

REFUND POLICY

EUROPEAN PRODUCTS INTERNATIONAL

Refund and Returns

Our refund policy lasts 60 days. If it's been more than 60 days since your purchase, we unfortunately can't offer you a refund or exchange.

There is a restocking fee of 10% after 14 days, which is deducted from refund.

To be eligible for a refund, the item must be sent to us within 60 calendar days from the purchase date and must be fully functional and in its original box. We only except items if they are not defective or damaged.

Please do not send your purchase back to the manufacturer.

Before returning, email us for a return authorization request, which will include our return shipping address.

Please Consider using a trackable shipping service or purchasing shipping insurance. We can't guarantee that we will receive your returned item.

You will be responsible for paying your own shipping costs to return an unwated item. Shipping costs are non-refundable. Please send tracing information to somavedic@myquantumenergy.com when shipped.

Once your returned item is received and inspected, we will send you an email to notify you that we have received it. We will also notify you once your refund is approved or rejected.

If your refund is approved, a credit will be applied to your credit card or original method of payment within 2 business days.

Late or missing refunds

If you haven't received your refund, first check your bank account again, then contact your credit card company. It may take some time before your refund is officially posted.

Next contact your bank. There is often some processing time before a refund is posted.

If you've done all of this and you still have not received your refund yet, please contact us at somavedic@myquantumenergy.com