FREQUENTLY ASKED QUESTIONS

**1)  If I am not able to attend, can I receive a refund?**

All tickets are non-refundable.

**2) Is the event going to be live-streamed?**

Barrett International Ministries has not decided if the conference will be live streamed at this time.

**3) Is there childcare going to be available?**

No. Barrett International Ministries does not offer childcare.

**4)  How do I book a room?**

To make a reservation at the Hilton:

**Book by Phone:**

**Hilton Cincinnati Netherlands Plaza 1-(800) 445-8667**

35 West 5th Street

Cincinnati, OH 45202

Provide the code: **BIM**

\* The Hilton has given us the special rate of $139 plus tax per night.

To Book online please click on the link below:

**Booking Link:**

<https://www.hilton.com/en/book/reservation/deeplink/?ctyhocn=CVGNPHF&groupCode=BIM&arrivaldate=2022-08-19&departuredate=2022-08-23&cid=OM,WW,HILTONLINK,EN,DirectLink&fromId=HILTONLINKDIRECT>

GUEST ROOM RESERVATION METHOD:

As a reminder, all reservations need to be confirmed by the group cutoff date of July 19th.  After this date, the special rate of $135 per night will no longer be available.

Hotel check in is 4:00pm and check out is 11:00am.  Reservations can be cancelled without first night’s room and tax penalty if done so 48 hours before scheduled arrival.

**5) Is there a shuttle service from the airport?**

If you need transportation from Cincinnati/Northern Kentucky airport (CVG), you may contact:

Executive Transportation Services

(859) 261-8841

The price from CVG airport to Hilton Cincinnati Netherlands Plaza is:

$35 one way or

$50 round trip

You may also book your shuttle online by clicking the link below:

[Executive Transportation](https://executivetransportation.org/airport-shuttle/),

**6) Is parking available?**

  Parking available at Mabley Place Garage, which is connected to the hotel.

**Valet parking** on the weekends is $36 a night (come and go as much as you like for a flat rate)

**Self park** at an hourly rate (rate unknow at this time) Guests cannot come and go with self-park option, payment is due each time you return

If you park your car and leave it for a full 24 hour period, the total charge is $21.00.

**7) What time are the services for each day?**

Friday 8/19    Morning Service          Doors open at 9 AM

                                Service begins at 10:00 AM

                     Evening Service         Doors open at 6 PM

                                Service begins at 7 PM

Sat.     8/20  Morning Service           Doors open at 9 AM

                                Service begins at 10 AM

                      Evening Service          Doors open at 6 PM

                                Service begins at 7 PM

Sun.   8/21    Morning Service           Doors open at 9 AM

                                 Service begins at 10 AM

                              (There is only one service on Sunday)