

Before Ambit

Columbia Gas[®]
of Pennsylvania
A NiSource Company

Gas Bill
Residential Service

Account Number

Statement Date
09/21/2012
6655

Page 1 of 2

How to Contact Us

1-888-460-4332

For DirectLink self-service 24 hours/day

For billing questions or complaints, please

call 7 a.m. - 5:30 p.m., Mon. - Fri. before due date

For quickest response,

call 11 a.m. - 3 p.m., Mon. - Fri.

1-888-460-4332

For gas leaks or odor of gas 24 hours/day

Press option 2 after the greeting

711

For hearing-impaired relay

ColumbiaGasPA.com

Click on DirectLink e-Services for account information,
online billing and payment services, financial assistance,
and other useful tools.

Billing Options

E-Bill Go paperless! Sign up for one of our e-bill
options and view your bill online.

Payment Options

Online Pay free by electronic check at our Web
site.

ZipCheck Authorize your bank to pay your bill
automatically each month. Enroll online.

BillMatrix Call 1-866-694-1828 or link from our
Web site to pay by credit/debit card, or e-check.
A convenience fee will apply.

Authorized Payment Centers Call or visit us
online to find a payment center near you. Agents
charge a fee for each transaction.

Mail Return coupon below with payment to:

Columbia Gas of Pennsylvania
P.O. Box 742537
Cincinnati, OH 45274-2537

Gas Meter Information

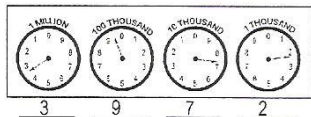
Actual Reading A meter reader has read the
meter. You're required to provide us access to
read the meter at least once a year or risk shut-
off. Please contact us to make arrangements if
access is required.

Estimated Reading If we are unable to obtain an
actual reading, we accurately estimate your
reading based on the history of usage at the
service address and normal temperatures for the
billing period. We verify the reading the next time
we read the meter to make sure you pay only for
the energy you've used.

Gas Usage Your gas bill is calculated in therms.
One therm is equivalent to 100,000 Btus.

How to Read the Meter When a pointer is
between two numbers on a dial-type meter, read
the smaller number except when the pointer is
between 9 and 0. Record the reading on the dials
from left to right.

Example:



Legal Notices

Public Utility Commission The Pennsylvania
Public Utility Commission (PUC) is the state
regulatory agency that provides oversight, policy
guidance, and direction of distribution prices and
services from Columbia Gas of Pennsylvania and
suppliers.

Billing & Payment Summary

Customer Name

Leo P Boehm

Customer CHOICE Program

Budget Payment Plan

Previous Amount Due on 09/18/2012 \$275.00

Payments Received on 09/20/2012 - \$275.00

Thank you for your payment

Budget Balance on 09/21/2012 = \$0.00

Budget Amount This Period + \$137.00

Please Pay This Amount by = **\$137.00**
10/16/2012

Before Ambit ↑
499 137⁰⁰

Billing & Payment Notes

Actual Account Status

Begin Balance \$115.98CR
Payments Recd - \$275.00
Curr Utility Chgs + \$32.78
Ending Balance = \$358.20CR

Foreign language interpreter
service is available if you or
someone you know prefers
to speak with us in a native
language. Whether talking
with us by phone or in
person during a service visit,
we will connect you
immediately with an
interpreter who will work
with you and our
representative to answer
your questions or schedule
service. The service is also
available 24 hours a day,
seven days a week to report
emergencies.

A late payment fee of 1.25%
per month will be charged on
any outstanding balance that
remains unpaid on or after
the due date of this bill.

See back of bill for Detail of
Charges for Gas Service.

Service Summary

Service Location

Mc Murray PA 15317-3060

Meter Number
10503064

Meter Readings (30 Billing Days)

Actual Reading on 9/21 898
Actual Reading on 8/22 - 886
Gas Used (Ccf) = 12
Therm Multiplier X 1.1173
Total Therms Used (thm) = 13

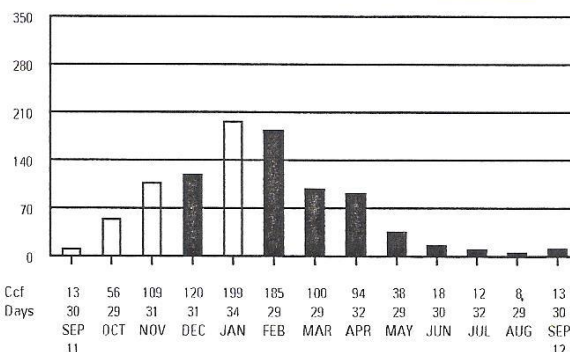
Service Summary Notes

Your next actual meter
reading date is **10/22/2012**

A multiplier is applied to
meter readings to convert
the volumetric meter reading
into therms for billing.

Gas Use History

Estimated Customer Actual



Daily Comparisons

Avg Daily Avg Daily
Month Temp Usage
Sep '12 68.3° 0.4
Aug '12 72.3° 0.3
Sep '11 67.2° 0.4

Your Average Monthly
Usage is 79.

Your Total Annual Usage is
952.

The usage information within
the Gas Use History section
for the months beginning
with February 2012 is in
therms.

Payment Coupon

Turn Me Over ▶▶
for more details about
your account

Legal Notices (continued)

Rate Schedule Copies of rate schedules are available for inspection upon request. Call 888-460-4332 for an explanation of charges and how to verify the accuracy of a bill.

Check Processing Information If you pay your bill by check, you authorize us to convert the check into a one-time electronic fund transfer from your checking account. Funds could be withdrawn from your account as early as the day after we receive your payment. Your check will not be returned to you, but the transaction will be noted on your financial statement. If you do not want your check converted, please call 1-888-895-9555, 8 a.m. - 8 p.m., Mon. - Fri EST.

Bankruptcy Notices Mail to Columbia Gas of Pennsylvania, Revenue Recovery, 200 Civic Center Dr., Columbus, OH 43215.

Other Correspondence (except payments) Mail to Columbia Gas of Pennsylvania, P.O. Box 2318, Columbus, OH 43216-2318

Safety Tips

Odor of Gas We add a distinctive odor to your natural gas to alert you to a leak in or around your home. If you smell an odor of gas:

1. Leave the building immediately. Leave the door open on your way out, and don't use light switches or matches.
2. Call our 24-hour emergency number from a nearby phone and wait for our service crew to arrive to explain the situation.

Call Before You Dig If you're planning a home construction or landscaping project, call PA One Call at 811 at least 72 hours before you start to dig. A representative will mark the approximate location of underground utility lines on your property.

Employee Identification All of our employees and approved meter readers and contractors carry photo identification. If someone claims to represent the gas company, ask to see identification. Call the police if you see suspicious activity.

Detail of Charges for Gas Service

Columbia Gas of Pennsylvania

Rate Schedule RDS

Customer Charge	\$18.73
Distribution Charges 13 thm at \$0.13365 per thm	\$1.74
State Tax Adjustment Surcharge	\$0.02
Total Charges for Service This Period	\$20.45

Direct Energy Services, LLC

Gas Supply Charges 13 thm at \$0.94900 per thm	\$12.33
Total Charges for Service This Period	\$12.33



Direct Energy

Gas Supply Charges . . . For questions about your gas supply charges, please call Direct Energy Services, LLC, at 1-888-566-9988 or write Pmb #

51, 7385 N State Route 3, Westerville OH 43082. Their web address is www.directenergy.com.

Service Charges Notes

Actual Account Status

Columbia Gas of Pennsylvania	
Begin Balance	\$123.17CR
Payments Recd	\$134.08
Other Debits & Credits	\$133.73
Curr Utility Chgs	\$20.45
Ending Balance	\$370.53CR

Direct Energy Services, LLC

Begin Balance	\$7.19
Payments Recd	\$140.92
Other Debits & Credits	\$133.73
Curr Supplier Chgs	\$12.33
Ending Balance	\$12.33

Your bill includes \$0.54 in state taxes.

Gas Supply prices and charges are set by the natural gas supplier you have chosen.

The Public Utility Commission regulates distribution prices and services from Columbia Gas of Pennsylvania.

Customer Charge - A flat charge to cover a portion of the cost of installing, maintaining and replacing Columbia Gas pipelines, meters and other equipment, as well as servicing your account. The Customer Charge includes basic service charges for a 21 thm monthly usage allowance.

Gas Cost Adjustment - The amount billed or credited each month to account for the difference between Columbia's projected and actual gas supply costs.

Distribution Charges for the first 21 thm of gas - Pass through charges that Columbia Gas must pay to third parties for the ability to deliver natural gas to Columbia's system and universal service charges, as applicable.

Distribution Charges for usage over 21 thm of gas - Basic service charges for the delivery of natural gas from the point of receipt into the Columbia Gas distribution system to a retail customer in addition to pass through charges that Columbia Gas pays to third parties for the ability to deliver natural gas to Columbia's system and universal service charges, as applicable.

Gas Supply Charges - Basic charges for natural gas supply services to retail customers, excluding natural gas distribution services.

After Ambit

Columbia Gas
of Pennsylvania
A NiSource Company

Gas Bill
Residential Service

Account Number

Statement Date

11/20/2012
6808

Page 1 of 2

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For gas leaks or odor of gas 24 hours/day

Press option 2 after the greeting

711

For hearing-impaired relay

ColumbiaGasPA.com

Click on DirectLink e-Services for account information, online billing and payment services, financial assistance, and other useful tools.

Billing Options

E-Bill Go paperless! Sign up for one of our e-bill options and view your bill online.

Payment Options

Online Pay free by electronic check at our Web site.

ZipCheck Authorize your bank to pay your bill automatically each month. Enroll online.

BillMatrix Call 1-866-694-1828 or link from our Web site to pay by credit/debit card, or e-check. A convenience fee will apply.

Authorized Payment Centers Call or visit us online to find a payment center near you. Agents charge a fee for each transaction.

Mail Return coupon below with payment to:

Columbia Gas of Pennsylvania
P.O. Box 742537
Cincinnati, OH 45274-2537

Gas Meter Information

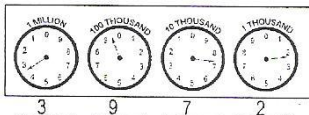
Actual Reading A meter reader has read the meter. You're required to provide us access to read the meter at least once a year or risk shut-off. Please contact us to make arrangements if access is required.

Estimated Reading If we are unable to obtain an actual reading, we accurately estimate your reading based on the history of usage at the service address and normal temperatures for the billing period. We verify the reading the next time we read the meter to make sure you pay only for the energy you've used.

Gas Usage Your gas bill is calculated in therms. One therm is equivalent to 100,000 Btus.

How to Read the Meter When a pointer is between two numbers on a dial-type meter, read the smaller number except when the pointer is between 9 and 0. Record the reading on the dials from left to right.

Example:



Legal Notices

Public Utility Commission The Pennsylvania Public Utility Commission (PUC) is the state regulatory agency that provides oversight, policy guidance, and direction of distribution prices and services from Columbia Gas of Pennsylvania and suppliers.

Billing & Payment Summary

Customer Name

Leo P Boehm

Customer CHOICE Program

Budget Payment Plan

Previous Amount Due on 11/14/2012 \$282.00

Payments Received on 10/29/2012 - \$137.00

Thank you for your payment

Budget Balance on 11/20/2012 = \$0.00

Budget Amount This Period + \$105.00

Please Pay This Amount by 12/17/2012 = \$105.00

AFTER AMBIT

Billing & Payment Notes

Actual Account Status

Begin Balance	\$253.40CR
Payments Recd	- \$137.00
Curr Utility Chgs	+ \$128.10
Ending Balance	= \$262.30CR

At your request, we will omit your account information from customer lists we might provide to third parties. To reinstate information on the lists, call 1-800-344-4077 or write Columbia Gas of Ohio, P.O. Box 2318, Columbus, OH 43216-2318.

A late payment fee of 1.25% per month will be charged on any outstanding balance that remains unpaid on or after the due date of this bill.

Please note your budget amount might have changed due to your participation in the Columbia Gas Customer CHOICE Program.

See back of bill for Detail of Charges for Gas Service.

Service Summary

Service Location

Mc Murray PA 15317-3060

Meter Number
10503064

Meter Readings (29 Billing Days)

Actual Reading on 11/20 1063

Actual Reading on 10/22 - 958

Gas Used (Ccf) = 105

Therm Multiplier X 1.1144

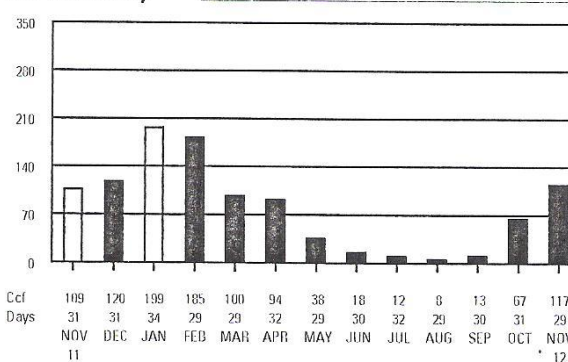
Total Therms Used (thm) = 117

Service Summary Notes

Your next actual meter reading date is 12/21/2012

A multiplier is applied to meter readings to convert the volumetric meter reading into therms for billing.

Gas Use History



Daily Comparisons

Month	Avg Daily Temp	Avg Daily Usage
Nov '12	44.8°	4.0
Oct '12	54.7°	2.2
Nov '11	46.7°	3.5

Your Average Monthly Usage is 81.

Your Total Annual Usage is 971.

The usage information within the Gas Use History section for the months beginning with February 2012 is in therms.

Payment Coupon

Turn Me Over ▶▶
for more details about
your account

Legal Notices (continued)

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Check Processing Information If you pay your bill by check, you authorize us to convert the check into a one-time electronic fund transfer from your checking account. Funds could be withdrawn from your account as early as the day after we receive your payment. Your check will not be returned to you, but the transaction will be noted on your financial statement. If you do not want your check converted, please call 1-888-895-9555, 8 a.m. - 8 p.m., Mon. - Fri EST.

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1. Leave the building immediately. Leave the door open on your way out, and don't use light switches or matches.
2. Call our 24-hour emergency number from a nearby phone and wait for our service crew to arrive to explain the situation.

Call Before You Dig If you're planning a home construction or landscaping project, call PA One Call at 811 at least 72 hours before you start to dig. A representative will mark the approximate location of underground utility lines on your property.

Employee Identification All of our employees and approved meter readers and contractors carry photo identification. If someone claims to represent the gas company, ask to see identification. Call the police if you see suspicious activity.

Detail of Charges for Gas Service

Columbia Gas of Pennsylvania

Rate Schedule RDS

Customer Charge	\$18.73
Distribution Charges 21 thm at \$0.16056 per thm	\$3.38
Distribution Charges 96 thm at \$0.42764 per thm	\$41.05
State Tax Adjustment Surcharge	\$0.05
Total Charges for Service This Period	\$63.11

Ambit Energy

Gas Supply Charges 117 thm at \$0.55550 per thm	\$64.99
Total Charges for Service This Period	\$64.99

Gas Supply Charges ... For questions about your gas supply charges, please call Ambit Energy, at 1-877-282-6248 or write 1801 N. Lamar Street Suite 200, Dallas TX 75202. Their web address is www.ambitenergy.com.

Service Charges Notes

Actual Account Status

Columbia Gas of Pennsylvania	
Begin Balance	\$316.98CR
Payments Recd	\$42.00
Other Debits & Credits	\$31.42
Curr Utility Chgs	\$63.11
Ending Balance	\$327.29CR

Ambit Energy

Begin Balance	\$0.00
Payments Recd	\$0.00
Curr Supplier Chgs	\$64.99
Ending Balance	\$64.99

Direct Energy Service(Previous)

Begin Balance	\$63.58
Payments Recd	\$95.00
Other Debits & Credits	\$31.42
Curr Supplier Chgs	\$0.00
Ending Balance	\$0.00

Your bill includes \$1.30 in state taxes.

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