

2021 Tax Collector Education Committee Report

The Education Committee is charged with scheduling programs of timely topics of interest for the tax collectors to be presented at the New Collector's Workshop, Spring Workshops and the Annual Education Conference. This year's committee was set up with sub-committees. One for each of the education components. With COVID 19 this year we were tasked with providing education virtually.

The "New Collector's Workshop" were broken out over four virtual sessions, March 22, 24, 26 & 29. The intent was to record all sessions, but with the learning curve, some of the first sessions did not record. All sessions were very well attended with record numbers in attendance. The sub-committee was led by Diane Trippett from Merrimack, with the assistance from Daphne Woos, Brentwood and Brenda Adams, Manchester.

Spring Workshops were held on each Wednesday in April for three-hour virtual sessions. All sessions had record attendance with close to 100 attendees. Each presentation, as well as the virtual platform were well received. This Sub-Committee was led by Erica Anthony from Pittsfield, with assistance from Kelly Roberts, Deerfield and Samuel Papps, Canterbury.

The association appreciated the continued support from the Association Legal counsel, Bernie Campbell. He was in attendance most of the sessions and provided invaluable information on the subjects presented.

The Conference Sub-Committee, was led by Kimberly Blichmann from Hooksett and assisted by Kim Trammell, Tamworth and Dawn Enwright, Concord. This sub-committee is very excited for this year's IN PERSON conference and believe this will be an extremely informative and educational conference for all. All educational sessions will be available virtually to the registered attendees. The agenda is full of topics requested by "you" through the feedback received directly from workshop and conference evaluations; as well as general questions posed to the membership throughout the year. With no education last year, we have many new collectors and have taken this into account when creating this year's conference agenda.

On Wednesday we will be covering "1st Amendment Audits-Do's & Don'ts" as well as having an open discussion about the practical application of the tax liening process. After lunch we will have our annual meeting and close out our date with a discussion from DRA. Thursday morning after our early morning walk we will tackle acceptable forms a payment and how COVID has changed how we look at these, as well as the practical applications of tax deeding as we move through the tax year. After lunch we will have our indoor team building activity. We will finish our even out with our user group sessions with subjects of their choice. Friday will feature Association Legal Counsel Bernie Campbell and Demers & Prasol (virtually), who will provide legislative and court case updates on items that affect tax collectors. In addition, Attorney Campbell will also provide an in-depth discussion about the right to know in regards to delinquent tax requests.

If there are topics you would like to see covered at a workshop or a conference session, please contact a committee member and let them know. Also, equally important is to continue providing this information on session evaluation forms.

Committee members go “above and beyond” their daily routines when agreeing to serve on a committee and take on additional tasks and this year was no exception. I would like to take this opportunity to thank the committee members for their time and effort preparing for and presenting sessions to the membership at the New Collector Workshop, Spring Workshops and the Annual Educational Conference. We are very fortunate to have dedicated volunteers willing to help and assist us all.

This was my sixth year as committee Chair and I would like to thank you for the opportunity to serve you again this year. I have learned so much. Please continue to ask question and fill out evaluation forms, this will help the committee work for you. I look forward to getting to know each of you and discovering new topics together as your committee chair for another year.

Your 2021 Education Committee consisted of the following members:

Michelle Clark – DRA Municipal Services Division
Dawn Enwright, CTC – City of Concord
Diane Trippett, CTC – Town of Merrimack
Daphne Woos, CTC – Town of Brentwood
Erica Anthony, CTC – Town of Pittsfield
Kelly Roberts, CTS – Town of Deerfield
Kimberley Blichmann, CTC – Town of Hooksett
Brenda Adams, CTC – City of Manchester
Kim Trammell, CTC – Town of Tamworth
Samuel Papps – Town of Canterbury

Respectfully Submitted,

Dawn K. Enwright, CTC
Education Committee Chairman