

Customer Service is available 24/7 at 844-844-1322

Using FCC by phone

- Go to the app store and download “Free Conference Call.com App

To join a cell group meeting

- Once its downloaded on your phone you simply open up the app and choose the “Join” button
- You will be prompted to enter the meeting ID which is **“Wakeuporelse”**
- The next screen allows you to join with no sound and or no video.
- Choose the Microphone icon on the video picture to mute yourself or choose the camera icon to turn off your camera
- When logging in on a phone.... sometimes....you will have to join....and then swipe down from the top of your phone and select the meeting from the drop down to bring up the screen where you see everyone.
- Touch the screen anywhere to get the options to appear on the bottom or the “Leave” button at the top
- To chat....touch the screen and choose “more”

Using FCC by computer

- Go to www.freeconferencecall.com
- Click on “Join” in the top-right
- Enter the password in the dialogue box that comes up
 - Password = “wakeuporelse “
- You will be required to download a utility and save it to your desktop or somewhere that you will remember where it is
- Open and run the utility
- You will now get a “Join” dialog box
- Here is what you should enter in the three fields
 - First name only
 - No email address
 - Conference call code is “wakeuporelse “
- Click the “Join” button
- Then click the link on the right that says “Join” with computer

- Now click the video icon in the bottom left shaped like a camera to turn it on
- You can turn the mic on and off using the mic icon (Bottom left)
- You can turn the camera on and off using the video icon (Bottom left)
- Next to each one of these is a small arrow
- If you are not able to be heard or cannot hear click the arrow next to the mic icon and select a different output or input
- If your camera is not working click the arrow next to the camera and select a different output and input

If you cannot get it to work you can call customer service at 844-844-1322 and they can help you set it up.

Trouble Shooting

Video doesn't work

Make sure you click the camera icon located left bottom

If that doesn't work click the small arrow next to the camera icon and try selecting a different camera source

If that doesn't work go to

- Settings
- Privacy
- Camera
- Choose "Allow desktop apps to access your camera"