


SWAMPING IN THE CLINICAL SETTING


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TOP FIVE LIKELY, INTERVENABLE, IMPORTANT, AND COMMON REASONS

- Likely
 1. Nurse impaired by substance
 2. Swamping
 3. Problem with communication
 4. Lack of Critical Thinking
 5. Errors made by others that nurses are expected to fix
- Important
 1. Swamping
 2. Nurse impaired by substance
 3. Errors made by others that nurses are expected to fix
 4. Problem with communication
 5. Lack of critical thinking
- Intervenable
 1. Nurse impaired by a substance
 2. Nurse acting outside the scope of practice
 3. Problem with communication
 4. Problem with teamwork
 5. Errors made by others that nurses are expected to fix
- Common
 1. Swamping
 2. Work is too fast-paced
 3. Problem with communication
 4. Fatigue from too many hours worked
 5. Errors made by others that nurses are expected to fix

SWAMPING



This patient is complaining of tightness in the chest

This patient needs pain meds now

This patient is waiting on you for discharge

The bed alarm is going off on this patient

SWAMPING IN THE CLINICAL SETTING STUDY

- ❖ Mixed Methods study – Qualitative to Quantitative
- ❖ IRB, Human Resources, VP of Nursing, Research Institute buy in
- ❖ Started with Qualitative study
 - ❖ Focus Groups of nurses from 3 diverse clinical areas
 - ❖ ICU
 - ❖ L&D
 - ❖ Medical Oncology
 - ❖ \$25 gift card for participation

SWAMPING IN THE CLINICAL SETTING STUDY

QUESTIONS:

- Are you ever swamped?
- Are day shift staff swamped more than night shift staff?
- Are inexperienced nurses swamped more than experienced nurses?
- Are ancillary staff swamped, and if so, to what degree?
- Are providers swamped more than nurses?
- What helps when someone feels swamped?
- Can one tell if they are getting swamped or is it a sudden realization?


SWAMPING IN THE CLINICAL SETTING STUDY

RESULTS

- ❖ Every person said they are swamped at some point
- ❖ Some are swamped once a month, some multiple times per day
- ❖ Some people have physical signs they are getting swamped
- ❖ Most feel that the only people who care that they are swamped are their co-workers or direct care supervisors
- ❖ All feel it is part of the new normal.
- ❖ New nurses may not be swamped more than old nurses.

**SWAMPING IN THE CLINICAL
SETTING STUDY**

- ❖ Study part 2
 - ❖ Survey of all employees at one hospital (Shea) to validate survey tool
 - ❖ Survey questions developed from focus group answers
 - ❖ Demographics
 - ❖ Includes providers and all employees
 - ❖ Sent April 16, available until April 30
 - ❖ Offers drawing for free iPad
- ❖ When that survey is completed, survey will be sent to all employees and providers in four other system hospitals



**SWAMPING IN THE CLINICAL
SETTING STUDY**

PRELIMINARY DATA.

