

## **U-TURN RANCH - Overnight Camp Information Sheet**

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**ARRIVAL** - Please plan to arrive at the Ranch Monday between 7:30 and 8:00 a.m. (The exception being the short week, which is the Tuesday) We ask that you do not come earlier than 7:30 as we are completing final preparations, for your child's arrival. A parent, guardian or a responsible adult must accompany ALL campers and sign them in Monday and out on Friday. All medications and canteen money are to be handed in at registration. When you arrive at the camp, all persons should remain in your vehicle and you will be directed through a drive thru drop off. There will be checkpoints along the way to let us know who is picking up at the end of the week, and to see the nurse/cook if needed.

**DEPARTURE** - Sign out is Friday at 4:45pm. ALL CAMPERS must be signed out prior to departure. Any medication will be returned at sign out.

**COVID19 WAIVERS** – Should this be required; information will be sent out.

**PETS** - We ask that if pets come with you to the ranch that they remain in your vehicles with you.

**BUNK BEDS** – U-turn Ranch would ask that you prepare your camper to be ready to sleep on the top or bottom bunk in our covered wagons. We do our best to accommodate everyone, however top bunks and bottom bunks are limited to the 6 campers in each wagon. Our policy is that our staff remain on the bottom bunks for proper supervision. We are unable to save bottom bunks for campers unless there is a physical reason that they are unable to be on a top bunk. Due to the wagons being canvas, there are times that the bedding does get a little damp in the morning. We ask that your camper makes U-turn Staff aware of this and we will ensure they have their bedding dried.

**MEDICATION** - Healthcare is taken very seriously for your child(ren) at the Ranch. Please advise us at registration if there are any changes to your child(ren)'s medical information. The Ranch reserves the right to refuse admission to any Camper with a suspected contagious condition. To ensure your child(ren) has an enjoyable week, and to protect other Campers, please have any condition treated completely before coming to camp. If this is not possible, please contact the Ranch ahead of time. Due to the structure of our program, U-Turn Ranch requests that medications required throughout the year be sent with your child(ren) to camp.

**LOST & FOUND** – U-Turn Ranch staff do their best to care for and respect all individual items, however the ranch does not assume responsibility for lost or damaged items. Lost and found will be held for two weeks after the camper's week of camp, then donated to a local charity.

**MAIL** – U-Turn Ranch does pony express every day (delivery of mail on horseback). Feel free to drop off letters on Monday morning and we will deliver them throughout the week. No snacks please! Please note that letters emailed to the office will not be printed for campers. They must be brought the first day of camp.

**PHONE CALLS HOME** - From experience we have found that when a child calls home, often homesickness can occur. Therefore, calls home will be made at the discretion of our director. Due to the campers having a very busy schedule, it is recommended that if campers need to be contacted, a message be left with our office staff to be passed on at the following mealtime. If this is an issue, please speak to director.

**ALLERGIES** - If a special diet was noted on the application, U-Turn Ranch staff will contact you prior to camp with a menu. We ask that any substitutions be brought with you on the first morning for the duration of the week. If you do not hear from us, please contact the ranch office. U-Turn Ranch will make every effort to accommodate allergies, however we cannot guarantee that there will be zero trace of the allergen in the food served.

**LICE CHECKS** - A lice check is done on all our campers on the first morning of registration. Please be advised that if there are any lice or nits discovered, your rancher will be sent home to be treated and then allowed back to camp once nits are completely clear. If there is anything that we are unsure of on the head, the ranch requires that public health clears them before returning. There are no refunds for these situations. **We strongly encourage parents to check prior to arrival.**

**TUCK SHOP** - The tuck shop will be open every day for the campers to purchase a snack. The tuck shop includes items such as chocolate bars, chips, candy, and pop. Healthier options are also included, such as crackers, cheese strings, yogurt, granola bars, gold fish, juice and water. We suggest a limit of \$3.00 per day. U-turn recommends a drink and a treat per day. Cost of all items is \$1.50. **We ask that all money is handed in at drop off if not paid with registration for the tuck fee.** We allow campers to get 1-3 items a day based on the money that has been provided for the week. No refunds will be issued as majority of campers spend their entire amount.

**WHAT NOT TO BRING** – U-Turn Ranch is an alcohol, non-prescription drugs, vape and tobacco free facility. Please discuss this with your camper prior to camp should this be a concern. Chewing gum, inappropriate reading materials and technology (cell phones, tablets etc.) are not permitted at the Ranch, and if brought, will be held in the ranch office until the completion of the week. If this is a concern, please contact the ranch prior to the week of camp.

**MEALS** – Meals will begin with Monday lunch thru to Friday lunch. Please do not send food with your child due to allergies of other camper unless prior arrangements are made.

**DIRECTIONS** - We are located 2 minutes west of Tavistock. Please see our website for detailed instructions.

**Please find FAQs on our website – If you don't find your answer please contact us and we will help you out!**