

Artistic Salon Protocols

March 2022

HEALTH

- The health of our community is our top priority
- Stylists who exhibit any flu like symptoms will be asked to stay home
- We will also **not** be accepting clients who exhibit any flu like symptoms
- We require clients who have tested positive for COVID-19 to isolate for at least 10 days before coming in for their service.
- Ensure that you are **feeling well** before booking your appointment

APPOINTMENTS

- We will **not** be accepting **walk-in clients**
 - services are appointment based only
- Please book your appointments via **phone** or **email**
 - **403 - 240 - 4014**
 - **artisticsaloncalgary@gmail.com**
- If you exhibit any flu like symptoms we kindly ask that you please call to **cancel** your appointment
- If possible, please come to your appointment **alone** (to help maintain social distancing)

PRE - SCREENING

- We will be sending out **appointment confirmation emails** with a **pre-screening questionnaire** for you to answer prior to your appointment (**please be on the lookout, and check your junk mail folder please**)
- Please reply to the email with your responses to our questionnaire in order to **confirm** your appointment **ASAP** or at least 12 hours prior to your appointment

SANITATION

- Our appointments are **staggered** in a way allowing stylists to have enough time to **prepare** and sanitize equipment for each client
- Stylists are following a **rigorous cleaning** regimen to ensure all of our equipment is **properly sanitized**
- It is **mandatory** that everyone **changes their mask** when they come into the salon, we will provide you a new mask upon arrival
 - This is just so that **everyone** wears a clean and fresh mask for their service.

UPON ARRIVAL

- Please **stay in your car & phone the salon** to **inform** us of your **arrival, we will then let you know** when to come in
- We encourage forms of touchless pay
 - Ex. Credit/Debit, Apple Pay

WHAT TO EXPECT

- We will provide **hand sanitizer** as soon as you come in
- Everyone will be provided with a **new fresh mask** they will **need** to change into
- We will be taking your **temperature** with a contactless thermometer
- Stylists will then guide you to the washroom to **wash your hands** before beginning your service

Thank you for choosing Artistic Salon!