

Our Shipping Policy

Domestic Shipping

Processing Time

All Orders are processed within 2 business days. Shipments are shipped Monday through Friday; no shipments will be mailed on holidays. Expect extended processing time of 7-10 business days before orders are shipped if we are experiencing a high volume of orders (customer will be notified via email if delays are expected).

Shipping Rates & Delivery Estimates

Specific shipping charges for your order will be calculated and displayed at checkout. Prices may vary based on package weight and/or destination.

Shipping Method	Estimated Delivery Time	Estimated Shipment Cost
USPS Standard Ground	5-10 business days	\$9.00
USPS Priority	3 business days	\$15.00
USPS Overnight	1-2 business days	\$22.00
FedEx Ground	7-10 business days	\$18.90
FedEx 2 Day	2 business days	\$21.95
FedEx Overnight	1-2 business days	\$28.50

Shipment to PO Boxes or APO/FPO

No PO Box or APO/FPO shipments. Must have a physical address.

Shipment Confirmation & Tracking Number

You will receive an email with tracking number once items have shipped.

Customs, Duties & Taxes

Lundi Laux Brands, dba Tree of Life Salon is not responsible for any customs and taxes applied to your order. All fees imposed during or after shipping are the responsibility of the customer as it relates to tariffs, taxes, etc.

<u>Damages</u>

Lundi Laux Brands LLC, dba Tree of Life Salon is not liable for any products damaged or lost during shipment of any order. If you received your order damaged, please contact the shipment carrier or our support team directly to file a claim. Please save all packaging materials and damaged goods before filing a claim.

International Shipping: Not Currently available

Returns/Refund Policy

Due to the nature of our products, we do not accept returned items. All sales are final; no refunds. *Store credit may be available, at company's discretion, based on circumstances.

**For questions, more info or to file a claim email support:

info@TreeOfLifeSalon.com