

Building Your Arise Secure Desktop (ASD)

May 2021

What is ASD?

The Arise Secure Desktop is a self-contained Operating System that along with several companion applications to allow an IBO or CSP to provide client services in a secure manner.

Please use Chrome, Firefox or Safari. Internet Explorer will not work with these instructions.

System Requirements

- You will need an 8GB - 32 GB USB Drive.
- Preferably a desktop computer with a USB 3.0 Port.
- Must be hard-wired for internet access - no WIFI

Obtain a 3.0 USB Flash Drive (8-32GB)

To create your own ASD Flash Drive you will need to obtain a USB 3.0 Flash Drive with 8 - 32GB of storage (the ASD Builder will not detect flash drives outside this range).

Note: You can upgrade your current USB Flash Drive to this version without the need to buy a new one.

Tip: Be careful when shopping for flash drives online as there are many counterfeit flash drives on the market that may cause the creation process of your ASD to fail.

Examples of Acceptable Flash Drives are listed here.

Retailer	Model	URL
Amazon	SanDisk Cruzer Ultra	https://www.amazon.com/SanDisk-Ultra-Transfer-Speeds-s-SDCZ48-032G-UAM46/dp/B00KYK2AKO/ref=sr_1_1?dchild=1&keywords=SanDisk+Cruzer+Ultra&qid=1600103900&s=electronics&sr=1-1
Amazon	Kingston DataTraveler	https://www.amazon.com/Kingston-Digital-DataTraveler-Flash-KW-U713202-8A/dp/B01N0BP2FL/ref=sr_1_1?dchild=1&keywords=Kingston+32GB+DataTraveler+100+G3+USB+3.0+Flash+Drive+%28DT100G3%2F32GB%29&qid=1600104176&s=electronics&sr=1-1
Amazon	SanDisk Flair	http://amzn.to/2qoXLLZ
BestBuy	SanDisk Ultra	https://www.bestbuy.com/site/sandisk-ultra-32gb-usb-3-0-flash-drive-red/5931008.p?skuld=5931008
Staples	SanDisk Ultra	https://www.staples.com/SanDisk-Ultra-SDCZ48-016G-A46-16GB-USB-3-0-Flash-Drive-Black-Red/product_63892
Office Depot	Lexar JumpDrive S75	https://www.officedepot.com/a/products/562508/Lexar-JumpDrive-S75-USB-30-Flash/

Download the Arise Secure Desktop Builder (ASD) Tool

Once you have obtained your USB Flash Drive, you will need to download the Arise Secure Desktop Builder.

Different programs can be on different versions of the ASD so make sure you have a different USB for each program you are servicing.



This application will allow you to download the ASD Builder for your operating system (only Windows and Mac supported)

ASD Builder Download

DOWNLOAD ASD

[Download ASD Builder Cleanup Tool](#)

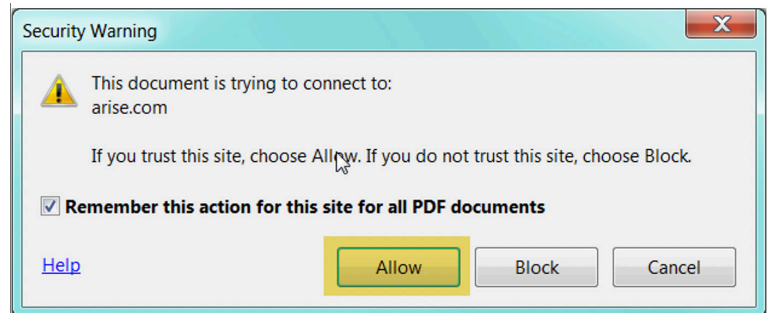
Download the Arise Secure Desktop Builder (ASD) Tool (Continued)

Click the logo for the program you are servicing to download the ASD Builder Tool.



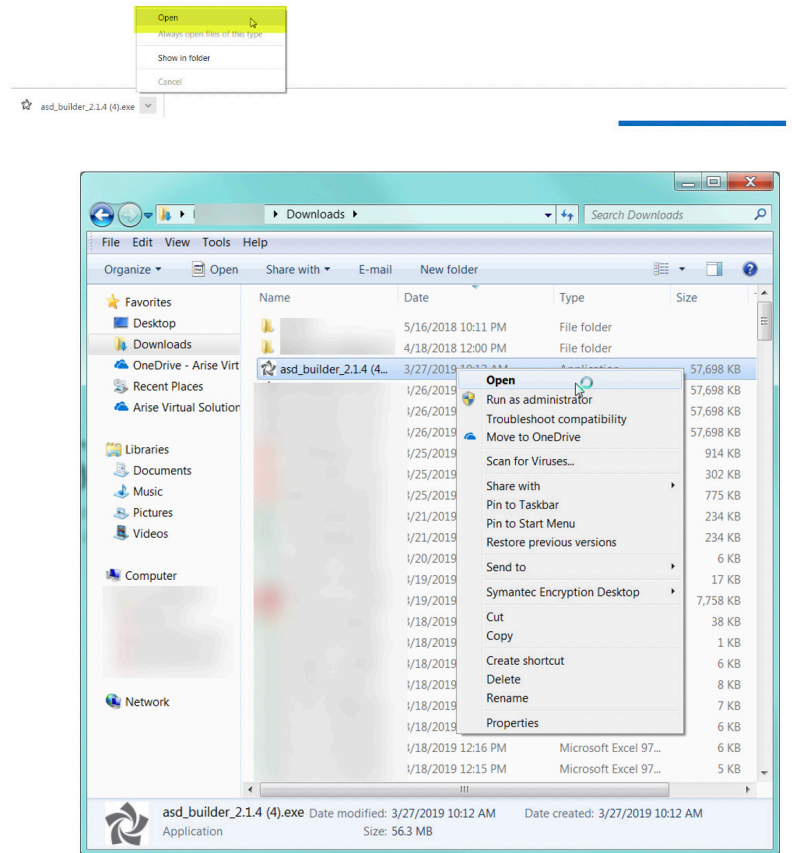
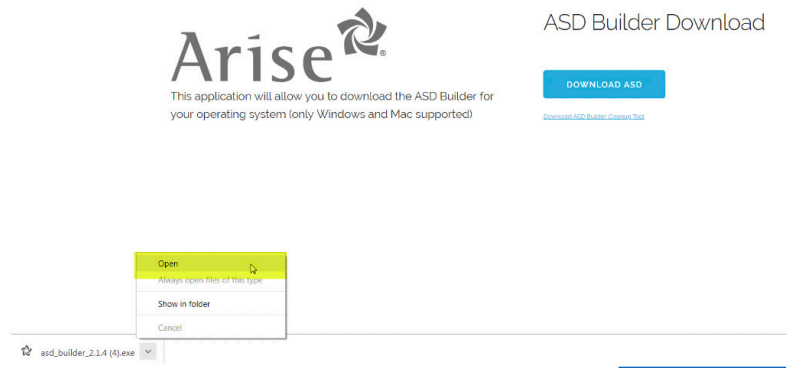
Security Warning

Once you click the logo you might receive a Security Warning box advising you that the document is trying to access arise.com. Click Allow and the site to download the ASD Builder will launch.



Opening the Arise Secure Desktop Builder (ASD) Tool

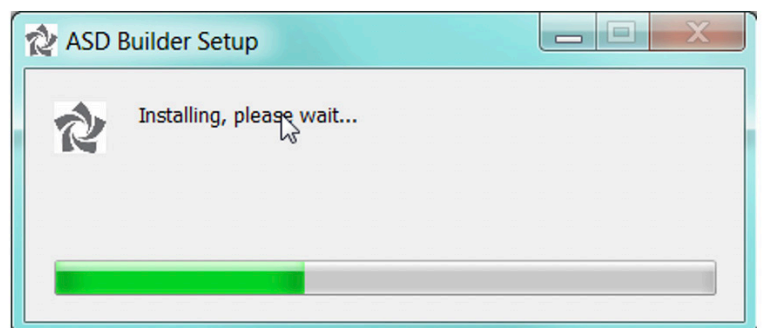
Once the program has downloaded locate the file either at the bottom of your screen or in your Downloads folder on your computer and Open the program. This will launch the ASD Builder Tool.



Installation the ASD Builder Tool

Insert the flash drive you intend to use as your ASD (or your existing ASD) and run the ASD Builder.

Note: You will ONLY see this for Windows. If you are on a Mac, you will automatically go to the next step).

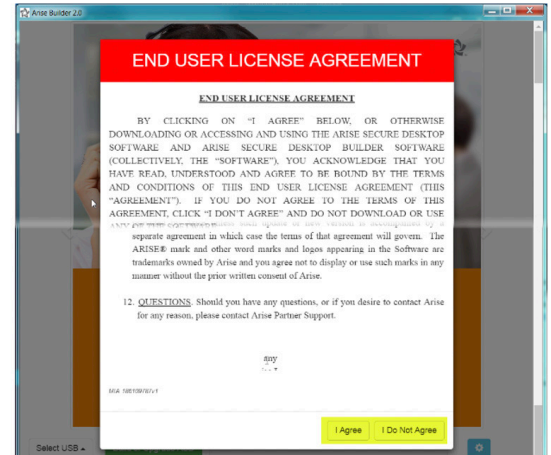


End User License Agreement Screen

Once the installation has finished (for Windows), or the program has launched (for Macs), the End User License Agreement (EULA) screen will pop-up.

Scroll to the bottom of the agreement and either accept or decline the EULA.

Note: If you decline the EULA, the program will close, and you will need to relaunch the program and accept to continue.



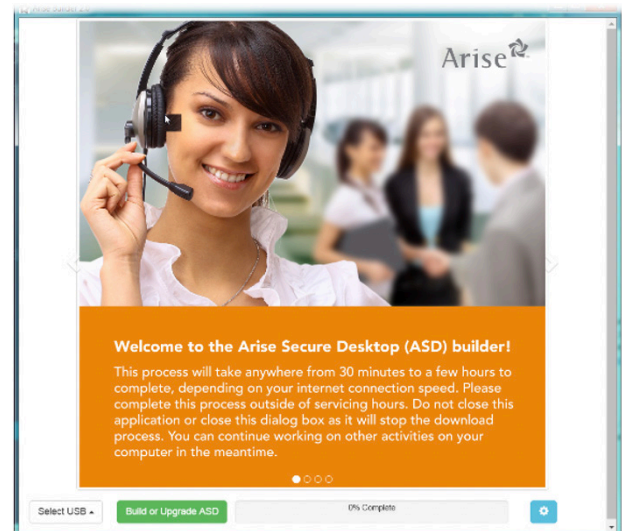
Preparing the USB

Once you have accepted the EULA, the Welcome screen will come up; At the lower left corner there is a drop-down menu: Select USB. Click on this button to show a list of all detected USBs on your machine.

Note: USB's under 8GB and above 32GB will not be detected for security reasons.

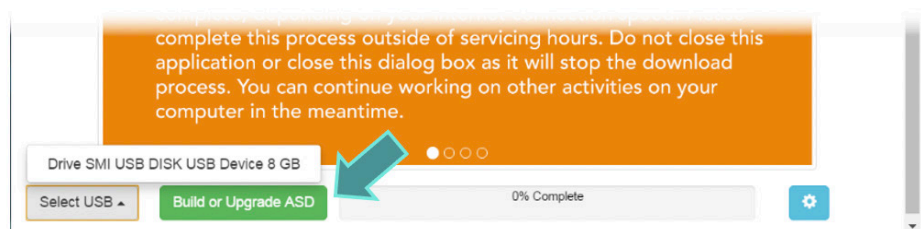
Select the USB you wish to use as your new ASD.

WARNING: ANYTHING CURRENTLY ON THE USB WILL BE DELETED



Begin Building or Upgrading your ASD

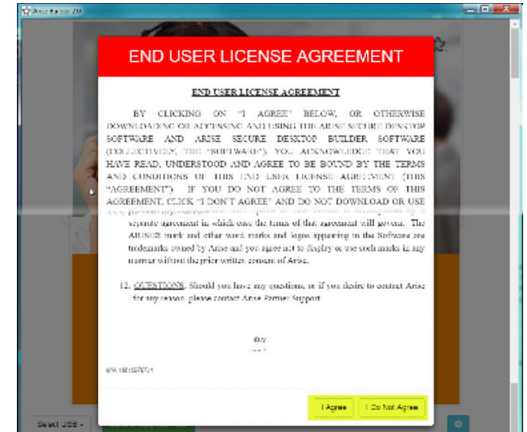
Once you have selected the USB, click on the green button, Build or Upgrade ASD, to begin the process of creating the ASD USB.



Second End User License Agreement Screen

You will need to accept another End User License Agreement (EULA).

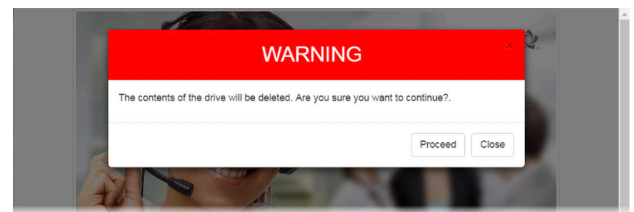
Declining the EULA will exit the application and it will need to be relaunched if you wish to continue.



Warning Box

Once you accept the EULA, you will see a warning, informing you that any data on the USB will be deleted.

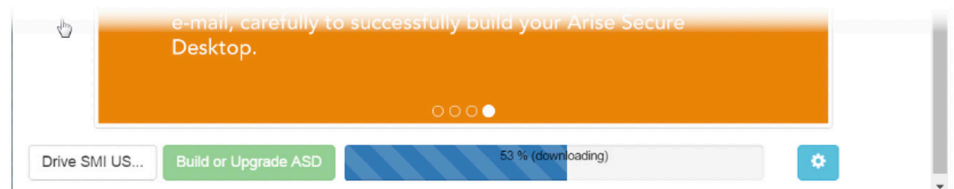
Click Proceed to continue



Progress Bar

The progress bar will change to downloading and will begin to fill up as the downloading process is happening.

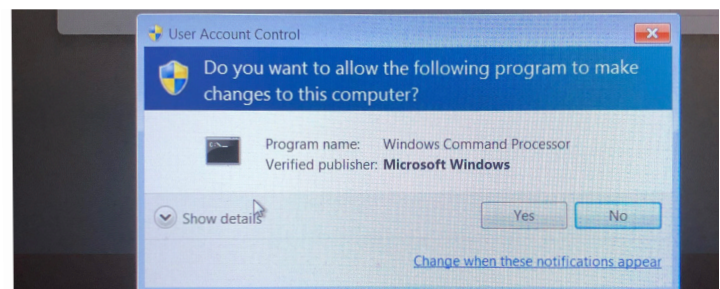
Note: The download can take anywhere between 20 minutes to several hours depending on your download speed.



For Windows Users

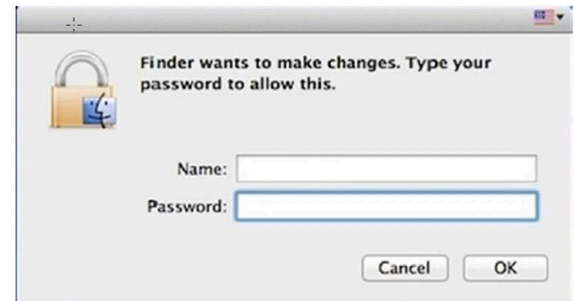
Next, your computer will prompt you for administrative privileges. Windows will pop up a box that may require you to enter your administrator password or simply hit the Yes button to proceed.

Note: Declining will cause the program to fail and require a full restart to finish.



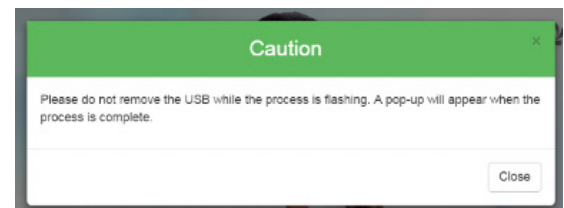
For Mac Users

Next, your computer will prompt you for administrative privileges. MAC pop up a box like the one on the left that will require you to enter your system Username and Password to proceed.



Caution Box

Once you allow the administrative privileges, a Caution box will appear, hit Close.



Orange Bar

An orange bar will pop-up to indicate that it is Flashing (working).



Success

Once the USB has successfully flashed, you will see the Flash Successful box appear. When this happens, you can safely close the program and remove the USB.

