

PICCADILLY FARM LLC

1971 Whippoorwill Road

Bishop, GA 30621

Phone (706)765-4444

Email info @piccadillyfarm.com / Website www.piccadillyfarm.com

Hours 9:00 am to 4:00 pm, Monday to Friday

WHOLESALE POLICIES AND PROCEDURES

We are a small family operated nursery with limited staff. In order to provide you with the best customer service possible, we ask for your cooperation in following these policies and procedures when purchasing from Piccadilly Farm. Please read these carefully as some of these items are a change from our past policies and procedures. Thanks in advance for your assistance!

1. Our plant inventory is updated once a season and posted on our website. Please call to check on current plant availability, sizes and prices. Inventory will vary depending on production status.
2. Please call for an appointment before you visit the nursery. Otherwise, we may not be available to assist you.
3. Customers are not allowed in our production areas, except with express permission or unless accompanied by a Piccadilly Farm employee.
4. Customers may place their order by either (1) calling or emailing their plant order one business day prior to pickup or (2) making an appointment to pick out plants on site. When picking out plants on site, please view the plants in our retail area (not in production areas) and make a list of the plants and quantities needed for us to pull from production for you. From June 1st through September 1st, the retail area is not stocked, so we will need to accompany you through the production areas to place your order. Please allow us a minimum of one hour to pull your order following your selection. Please plan your visit accordingly and remember that we close at 4pm.
5. Orders placed after 3 pm will be ready at 11am the next business day. Friday orders available on Monday.
6. Please do not bring non-employee friends, clients, or family members with you to shop wholesale. They are welcome to shop as a retail customer. Be prepared to present one or more of the following documents as applicable to your company in order to shop wholesale:
 - a. Current Year Georgia Live Plant License
 - b. Landscape Related Company Business Check
 - c. Landscape Architectural Registration
 - d. Landscape Related Business License or Tax ID Number
7. All sales will be cash, check or credit card unless credit has been established. Minimum purchase for credit cards is \$20. Inform us when ordering whether or not we should include Georgia Sales Tax on your invoice. For established accounts, terms are net 30. Past due accounts are charged 1.5 % per month and all orders booked may be cancelled.
8. Shipping: We ship via UPS on Mondays or Tuesdays for weekday delivery. To reduce shipping costs most plants are shipped bare root unless otherwise requested. Check with us about the ability to ship plants other than those indicated on our price list. Shipping cost is \$10 per box plus UPS fees.
9. All claims must be made in writing by mail or email within five days of receipt of order. Customer is responsible for proper care and handling of plant materials after they leave Piccadilly Farm.