

TESTIMONIALS*

1. Dear Thayhorn, thank you so much for guiding us through the complexities for obtaining a spouse visa for my son, Ricky. In dealing with refugee families applying to get a visa here, there is so much documentation that needs to be done in the right way in order to satisfy the visa specifications. We value your vast knowledge of the system in speeding up the process! Thank you for your assistance. Ricky's wife is finally arriving.

Rev. Dr Stringer; Australia

1.2 Dear Thayhorn, we appreciate for getting the spouse visa for us. We were so impressed by your professionalism and meticulous attention to details which smoothed the application process and created an excellent working relationship with the Immigration Department's case officers. Above all, your friendly and caring nature made the whole process far less stressful for us. We have no hesitation recommending you to anyone.

Yours truly, Kel; (Senior Public Services) Victoria, Australia

1.3. Dear Thayhorn, my husband and I would like to express our gratitude for your hand-on details with our partner application. Your meticulous work paid off for our case to speed up the process. We got the visa so quick and were able to live together in Australia. Without you, I would not be here in just a couple of months after the wedding where the processing time is 12 months.

Many thanks, Vy and Ry; New South Wales

1.4 Dear Thayhorn, thanks for representing our family's immigration. It was unbelievable for getting my son's partner visa after 5 years of refusal from Tribunal. His application which was assisted by a worker was refused. The embassy linked his case to my other son's migration history. The appeal to Tribunal by an agent in Springvale was also rejected. After 5 years of no hope, you got my son's spouse visa and so making us qualified for parent's visa in Australia.

Many thanks, Hout's family; Phnom Penh, Cambodia

1.5. Dear Thayhorn, we sincerely thank you for successfully representing us in getting our spouse visa. We are very impressed of your skilful advice. Your work ethics help the process to get the visa soon after our wedding so enabling us to travel together to Australia after the wedding. This is really embedded in our loving relationship, especially for our culture and tradition.

Yours truly, Nguyen's family; South Australia

2.1 Dear Thayhorn, I sincerely thank you for assisting my monastery and me personally over the last 25 years. I have witnessed you overcome many difficult cases of immigration matters. You have made a very good representation on our behalf, strongly advocating to various agencies for the benefit of Cambodian communities. You have very good understand of Cambodian culture that make you an outstanding. Many clients have highly valued your skill and expertise.

I have no hesitation recommending you immigration to anyone!

Faithfully, Ven. Sudhep, Abbot of the Monastery; Australia

2.2 Dear Thayhorn, thank you for fantastic immigration assistance for my partner a visa to Australia. Previously we tried to do it ourselves with no luck one refusal after another and was at a point that I didn't know what to do. I then found you, and helped us prepare a good application, giving us great advice. A visa was granted as advised, and we are happy to be together during the processing time. You are thorough and thoughtful and your extensive 25 years of experiences count! I would highly recommend you to anyone.

Well Done! Thanks again Spruit's family; Victoria

2.3 Dear Thayhorn, thank you for all that you have done in helping us with Immigration process. We are very happy that the tension and anxiety is over, considering the time we gave you. Now, we can sleep better. We can't find the correct word to describe it, but truly you are great and professional. The result is amazing.

Yours truly, Jessy & Andy; Rushworth, Victoria

2.4 Dear Thayhorn, thank you for helping my husband's visa after it was refused. We were devastated of the news when the Embassy informed us of refusal. We lost hope and got very angry when they made unfound accusations about our family's migration history especially when our father is a Cambodian community leader.

In less than a month, the visa application was granted. I thought that I was daydreaming! What an excellent skill!

Yours truly, Chan and Pheak; ACT, Australia

2.5. Dear Thayhorn, we are writing to thank you for representing our case at the Tribunal for our spouse visa application. We were very naïve in getting an agent in Cambodia to assist our application. After the application was refused, we were at a loss. We had no hope and really worried whether we would ever retain our marriage. Your representation at the hearing made our case successful. We thank you, and we will recommend you anyone.

Yours truly Thea and Nak; Victoria

3.1 Dear Thayhorn, I sincerely thank for all your effort with my partner visa. I must say you gave me an exemplar result. My application was granted in 3 months of its 12 months processing time! You are an extraordinary agent, giving me trust and confidence. Having the right agent like you is an outstanding outcome. I would love to recommend your excellent service to anyone.

Best regards, Ya; Victoria

3.2. Dear Thayhorn, thank you for looking after my family sponsorship and visa applications. Your experiences and skills in dealing with the department gave me confidence and stress-free in dealing with you for many years. Your skilful advice in getting visas for my sisters' and brother's partner applications, were extraordinary. I would recommend you to anyone.

Yours truly, Neang's family; Victoria

3.3 Dear Thayhorn, I would like to sincerely thank you for your assistance in getting me the permanent visa. It was over 10 years hiding as I did not leave Australia after my appeal applications were refused. No one told me in 10 years about the visa. I finally got the permanent visa. What a special skill!

Yours truly, Chea's family; Victoria

3.4 Dear Thayhorn, I sincerely thank you so much for assisting our immigration matter. I am so happy of the good outcome. I am very impressed by your professionalism and your thoughtful arguments that I believe smoothed the application processes with relevant authorities. Above all, your wonderful nature of assertiveness made the whole process a better outcome. Truly, you are amazing.

Many thanks, Sou's family; Victoria

3.5. Dear Thayhorn, thank you for your great advice. If it wasn't you, I would not avail myself to immigration. I was on a run for many years and was scared to do anything because I was scared someone would dob-in. It took a lot of trust and courage to go ahead with my refugee application for my freedom.

Many thanks, Thy; Victoria, Australia

3.6 Dear Thayhorn, thank you so much for assisting me with my protection application. You make my dream come true. It is amazing that my family eventually got to settle permanently in Australia. It was the luckiest time of my life to have you represented me and my son. I wish you the best and be successful in your profession.

Your sincerely, Kim; Victoria, Australia

*The testimonials are an extract from clients' letters with some changes to protect client's identity, privacy and confidentiality.