

# APLH TRAINING

# TODAY

2 SESSIONS EACH SESSION – TEACHING / WORKSHOP / MOCK EXAM

END OF DAY MULTIPLE CHOICE EXAM / 40 QUESTIONS / 28 CORRECT – PASS!

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# LESSON 1

# **Learning Objectives**

#### The Licensing Act and Licensable Activities This lesson focuses on the following topics:

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- Licensing Objectives
- The Licensing Act of 2003
- Licensing Policy
- Personal Licences
- Licensable Activities
- Premises Licence
- Operating Schedules
- Designated Premises Supervisor



#### **TODAYS MAIN POINTS**

#### **THE LICENSING ACT 2003**

- Made in Westminster

- Huge document
- Don't need to read it! / Everything need to know, we cover today

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#### 4 x LICENSING OBJECTIVES

- Cornerstone principals of the drinks industry
- Every law in England/Wales to do with retail sale/supply of alcohol based on these
  - The prevention of crime and disorder
  - Public safety
  - The prevention of public nuisances
  - Protecting children from harm
- All venues must promote these
- All managers, PLH's, should be thinking about these
- Ideally all regular staff should be aware of these
- Knowing these principals sets you above people who have not been trained.
- PLH course is stepping stone to management and more pay!

#### **4 X LICENSABLE ACTIVITIES**

- Nearly every time you are involved in working at venue/events one or more will happen
  - Retail sale of alcohol the main one we'll be dealing with
  - Supply of alcohol on club premises not nightclubs but private member clubs
  - Provision of regulated entertainment Disco, Live bands etc
  - Provision of late night refreshments And hot foods/drinks after 11pm

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#### **4 X TYPES OF LICENCE**

- Licensable activities require a licence. These activities include:

- Personal licence
- Premises licence
- Club premises certificate
- Temporary event notice



# LOCAL LICENSING AUTHORITIES

#### **Main Licensing Authority**

- Government
- Westminster
- The Licensing Act

#### Local Licensing Authorities

- These people you deal with
- We focus on these

#### Who are they?

- District Council (England)
- County Council (England)
- County Borough (Wales)
- Borough Council (London/Cities)
- Common Council (City of London)
- Council (Isles of Scilly)

-England and Wales only

- Not Scotland / Northern Ireland - they have separate laws

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#### What do they do?

#### Licenses

- Issue all licenses to do with alcohol / entertainment
- Keep record of all licences / certificates / notices issued
- Do NOT keep records of personal licences issued outside of its area

#### **Licensing Policy**

- Issue Statement of Licensing Policy for the area - every 3 years Can make variations more often than this

#### **Licensing Committee**

- Have Appointed Officer deals with applications / renewals / suspensions
- Have Licensing Committee deal with contested matters / appeals

#### - 10 to 15 members

- also have sub-committees

#### Form Working Partnerships - with local community



# **Working Partnerships**

#### These partnerships are to

- Establish relationships between licensed premises / local groups
- Benefits community / Makes it safer
- Help promote the 4 Licensing Objectives

#### Who's involved?

- Police
- Planning authorities
- Environmental Health
- Fire authorities
- Town Centre Planners
- Child protection agencies
- Local transport
- Local Residents
- Local Businesses (including licensed retail sector you!)

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#### **Example of Partnership**

#### Crime and Disorder Reduction Partnerships (CDRP)

- Set up to reduce crime and disorder!
- Mainly district authority based
- These help implement the

#### Alcohol Harm Reduction Strategy. (AHRS)

- Government initiative
- Reduce harm
- Crime and Disorder caused by alcohol.

#### **Examples of CDRP's**

- Town Centre Planning Meetings
- Nightime economy meetings
- Pubwatch
- Townwatch

#### How can you help AHRS?

- By attending these meetings
- Training your staff Responsible service
- Great way to show support for the licensing objectives.



# **Licensing Policy**

#### **Statement of Licensing Policy**

- Every 3 years,
- Local Licensing Authorities Issue 'Statement of Licensing Policy' for the area
- How to promote the 4 Licensing Objectives for that area
- Based on the latest guidance issued by government
- IE most up to date version of Licensing Act inc any new variations, eg free water
- Because they regional/area specific different emphasis on things
- Eg City different emphasis to Small country village Opening hours / Late night music

#### **Consultation of Relevant Bodies**

When developing policy – Local Licensing Authority must consult:

- Chief Officer of police
- Fire authority
- Premises licence holders
- Club premises certificate holders
- Local businesses
- Local resident representatives
- Any other relevant bodies / organisations

- Shows importance of getting involved with your local licensed community



#### Achieving the '4 Licensing Objectives' through Licensing Policy

Licensing Authority has legal obligations / considerations when applying the Licensing Policy

#### Fairness

- They are legally bound to be independent
- Every license application considered fairly on its merits
- Consider all evidence for / against the application before making a decision

#### Anti Social Behaviour

- Should not attempt to control anti-social behaviour away from premises
- Deemed as being beyond control of the premises
- Directly outside the premises **is** within your control
- Eg noise, broken glasses etc
- Drink driving is **not** in your control.
- If someone leaves premises drunk drives smashes into tree not your legal responsibility
- In US it **is** venues responsibility (except Nevada!)

#### **Staggered Trading Hours**

- Recognised can help to avoid crime and disorder
- May be taken into consideration new applications / variations / reviews
- EG Central Liverpool– Yes you can open venue but only if close at Midnight
- Can mention this emphasis on Licensing Policy / can't make it blanket law

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#### Saturation

- Number licensed premises operating in area can be used as reason to refuse license
- However
- Cannot impose quotas on number of licences issued in an area over a period of time EG Liverpool City Centre

#### Protection of Children from Harm

- Should not try to prevent children accessing licensed premises
- Unless
- Specifically protects children from harm. (eg Strip clubs)
- Should be matter for premises licence holder to decide (relative to the Licensing Act)
- EG Can't say All venues in Liverpool can't have children in this is illegal
- However venue can decide to not allow children must put in operating schedule

#### **Standard conditions**

- Can be attached to premises licence to promote the 4 Licensing Objectives
- EG Capacity restrictions on late night bar (noise and people leaving)
- EG Bottle bans on late night bar (broken glass, fights)
- EG No live music during week days at friendly local bar residents object
- However these conditions have to be specific to each premises
- These rules can not be a blanket rule for all venues in the area this is illegal



## PERSONAL LICENCES

#### Why do I need one?

- For Sale/supply of Alcohol by retail (or authorised sale)
- If not selling alcohol, don't need one
- Not needed for Regulated Entertainment
- Not needed for Late Night Refreshment
- Valid for 10 years (is renewable)
- Can only have one (at any time)

#### Where is it applicable?

- England and Wales – not Scotland / Northern Ireland

#### How do I apply?

- Local Licensing Authority where you live
- If live outside England/Wales can apply to any Licensing Authority
- Completed application form
- Original certificate of licensing qualification (today's course)
- Two photographs (one endorsed by a professional (doctor etc))
- Criminal Record Bureau Certificate (No older than 6 months Cost approx £30)
- Disclosure of convictions and declarations form (almost same as CRB check)
- Fee Cost approx £50
- Making false statement criminal offence £5,000
- Just because you pass today, does not mean you have Personal License
- When you pass, you get Certificate
- Then you to apply for your actual card/license

#### **Criteria for New Applications**

- 1.18+ (not companies)
- 2. Hold relevant Licensing qualification (today's course)
- 3. Not have forfeited a Personal Licence in preceding five years
- 4. No conviction for relevant or foreign offence
- If all four criteria are met the licence must be granted
- If any of the first three criteria are not met the licence must be refused
- If first three are met and fourth is not Licensing Authority tell Police have right to object



#### Objections

- Police only ones who can object
- Objection relates to how many offences
- AND how offences relate to Crime and Disorder licensing objective
- Police have 14 days from notice to object
- If Licensing Authority uphold objection no personal license!
- If Licensing Authority don't uphold objection you get license- they must say why in writing
- If no objections from police licence granted automatically
- Just because you have conviction does not mean you won't get the licence

#### Relevant Offences (main examples)

- Licensing offences
- Drink Driving (NOT speeding)
- Firearms offences
- Sex offences
- Smuggled goods (not paying tax)
- Theft / Burglary
- Possession of drugs with intent to supply
- Some Food safety offences
- Some Violence and assault offences

#### **Foreign Offences**

- Any relevant offences committed outside England or Wales

#### When is an offence spent?

- Spent means, under the law, the offence no longer counts

- Fines (eg drink driving)Most community service penalties5 years
- 6 months imprisonment or less 7 years
- 6 months to 2.5 years imprisonment
   10 years
- More than 2.5 years imprisonment
   Never spent

#### **Convictions during application**

- Applies to New applications / Renewals
- If convicted during application must inform Licensing Authority immediately
- Criminal offence to not do so
- Level 4 fine Up to £2,500
- If the LA find out after event Personal Licence may be revoked

# Convictions when you already have Personal License Inform the Courts

- Must notify court you're Personal License Holder no later than first hearing
- Criminal offence not to (may lead to licence being suspended/revoked)



- Court may: Suspend licence up to 6months / Take it away completely / Immediate suspension

- The Court inform Licensing Authority

#### Inform the LA

- If you fail to inform court, you must inform Licensing Authority as soon as possible

- Criminal offence not too (may lead to licence being suspended/revoked)

#### Foreign Offence

- Foreign offences must be reported to the Licensing Authority as soon as is possible
- It's a criminal offence not too (may lead to licence being suspended/revoked)

#### Handing in Licence

- In all cases have to surrender licence to Licensing Authority - Have **14 days** to do this.

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#### Renewal

- Every 10 years.
- To original authority who granted the Personal Licence Even if you move to a new address you ALWAYS apply to your original LA
- Send existing Personal Licence, or provide valid reason why not
- Declare any convictions in last 5 years
- Must be during 2 month period, starting 3 months before current licence expires EG If licence expires August, must apply for renewal no earlier than May / no later than June
- If not done within correct timings, application for New licence must be sent
- Once application sent, existing licence valid beyond end date until renewal approved
- Police can object to licence renewal if relevant/foreign convictions

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#### Appeals

You can appeal against LA's decision to not grant/renew personal licence

- To Magistrates' Court

- Have 21 days from date of being notified of decision

Upon hearing appeal, Magistrates' Court may

- Uphold appeal (you get your license)
- Dismiss appeal (you don't get license)

Then

- Send case back to Licensing Authority with ruling instructions
- Make order for costs

#### Change of Name and Address

If person's name or address changes, that person:

- Must notify L.A. (as soon as reasonably practicable)
- Send in licence
- Pay fee approx £10
- Failure to notify local authorities is offence
- Fine is Level 2 £500
- However more than likely get a slapped wrist

#### Ending a Personal Licence

How does a personal licence come to an end? - Indefinite

- Revocation by licensing authority



- Forfeiture or suspension by court
- Personal choice to surrender

Not knowing of your obligations is not an excuse. 'Reasonable excuse' is for courts to decide

### LICENSABLE ACTIVITIES

- Sale of alcohol by retail
- Supply of alcohol on club premises
- Provision of regulated entertainment
- Provision of late night refreshments

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#### SALE OF ALCOHOL BY RETAIL

#### What is sale by retail?

- Selling to the end user
- 1 bottle / 1000 bottles quantity does not matter

#### Sales by retail

- Bar selling drinks to customers
- Off license selling drinks to customers
- Supermarket selling drinks to customers

#### Sales NOT by retail

#### Trader to Trader / (wholesale)

- Wine to Supermarket / Barrels of beer to Pub to sell on
- Alcohol to Private members club's weekly order to sell on
- Barrels of beer to Personal /Premises License Holder on behalf of a Pub to sell on
- Alcohol to Temporary Event Notice holder to sell on
- Wholesale (Business to business) sales excluded from Licensing Act
- Can take place outside normal business hours

#### It's illegal to:

- Promote/expose alcohol for sale, when not meant to do so
- IE Off licence must pull shutters down over alcohol when out of legal hours
- Selling alcohol outside of licensed hours
- Fine up to £20,000 and/or six months in prison

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#### SUPPLY OF ALCOHOL ON CLUB PREMISES

#### What constitutes a 'club'?

- Clubs in this case not nightclubs
- They are private members clubs
- EG Sports clubs, Working-mens clubs, , etc

#### And so...

- Because everyone is member - everyone, technically, owns the alcohol



- So, technically, no sale of alcohol
- Only supply of alcohol to clubs members, or guests officially signed in
- No DPS or PLH needed / Any security doesn't need SIA license
- No Premises Licence needed, instead a Club Premises Certificate needed
- Very similar conditions to premises licence
- Find out exact details from local LA
- Yes they need an operating schedule/ advertise their application etc

- No they can't sell alcohol to U18's, drunks etc

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#### **REGULATED ENTERTAINMENT**

#### What is regulated entertainment?

- Providing (certain) entertainment for audience or spectators
- Providing (certain) facilities for music and/or dancing
- For members of public (solely / partly)
- For members of Clubs and guests (exclusively)
- Free or not free
- For non public (sometimes)

#### Examples include:

- Performance of a play (including rehearsal)
- Exhibition of a film
- Indoor sporting events
- Boxing and wrestling
- Live music or similar
- Recorded music or similar
- Performance of dance or similar
- Where facilities exist e.g. dance floor/Karaoke machine/Turntables
- Private event charged for a profit
- Charity events

#### - NOT regulated entertainment

- TV / Radio
- Darts / Pool (unless staged for spectators pool matches etc)
- Private events if no charge / charge, but not for profit (ie just to cover costs)

#### A Charge

- Includes any charge for goods or services
- Charge for food / drinks = charge for entertainment
- Does not matter if no charge for admission

#### **Personal Licence**

- Personal Licence not required unless alcohol is involved

#### PROVISION OF LATE NIGHT REFRESHMENT

- Selling hot food and/or hot drinks
- 11 pm to 5 am
- To members of public
- Whether refreshments consumed on or off premises



- Does not include cold food, cold drinks
- Gives LA power to take away licence, in case service is causing trouble / litter / noise etc
- What is hot food/drink? Food served at above ambient temperature
- Exceptions vending machines
- No license needed if food / drink is free, or supplied by charity

#### **Personal Licence**

- Personal Licence not required unless alcohol is involved

#### PREMISES LICENCE

#### What is a Premises Licence?

- Piece of paper!
- Authorises premises to be used for one or more licensable activities:
  - Sale of alcohol by retail
  - Supply of alcohol on club premises
  - Regulated entertainment
  - Late night refreshments
- Normally permanent though can be shorter (festivals)

#### **Definition of premises**

- Any building, part of building, open space, field, and street
- Also moveable structures hot dog van, river boat, beer tent, marquee
- Basically anywhere

#### Who can apply for a Premises Licence?

- An individual - 18+ (don't have to be Personal License Holder)

#### OR

- A company

#### Examples

- Privately owned venue
- Individual or the Business
- Leased venue (from group) Individual (Lessee/tenant) (Agreement with group)
- Managed venue (from group) Owning Company (Manager prob not allowed to apply)
- Supermarkets (eg Tesco)
- Owning company (Manager prob not allowed to apply)
- Small, owner-managed retail outlets individual or Business –Contractual agreement

# Where to hold Premises Licence

- Original Either on premises / HQ
- Copy on premises /easy to find / at all times

#### Internet / Mail Order Sales

- When sales made using Internet, telephone, or mail orders
- Sale, technically, not made from call centre or Internet
- Is, technically, from premises where alcohol is distributed from warehouse
- Premises needs Premises Licence and DPS

#### **BYO Restaurants**



#### - Don't need premises licence

- No sale made / alcohol is brought in by the guest - then drinking of alcohol not licensable

#### Mandatory Conditions – Selling alcohol

- Must be Designated Premises Supervisor (DPS) appointed to the premises
- DPS must be a Personal Licence Holder (PLH)
- Every supply/sale must be made OR authorised by a PLH
- If door supervisors must have SIA licence (Security Industry Authority License)
- Failure to comply up to £20,000 and/or six months.

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#### Sale/supply/authorised by PLH

- PLH authorises every sale
- Does not have to witness every sale / Be on site at all times **However** be careful
- If quiet No PLH on site no big issue
- If busy No PLH on site potential problem
- Written/signed induction paperwork /proof of staff training NoU18's/ No drunks good practice

#### **DPS duty**

- See coming chapter

# Application Procedure

Application procedure consists of:

- Application form to LA where premises is (most forms on line these days)
- Operating schedule -snapshot of what we are going to do at premises
- Plan of premises (capacity is judged by fire authorities air space)
- Details of DPS (including letter of consent)
- Appropriate fee
- Fee depends on borough / capacity venue / £50- £Thousands / Big fee from solicitor

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#### **Notice of Application**

Notice of application must be sent to:

- Police,
- Fire authority
- Health and Safety authority
- Local Planning authority
- Environmental health authority
- Child protection authority
- Weights and Measures authority
- Additional authorities are necessary for vessels (eg British Waterways Board)
- Local LA tell you how to contact everyone
- Same form sent to everyone
- Possibly on-line
- LA may copy and send to all



#### Advertising applications

- Advert must be posted in local paper stating application for 10 days post application
- Notice must be put up outside premises for 28 days post application
- Stating: Licensable activities, hours, where the application is advertised

#### Determination of Application

- LA takes several factors into account when granting/ not granting a licence

- Most importantly Promoting 4 Licensing Objectives
- Applicant must conduct risk assessment regarding the licensing objective
- Professional experts police / fire / Environmental health review operating schedule
- Local residents/businesses can make objections
- Licensing Authority is there to resolve any disputes
- If no representations made against application it will be granted
- LA notify all parties with reasons for decision
- LA gives licence
- Notice given to the Chief of Police for area
- Conditions may be applied to licence if LA deem it helps the 4 Licensing Objectives

#### Validity of Licence

- Once granted continues until
  - Business no longer in existence
  - Licence suspended or revoked
  - Licence has time limit it lapses
  - License holder dies / incapacitated / bankrupt
  - (and no other party applies for licence to be transferred)

## Application for variations of existing licence

- Submitted at any time - by premises licence holder - Cost £23

#### Examples

- Change name
- Change hours
- Add/remove/alter licensable activities
- Change DPS Yes every time DPS changes have to apply for minor variation
- Change of floor plan / layout Can affect fire exits, ventilation, air space
- Same procedures / rules apply to variations, and new applications



#### Except

- Variation applications must be accompanied by Premises License or reason for not providing

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#### Variations 'V' New Applications

- Variations often easier / cheaper / quicker than new licences
- If taking over new venue for example, it is possible to
  - Change name
  - Change from nightclub to cafe
  - Change hours / Etc etc
- And simply get variation, NOT new licence

#### **Relevant Representations**

#### What are these?

- Objections against Premises Licence application / variation

#### Who can object?

- Responsible authorities
  - Police / Fire / Environmental Health etc
- Or Interested parties
  - Anyone who lives / works within vicinity of premises
  - Groups representing such people EG – Residents associations, trade associations, charities, churches, medical practices

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#### How long to object?

- They have got 28 days to officially object

#### No objections?

- The LA must grant premises licence as applied for

#### Hearings in the event of disputes

- If someone objects LA is has to hold hearing. HOWEVER
- A hearing can be avoided IF
  - All parties have a chat and reach agreement
- Or if LA thinks objection is
  - Irrelevant does not directly relate to 4 Licensing Objectives
  - Frivolous lacking in seriousness
  - Vexatious a representation to be based on business rivalry

#### Possible outcomes from a hearing



- Grant licence
- Grant with conditions
- Exclude activities
- Refuse DPS to be appointed (perhaps he/she been naughty)
- Reject application

- Following the hearing, the licensing authority informs all parties of the outcome.

#### Appeals

- Anyone who disagrees with LA's decision can appeal
- 21 days to appeal
- To Magistrate's Court

#### **Review of Premises Licences**

#### Application for review:

- Can be made, at any time, by responsible authorities or interested parties
- Applicant must give notice to Premises Licence Holder / Responsible authority, in writing

#### What's it for?

- To ensure 4 Licensing Objectives are complied with
- Especially to protect community from Crime and Disorder
- In short if problems arising from premises expect a review

#### What's the process?

- Application for review MUST be heard by LA UNLESS
- Considered irrelevant / frivolous / vexatious / or repetitious
- Repetitious means same application/objection made before within 12 month period
- If LA rejects application/objection must inform the applicant
- If LA accepts application/objection then review hearing is held

#### Possible outcomes from a review

- Modify conditions of licence
  - Restrictions on opening hours
  - Mandatory door staff at certain times / always
- Exclude a licensable activity
  - No more live music after certain time / or at all
  - Etc
- Remove the DPS
- Suspend the licence up to 3 months
- Revoke the licence
- Modifications may be permanent / temporary up to 3 months



#### Appeals

- Can be made by

- Applicant (original person/organisation who complained)
- Premises Licence Holder
- Any other person who made relevant representations

- To

- Magistrates Court (where the premises is)
- Within 21 days of the decision
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#### Duty to Keep and Produce Premises Licence

Original Licence or certified copy – (signed by solicitor)

- Kept on premises
- Be under control of Premises Licence holder, or nominated person (in writing)
- Displayed prominently at premises with name / position of responsible person Normally next to bar / entrance / reception
- Be available for police / authorised person to examine

Offence not to keep licence on premises, or not clearly display licence summary at premises

## **Operating Schedules**

#### What is one?

- Condensed snapshot, of premises licence
- Must be included in every premises licence application

#### It describes

- How the premises will operate
- What activities will occur
- Does not have to be up in the bar

#### Should include

- Type of premises Supermarket / Cinema / Bar / Restaurant etc
- General description style / character of business
- Licensable activities to take place
- Facilities provided
  - Pub how many bars?
  - Supermarket customer cafe?
  - Nightclub Details of dance areas
- If Alcohol is supplied
  - DPS details name and address (application only not on display in venue)
  - On licence / Off licence?
- Times premises open to the public
- Times of licensable activities
  - Bar open Mon to Fri 11am 11pm
  - Live music Fridays only 9pm 11pm
- Period licence to last for
- Steps taken to promote 4 Licensing Objectives



#### **Promoting 4 Licensing Objectives**

The more of these you put on the better

#### Examples are

- CCTV Prevention of Crime and Disorder
- External lighting (especially in car parks) Public Safety
- Noise reduction measures Public Nuisance
- If and when children can be admitted
- Measures to prevent underage drinking Protection of Children from Harm

#### Be careful

- Important to get these right
- Once they are on they must be upheld
- If not can lead to prosecution

#### Examples

- No under 21's (this would include your U21 bar staff buying drinks off duty)
- Free lollies to customers, when leaving, to keep them quiet
- Free cabs for customers

### **Designated Premises Supervisor**

If you sell alcohol you need premises licence If you sell alcohol you need DPS appointed to premises

#### Roles and Responsibilities:

#### The DPS

- Is 'in day-to-day control' of premises
- Plays key role in actively promoting licensing objectives
- Plays key role implementing measures from operating schedule.
- Ensures premises operating legally
- Provides single point of accountability
- However if issues, other people may also be held accountable
- There can only be one DPS at any time. No more no less

#### The DPS

- Can also be Premises Licence holder
  - Country pub Tennant holds premises licence, also DPS (in day-to-day control)
  - Small Off-licence Owner holds Premises License, also DPS (in day-to-day control)

#### The DPS

- Must hold Personal Licence

#### However

- Does not have to be the only Personal Licence Holder

#### If DPS - NOT only Personal License Holder

- Creates tier of responsibility allows DPS more freedom
- Beneficial to have more than one PLH Have as many as possible
- If issues DPS still ultimately answerable



#### The DPS

- Does not have to be on site at all times
- Can even go on holiday (if he/she has a PLH covering form him/her)
- However, this is all providing the person is in 'day-to-day' control of the premises
- Illegal not to have DPS
- Fine up to £20,000 and/or six months

#### Appointment of DPS

- DPS must consent to appointment in writing
- Police can object to person becoming DPS
- Objections must relate to Prevention of Crime and Disorder.
  - Previous/recent conviction for drug dealing
  - 19yr old PLH put forward for DPS for Wembley lack of experience

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#### Change of DPS

- A DPS might need to be changed because

- They leave
- Been sacked
- Been banned
- If necessary to change DPS
  - Premises Licence holder make formal application, in writing
  - New DPS's written consent must accompany application
  - Constitutes Minor Premises Licence Variation
  - (Put notice up in premises for 10 days Exact conditions depend on Licensing Authority)
    Police need to be informed (ask the relevant LA as to the process)
- If police think application undermines Crime Prevention Objective
  - Can object
  - 14 days to object

#### **Urgent DPS change**

- If existing DPS leaves / gets sacked / dies
- Cannot sell alcohol till you get new DPS
- Illegal to sell/supply alcohol without a DPS

#### And so

- Find PLH willing to be DPS
- Apply in writing to Local Licensing Authourity possibly via email
- Make follow up call to check they got it
- Request return email / phone call confirming OK



- Can continue trading whilst New DPS procedure takes place