service Manager.

Overseeing whole Service Department including Technical and General Job Services, Express Maintenance Service, and Pre Delivery Service.

Maintain and secure the availability and sufficiency of Service Technicians.

Evaluate service personnel according to their performance and achievements.

Motivated by company goals and forecast and communicate to the team.

Secure all necessary equipment, tools, SST's, manuals and materials needed to achieve team goals and quotas.

Helping each individual to excel in the field and develop extraordinary skills and supreme character.

Ensure the capacity of the workshop to accommodate all customers and achieve customer satisfaction.

Uplift the standards of the team to be the best in the network.

Building good relationship to subordinates to make the workplace a healthy and positive environment.

May 2017 – November 2020

Toyota Bicutan Parañaque

Dealer Technical Leader

- Assigned at General Job and Express Maintenance section.
- Support work shop for the unit concern or difficult to solve the diagnosing unit.
- Monitor the RSR File and Status of every concerned unit.
- Prepares Request for Service Support as the need arises.
- Coordinates with the TMP Technical Department on matters such as hard to diagnose vehicle.
- Assist the TMP Technical Department in diagnosing whenever TMP Technical personnel come to assist the dealer in diagnosing vehicles.
- Ensure all service personnel updated in technical information especially in Service Bulletins and Special Service Campaigns.
- Attend the quarterly Technical meeting at Toyota Motor Philippines for updates of New Car Feature, New Model to release and New Technologies from Toyota Motor Corporation.
- Develop self, and maintain knowledge and skills in relevant field at all times.

April 2015 – May 2018
Toyota Bicutan Parañaque
Diagnostic Technician

- Diagnose and repair mechanical and electrical troubles related to engine performance, engine electrical, body electrical.
- Perform diagnosing and repair engine immobilizer and door lock control.
- Perform diagnosing and repair NVH (noise vibration and harshness).
- Perform diagnosing and repair of cooling system.
- Perform diagnosing manual and automatic air-conditioning system and repair.
- Perform diagnosing and repair of manual and automatic transmission and transaxle.
- Perform diagnosing and repair CVT transaxle.
- Advise for parts to be replace.
- Perform kilometre service check-up, change oil and filter, greasing and lubricating, change gear oil, change automatic transmission fluid and filter.
- Perform checking and repairing under chassis, suspension, brake system and steering system.
- Complete all repair orders within the time allocated.
- Maintain a clean professional appearance at all times.
- Maintain 5's inside the workshop.

Car Type/Model handled:

<u>Sports Utility Vehicle</u>	<u>Sedan</u>	<u>Van</u>	<u>Multi-Purpose Vehicle</u>
Landcruiser 300 (gas/diesel) Landcruiser 200 (gas/diesel) Landcruiser Prado (gas/diesel) Fortuner (gas/diesel) Rav 4	Camry Camry Hybrid Corolla Altis Corolla Altis Hybrid	Alphard Alphard Velfire Hiace	Innova (gas/diesel) Avanza Rush
Sports	Pick-up	Hatchback	Bus
86	Hilux (gas/diesel)	Yaris Wigo	Coaster

June 2012 – March 2015
Pronto! Auto Services Inc.
Km 16.2 West Service Road, Parañaque City, Metro Manila.
Workshop Supervisor

- Oversee the workshop operations, tools, equipment, and manpower.
- Maintains the order and cleanliness in the workshop.
- Implements the company rules and regulations to team members.
- Updates the workshop for any operations matter (monthly quota, targets, etc.)
- Reports any incidents/accidents in the workshop.
- Perform audit and inspection of equipment and tools.
- Assist the foreman and technicians if necessary with regards to difficult diagnosing and decisions.

June 2007 – October 2011
Abdullah Abdulghani & Bros. Co. W.L.L. (Toyota/Lexus)
Doha, Qatar
Diagnosis Technician/Pro Technician

- Assigned at General Job section.
- Estimate parts to be replace.
- Perform Timing belt and Timing component
- Diagnose mechanical and electrical troubles related to engine performance.
- Perform kilometre service check-up, change oil and filter, greasing and lubricating, change gear oil, change automatic transmission fluid and filter.
- Perform checking and repairing under chassis, suspension, brake system and steering system.

- Perform pull-down transmission change for clutch disc and pressure plate, pilot bearing and rear engine oil seal.
- Identify the foreman of any additional work required.
- Complete all repair orders within the time allocated.
- Maintain a clean professional appearance at all times.
- Maintain 5's inside the workshop.

Car Type/Model handled:

Sports Utility Vehicle	Sedan	Van
Landcruiser 200 (gas/diesel) Landcruiser Prado (gas/diesel) Fortuner (gas/diesel) Rav 4 Lexus LX570 Lexus RX470	Avalon Camry Corolla Altis Lexus IS300 Lexus ES350	Alphard Hiace
Pick-up	Hatchback	Bus/Truck
Hilux (gas/diesel)	Yaris	Coaster Dyna

February, 2004 – March 2007

Hyundai Makati Automotive, Inc. Makati City Philippines

Automotive Technician

- Assigned at General Job section.
- Overhauls gasoline and diesel engines of Toyota vehicle models
- Repairs mechanical and electrical troubles related to engine performance.
- Estimate parts to be replace.
- Perform air conditioning system diagnosing and repair.
- Perform cooling system diagnosing and repair.
- Overhauls steering gearbox and rack and pinion.
- Check and repair suspension system and under chassis.
- Perform overhaul of starter and alternator.
- Perform overhaul of brake master cylinder, wheel cylinder and brake fluid bleeding.
- Perform wheel balancing, changing tyres and rims and vulcanizing tyre.
- Perform preventive maintenance service, engine tune-up, changing oil and filter.
- Maintain a clean professional appearance at all times.
- Maintain 5's inside the workshop.

EDUCATIONAL ATTAINMENT

PRIMARY	BBD Elementary School SJDM City Bulacan	1987-1994
SECONDARY	Aplaya National High School Sta. Rosa Laguna	1994-1999
VOCATIONAL	Don Bosco Technical Institute Makati	2002-2003

Recognitions and achievements:

Don Bosco Technical Institute - Technical Excellence Award
 Don Bosco Technical Institute - Conduct Award
 Don Bosco Technical Institute - Perfect Attendance Award