**DECODING MCPS SPEAK: WE KNOW THESE TERMS ARE CONFUSING.**

**THE BASICS:**

**The MCPS Teaching Platform:**

**MyMCPS Classroom:**  Where teachers will post assignments, activities, notes, and documents to use both during live teaching and for independent work. (This is also called Canvas, for example, when you and your student receive teacher emails, they say “Canvas” at the bottom and may have the email address plus the phrase “via Canvas notifications”).

All student emails in the MCPS system are the student ID number followed by @[mcpsmd.net](http://mcpsmd.net/); this email address is also the student username.

**The MCPS Student and Family Information Platform:**

**StudentVue and ParentVue (powered by Synergy)**

StudentVue: Where students go to check their schedule, attendance records, and grades.

ParentVue: Where parents go to check student schedules, attendance records, and grades, as well as enter family information and emergency contacts. Each family should already have received a link to ParentVue and filled out the ParentVue information.

(What is Synergy? A newly purchased program that handles a lot of student information that used to be handled by multiple programs. Grades, scheduling, emergency contacts, and record keeping are just a few things that Synergy handles. You do not need to worry about it – it is the name of service bundle)

**MYMCPS CLASSROOM**

(also referred to as Canvas)

[https://classroom.mcpsmd.org/new/myMCPS-Classroom-Logon-v2.html](https://classroom.mcpsmd.org/new/myMCPS-Classroom-Logon-v2.html?fbclid=IwAR0Ps_l0KlgeI0YuiAS8us4p6rzP6VHvQBaCSW0RSP9KTI-ze_T8u5UfRh4)

Classwork

Zoom links

Announcements from teachers

Google Chrome works best for myMCPS Classroom

· Select “Students”

· Your username is your ID@mcpsmd.net (example: 123456@mcpsmd.net)

· Note: Students will use this same username and password if prompted to log in to your MCPS Zoom session.

· Your password is the same as last year.

· Did your student forget their ID?

o Check your email for the subject "MCPS Student Username and Password" or search email for email address (noreplysynergy@mcpsmd.org).

o Will also come through postal service mail.

**MORE DETAILED INFORMATION ON PARENTVUE AND STUDENTVUE:**

ParentVUE and StudentVUE are for grading, student information, attendance, and MCPS databases.

**STUDENTVUE**

(also appears as Edupoint or Synergy)

Grades, attendance, class schedules

[https://md-mcps-psv.edupoint.com/PXP2\_Login.aspx](https://md-mcps-psv.edupoint.com/PXP2_Login.aspx?fbclid=IwAR3kbloVdd--uhGgkbFbsNecWsHgfN76xF1fc91xZdD9ET7pTsF_CgMXok8)

· Select “I am a student”

· Enter your ID (just put the student ID number, not @[mcpsmd.net](https://l.facebook.com/l.php?u=http%3A%2F%2Fmcpsmd.net%2F%3Ffbclid%3DIwAR1P_p_QzSqU8BmIVgi768Iu04-bXZkFaPRqF0g9xVWkz9ztHUGKGIzCOoM&h=AT0yuD9GKGKtaZEDA0JHjYeaFikcxJdSjaci1Le1li7QGaECClfpioBtrARZq1hmLH6L1mWxAoYdqEYYHne0zjSDtc6H8lMs6TR5XWhG94WwSPT00Nt97buuns9TOH8RLFkXLlauPCrRLH6hTvC0A1B4BQA))

· Enter your password

Did your student forget their ID? Check your email for the subject "MCPS Student Username and Password" or search email for email address (noreplysynergy@mcpsmd.org). Will also come through US mail. Issues? Call 240-740-7020 or email communitytechsupport@mcpsmd.org.

**PARENTVUE**

ParentVUE replaces the myMCPS Parent Portal. (You can delete that app if you have it.) Will allow access to assignments and scores, attendance, class schedules, transcripts, graduation status, etc. ParentVUE is available online, but they say the mobile app (Google Play Store and Apple Store) is better.

Also submit forms online, submit emergency card information, register for athletics, apply to MCPS special programs, and communicate more easily with teachers and staff.

[bit.ly/synergyparent](https://l.facebook.com/l.php?u=https%3A%2F%2Fbit.ly%2Fsynergyparent%3Ffbclid%3DIwAR0ULOG3Nx9gtmoS-JK24bS98CnlShyAHQI8YhhfdVlT8Up-za9e-wzdaD4&h=AT3qC3y1nDnSmzMovncyqXB4UGtUXFqZcllA4jgwGR5n2-3BWTCePGiV9VB34xKdmo6pNqM-R3jR9ylj6BVDu28nHfj3Gh5Tlvq2CIURuRcc2dHT70O9ugb9OJWd4t-HiV3hg5kPuj5krJ5S4Joi25sFrOM) (ParentVUE introduction)

[bit.ly/synergyolr](https://l.facebook.com/l.php?u=https%3A%2F%2Fbit.ly%2Fsynergyolr%3Ffbclid%3DIwAR2ahC910OYP6RmofE0-wSlMmnxgerzLfYTR774EvaUP0P4D2n5_Q6oRtOY&h=AT1gvjy1SrsVRsXPtT3XT9sncOnBVpFaAF5HasUZ__M8IUaIUnQHe6OThplPG3PJHIYTpZnuYH_h9I4N3-fJBjMOYXsztvBU8iR4WWbQuV99_wWsnz09F5CLX8Fd8YFV23S_oS7q32eW4iDVFj8yt48c_7g) (ParentVUE online registration/annual verification)

ParentVUE documentation: [https://docs.google.com/document/d/1ukuv45XQeE3h0LWv8I5rRee5Eo\_e7dmlkifpwPZdvy0/edit#heading=h.l98bjzyn4mxs](https://l.facebook.com/l.php?u=https%3A%2F%2Fdocs.google.com%2Fdocument%2Fd%2F1ukuv45XQeE3h0LWv8I5rRee5Eo_e7dmlkifpwPZdvy0%2Fedit%3Ffbclid%3DIwAR1NdbwskuY0ckpOGjnSa_J5ZEgk4I0BjxI091TJQoeji-clZ-pQX-_dDQc%23heading%3Dh.l98bjzyn4mxs&h=AT1pfKAWJvegmnjL6OSNH4WO00VqYKwVJeJ1elKkvz3lV8p4zuIoV-DEH3OpDrypDRIHAUtHNy_EYiOLaeT1h1q3erPoQTfRCPftIX5ULmLqZy01gG3EIXOwt4zN0xh04_cK7u5U6wPNMWpNale9787CgQY)

ParentVue Video in Spanish:

[https://youtu.be/vUmlOkwhpxk](https://l.facebook.com/l.php?u=https%3A%2F%2Fyoutu.be%2FvUmlOkwhpxk%3Ffbclid%3DIwAR1tLSrhAh9YXlSF6EHovKwpmD4epN9DNu_gycU90Id99VGFjCAS4Cf8n38&h=AT35Wx2mMeLFFLJJ7EH-j9jNOwz6EYZDR4QNYkYoPlXGT5F3on-lWO8u7bLdzLKWjkTbA9gnIYejJK8rNEzF5WT2AdA18GOzp4Yn05aD_byZDRNYQVVPojgsQiiY_1y-Yw2QGFFbAkssAS2u_r0D6kS5VSo)

**PARENTVUE ACTIVATION EMAIL**

It should have arrived with a sender address of: <noreplysynergy@mcpsmd.org> with subject "Parent Account Activation Information" and the personalized link appeared following "Navigate to..." Link starts with https and is long. You can manually copy the link and paste it on the browser if clicking it doesn’t work.

Technical Issues with ParentVue?

Call 240-740-7020 Monday-Friday between 7am and 8pm or email communitytechsupport@mcpsmd.org.

More Than One Student, More than One Account Issue

Form to fill out: [ParentVUE- Account Activated but Missing Students](https://l.facebook.com/l.php?u=https%3A%2F%2Fdocs.google.com%2Fforms%2Fd%2Fe%2F1FAIpQLSc3RJam5Fl3jdbhxmSttrSLB-ybJ3Gwp4sB8dPAwqj1VjmzNg%2Fviewform%3Ffbclid%3DIwAR2e3oUXQX4dV6w4vgE75-f-Maxqc6EwUoxKWcTY3hd_B79oLtqUQLLLQsk&h=AT0e0f7dDNOp_SbV6h3hQp2swMbmCs2hElTC0yCCIUdqUJnTFlu6Ur0IH0uaF7Yp1HYK5DzFcNHQLLlHtBmq4oKWaHnVvONGmOAyKlzFu_kaTLiHr4jr6ryjUgKfj2vgzXfEUokyK211o2sdVYGUWDOkJbM)

Or number to call: 240-740-7020

What to have handy:

· Your email address where you received the invitation to activate your account

· The username you set up for the first student

· For the "missing" students, their name, grade, and MCPS ID

**OTHER COMMUNICATION PLATFORMS USED BY SCHOOLS AND MCPS:**

**CONNECT ED:** These are messages from NCC and MCPS. Call NCC's main office. ConnectEd messages come from Do\_Not\_Reply@mcpsmd.org.

**ALERTMCPS:** Consider signing up for [AlertMCPS](https://l.facebook.com/l.php?u=https%3A%2F%2Fwww.montgomeryschoolsmd.org%2Femergency%2Falertmcps.aspx%3Ffbclid%3DIwAR3cMAKXMLk3APjrT8EWKJvtsYLTc1mDOcZM0MmBec2W7i0togpNHH3tq8k&h=AT07rf9OFbRmM7-U1PLYYu3OMqGBHE1FIbd7usLeY5gVZFVJ4U0M56yqhQBrfg9R2qbsfMeZXXGmJofKtaFYwFJ5tPDmNAbsMKNaGrvRUfmQiPAe2XnrHUKntzvtb7bH0M7FBOy9Vj4UavxCIibI-0x8M08).

**PARENTS PAGE ON MCPS WEBSITE**

[https://www.montgomeryschoolsmd.org/parents/](https://www.montgomeryschoolsmd.org/parents/?fbclid=IwAR3dgFHSTo9RrdI9BYORNHNpBgU-Ll0HcAzYJW5RsxXL4K_IoUFYVXM3JY8)

[https://www.montgomeryschoolsmd.org/es/parents/](https://www.montgomeryschoolsmd.org/es/parents/?fbclid=IwAR2WQQpn0Jl8Np5xANPBuBSIJyPl1__7Xu06W8Tf_09u9y5RUX441jrZLdE)

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