

# *Bird In The Hand Healthcare Staffing*

## *Home Services Questions*

### **Job Responsibilities and Limitations**

1. What are home service workers responsible for?

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2. Are home service workers a replacement for a nurse?

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### **Communication**

1. Does your communication affect how others feel and react towards you? If so, explain how this will either make your job easier or more difficult.

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2. What is communication?

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3. Give some examples of non-verbal communication.

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4. List a couple different good communication techniques. Also, list bad communication techniques.

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5. How would you approach and communicate with an elderly care patient who is blind or visibly impaired.

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6. How would you as a caregiver communicate and handle a resident who is deaf or hearing impaired?

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7. Summarize how a caregiver should approach and talk to a speech impaired resident.

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8. If a resident is angry or upset about a situation or even towards you, what is the best thing you can do to handle the situation?

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### **Observation, Reporting, and Documentation**

1. When observing clients, what should your notes be of?

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2. If a client tells you something, it is considered what? And, how should it be documented?

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3. Objective observations include what?

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4. What are the rules of good documentation?

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### **Performing Personal Care Tasks**

1. A caregiver can assist a client with bathing, as long as there is no what?

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2. What kind of skin care can a personal assistant provide?

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3. When it comes to hair care, a caregiver may assist with everything except what?

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4. Can a personal assistant cut/trim nails?

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5. What can cause bad breath or infections in the mouth?

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6. How often should you perform oral care with dentures?

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7. How often should a client get shaved?

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8. Should a caregiver rush a client through getting dressed and just do everything for them?

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9. How should a client be positioned while eating?

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10. What type of feedings can a personal assistant NOT do?

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11. What is the proper way to use a gait belt?

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12. What kind of exercise can a caregiver assist with for the client?

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13. When a manual transfer is intended to assist, should you be lifting the client?

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14. What can positioning have an affect on?

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15. Correct positioning can prevent what?

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16. How often should an individual who cannot move themselves be repositioned?

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17. When moving a client, should you drag them? Why or why not?

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18. A caregiver can assist a client with catheter and ostomy bags, what can they NOT assist with?

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19. What can a caregiver assist with when it comes to medication?

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20. What kind of medications do the rules from question 19 apply to?

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### **Assisting with Adaptive Equipment**

1. Falls and fear of falling can lead to what?

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2. What kind of adaptive equipment should be used when a client cannot bear their own weight for any length of time? How many caregivers should assist?

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3. When is a sit-to-stand the best choice for adaptive equipment?

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4. List some examples of other types of adaptive equipment.

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### **Infection Prevention and Control Procedures**

1. How are items contaminated with infectious body fluids handled?

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2. What are the standard precautions which apply during any episode of patient care?

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3. List some examples of infection control practices.

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### **Housekeeping**

1. List some things that should be followed and remembered when dealing with any cleaning products.

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2. What does a caregiver normally take care of when they're cleaning a patient's household?

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3. What are some examples of housekeeping tasks that a professional home cleaning agency should be contacted for?

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## **Safety Precautions**

1. By doing everything you can to maintain your clients safety, you're promoting what?

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2. What is the best way to avoid injury when transferring or repositioning clients?

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3. What are the leading cause of injury?

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## **Recognizing Emergencies**

1. What are some emergencies that may be too dangerous or risky to handle alone?

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2. What are things the victim suffering is most likely experiencing?

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3. Should you provide care that is beyond your training, and why or why not?

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## **Maintaining Confidentiality**

1. Is it okay to keep a copy or make copies of resident information?

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2. Patient confidentiality generally refers to what?

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3. Is physical privacy included in the privacy/confidentiality of a client? If so, list examples of how you can provide this.

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## **Understanding Dementia**

1. What is dementia?

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2. List some possible symptoms of dementia.

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3. Why would a dementia patient have difficulty in eating, chewing, or swallowing?

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## **Problem Solving for Challenging Behavior with Dementia**

1. Why would a client with dementia lash out?

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2. Is it a good idea to argue or fight back when a dementia client lashes out?

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3. List some tips that could help when dealing with aggressive behavior.

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## **Abuse and Neglect**

1. Define abuse.

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2. What are some common types of abuse?

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3. What is it called when someone fails to do things that are necessary to meet the needs of the person they are caring for?

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4. What are the 2 types of neglect and what do they mean?

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5. List some signs of neglect.

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6. Is it against the law to NOT report abuse or neglect? If so, what would you be guilty of?

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7. Should you try to solve abuse and neglect situations on your own?

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### **Disaster Planning**

1. What are signs to watch for when expecting a possible tornado?

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2. Is the living room with a lot of windows a good shelter from a tornado? If not, what are better examples?

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3. What kind of floods are the most dangerous and why?

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4. Which term of flood threats means flooding is occurring or will occur soon and is expected to occur for several days or weeks?

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5. What does the RACE formula stand for?

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6. Should you use candles for light in the event of a blackout? Why or why not?

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