### CONFIDENTIALITY

Employees of Valley Community Services Board adhere to standards of professional ethics, including confidentiality.

Your records and information will not be shared with anyone outside of VCSB without your written permission except for when Federal or State laws or emergency situations require disclosure of information.

## CONTACT

If you have questions or wish to schedule a screening and/or assessment session for your child, please contact VCSB Emergency Services at (540) 885-8066.





VALLEY COMMUNITY SERVICES BOARD

85 SANGER'S LANE STAUNTON, VA 24401

MAIN OFFICE:540 887-3200 EMERGENCY: 540 885-0866

#### www.myvalleycsb.org

VCSB does not and shall not discriminate on the basis of race, color, religion (creed), gender, gender expression, age, national origin (ancestry), disability, marital status, sexual orientation, or military status, in any of its activities or operations.



#### VALLEY COMMUNITY SERVICES BOARD

**YOUTH PROGRAM** 



# CHILDREN'S CRISIS SERVICES





### **ABOUT THE PROGRAM**

If you or your loved one has experienced a mental health crisis, you know the devastating effects it can have on the individual and family. We strive to help children remain safely in the community and link the family to needed assistance in establishing ongoing supports for the success of their loved one.

Children's Crisis Services (CCS) is a short-term, goal-oriented program that provides flexible hours to fit your family's schedule. After entering Children's Crisis Services, you and your child will work with CCS providers to develop a treatment plan outlining goals for services. CCS providers will offer support to you and your child to address the current crisis situation, as well as complete referrals for you and your child to receive ongoing supports after completion of Children's Crisis Services.



Welcome to Valley Community Service Board

## SERVICES MAY INCLUDE:

- ✓ Home, School, or Office visits
- Referrals to needed services, resources, and appropriate public benefits
- Links to community supports for the family and/or child to provide ongoing coordination of care
- Advocating for child and/or family dependent upon the need
- ✓ Help with the current crisis situation in the child's life
- ✓ 24/7 emergency support for children enrolled in the program



# REFERRAL PROCESS

Children's Crisis Services is available for a short period of time following a screening and assessment session with you and your child to determine eligibility for service. If Children's Crisis Services is not found to be the most appropriate program for you and your child, the CCS provider will assist in helping your family determine the services available that would be most helpful.