

Gift Card/Certificate and eGift Card Policy

Thank you for choosing Lightway Healing Therapeutic Massage, LLC. for your gifting needs! Massage is the gift that just keeps on giving.

My desire is to fulfill every gift card purchased, however that is not always the case. Please read through this notice before making your purchase.

- 1. Massage is not for everyone.** If your recipient has not shown an interest for massage, please reconsider purchasing this gift card. I've had recipients come and be very uncomfortable on the table or with having someone "touch" them. I have offered them a facial or sugar scrub to the feet and even an option from my boutique (which is not always an option) to fulfill the gift card so that the funds would not be wasted.

Please make sure that you are okay if your recipient will not fulfill the appointment. I will not be responsible to fulfill the card value in such various ways nor call them the schedule their appointment. You may **not** transfer it over to another recipient, however, **you can use it for yourself**. Please do so before the 90 days expires.
- 2. Schedule your appointment ASAP!** **Gift cards, Gift certificates, and eGift cards are not redeemable after 90 days!!!** Square will not allow me to edit this because "items" never lose the cash value, however, I offer "services". **Services are redeemable up to 90 days, thereafter, your gift card will be voided.** I am the only massage therapist and should anything happen, I cannot redeem a year old or later card/certificate.

I try my best to fit gift cards in last minute, but it is very hard. I ask that as soon as your recipient receives their gift card/eGift card/Certificate, they schedule; even if we schedule for a month or two out. At least we can make sure they have space to redeem it.
- 3. Same Day Cancellations and No-Shows will be charged the full amount of the service missed.** If a recipient of a gift card/certificate or eGift Card schedules an appointment and cancels the same day or is a no-show, the full amount of the missed appointment will be deducted from that gift card/eGift card/Certificate. If there is a remaining balance less than the amount left on the card/certificate, the recipient will be responsible to fulfill that payment before scheduling the next appointment.