

Sandra Woodson

From: Toni Pierce
Sent: Monday, March 23, 2020 12:31 PM
To: Sales; Mortgage Support
Cc: Dave Weber; Joshua Heinrich; Justin Yahnig; Rebecca Moorehead; Robert Anderson; Toni Pierce; Wayne Pierce
Subject: Update - 3/23/2020
Attachments: NOTICE Office Lobby Closed - Poplar Bluff.docx; Facebook Post for 3-23-20.docx

Good afternoon! A few updates today so far....

Lobby Closings

If you have decided to close your lobby to appointment only business, we are supportive of this choice. Classic (one of our MO branches) has made this decision. I am borrowing their notices for other branches that would like to make the same choice. Please customize the attachments to your locations and logos. All Facebook posts must be uploaded through Gremlin, still.

Turn Times

We are currently 48 hours on resubs! Underwriting has advised us that they are working on getting caught up on files from 3/18 & 3/19. Please limit the rush requests as much as you can! Your help with this is greatly appreciated.

Baby Bullock

Mortgage Support is down a team member this week. A big **CONGRATULATIONS** to Pete and his wife Kori on the birth of their baby boy. Shaw Heath Bullock made his appearance on Friday (also Pete's Birthday) at 8:45PM. We are very excited for them and the newest member of their family. Pete will be returning to work next Monday.

Thank you all for your support and patience as we work through this very interesting time. If you have any questions, please let us know!

The opinions contained herein are based on a proposed loan scenario presented to us by you. They are non-binding, intended to be informational only, and under no circumstances are to be construed as a commitment to purchase the loan. The Seller/Loan Officer is responsible for the information provided to Mortgage Support/Assisted Correspondent or Scenarios to insure we have the most/best information to provide an accurate response for the situation being discussed. Delegated customers are responsible for making their own credit decision with respect to the loan. All loans submitted to Flanagan State Bank are subject to the terms and conditions of the matrix's published on our website and the Agency guidelines that apply to the loan type.

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