

1138 Old Fannin Rd.
Brandon, MS 39047

601-992-8200
pethavenllc@yahoo.com



Proof of vaccinations are required

before or upon arrival for your pet's boarding reservation or grooming appointment. All out of date vaccinations will be updated by Pet Haven at the owner's expense.

Socialize with others?

_____ Yes

_____ No

PET HAVEN LLC

Pet Profile

General Information

Name: _____

Phone Numbers: (h) _____ (c) _____

E-mail: _____ Interested in receiving special offers: Yes / No

Mailing Address: _____

City, State, & Zip: _____

Pet's Name: _____ Sex: _____ Spayed: _____ Neutered: _____

Primary Breed: _____ Color: _____ Approx. Weight: _____

Pet's Birthday: ____ / ____ / ____ Has your pet lived with you for less than a month? Yes / No

Emergency Contact: (Name): _____ (Number): _____

Veterinarian's Name, Address, and Phone: _____

Diet

Will you bring your pet's food? Yes / No Amount: _____ Times per day: _____

(If you do not bring your own food, your pet will receive kennel mixture \$0.75 - \$1.50 per day.)

OFFICE USE:

Medical

Does your pet have any old or current injuries or health concerns? Yes / No

If yes, please explain: _____

Is your pet taking any medication? Yes / No

If yes, please name the medication(s) and the reason(s): _____

Behavior

Does your pet engage in any unusual or repetitive behavior? Yes / No

If yes, please explain: _____

Is your pet house trained? Yes / No

Describe your pet's personality: (circle all that apply) Outgoing / Verbally Sensitive / Timid / Affectionate / Pushy / Independent / Reserved / Confident / Submissive / Clingy / Excitable / Playful / Gentle / Mouthy

Describe your pet's activity level: Low / Medium / High

At feeding times, your pet eats: Fast / Slow

Have you ever boarded your pet before? Yes / No

If yes, please describe your pet's experience: _____

Situations where your pet may become unfriendly: (circle all that apply) Removing from furniture / Hugging / Grabbing collar / Touching while sleeping / Around other pets / Touching any part of your pet / Other / None

Describe your pet's unfriendly behavior: (circle all that apply) Will bite / May bite / Growls / Snaps / Freezes / Shows teeth / Trembles / Moves away

Has your pet ever bitten a person? Yes (bite did not puncture the skin) / Yes (stitches required) / No

Has your pet ever bitten another animal?

Yes (veterinary care WASN'T required) / Yes (veterinary care WAS required) / No



Pet Haven LLC

House Rules and Service Agreement

This is an Agreement between Pet Haven LLC and the Owner/Guardian whose name is _____ and whose address is _____ and whose signature appears below (Hereinafter called "Owner/Guardian"). Following are the terms of service for the stay for the Owner/Guardian's pets (_____) (the "Pet") as a reservation or day stay guest of Pet Haven LLC.

1. By signing this agreement and leaving your pet with Pet Haven LLC, Owner/Guardian certifies to the accuracy of all information provided to Pet Haven LLC in writing or orally about the pet. Pet Haven LLC reserves the right to deny admittance to the Pet or any pet for any reason at any time.
2. Owner/Guardian specifically represents to Pet Haven LLC that, to the Owner/Guardian's knowledge, the Pet has not been exposed to any contagious diseases within the 30 day period prior to check-in. Owner/Guardian understands that that each time Pet is brought to Pet Haven LLC, Owner/Guardian is recertifying that the Pet is in good health and has not had any communicable illness of kind for 30 days prior to check-in.
3. **Owner/Guardian further agrees to provide Pet Haven LLC with proof of required vaccinations upon request and prior to check-in. All cats must be vaccinated for Rabies, FVRCP, FELV (Feline leukemia). All dogs must be vaccinated for Rabies, DAPPV, and Bordetella.**
4. Owner/Guardian acknowledges and is aware that employees of Pet Haven LLC are not veterinarians and do not have backgrounds in animal medicine and are not expected to diagnose or detect illness in the pets. In addition, Owner/Guardian acknowledges and is aware that vaccines do not protect against all communicable illnesses that may affect a pet.
5. OWNER/GUARDIAN ACKNOWLEDGES AND AGREES THAT THEY ARE ASSUMING ALL RISK OF ILLNESS, DISEASE, HARM, OR OTHERWISE TO THEIR PET TO STAY AT PET HAVEN LLC. PET HAVEN LLC AGREES TO EXERCISE **REASONABLE CARE** OF THE PET DURING ITS STAY AND IF APPLICABLE DURING TRANSPORT TO THE VETERINARIAN, IN CASE OF EMERGENCY. IF A PET IS TRANSPORTED TO OR FROM PET HAVEN LLC BY STAFF, OWNER/GUARDIAN HOLDS PET HAVEN LLC HARMLESS IN THE EVENT OF INJURY OR ACCIDENT DURING TRANSPORTATION. IT IS EXPRESSLY AGREED BY OWNER/GUARDIAN AND PET HAVEN LLC THAT LIABILITY SHALL IN NO EVENT EXCEED THE LESSER OF THE CURRENT CHATTEL VALUE OF A PET OF THE SAME BREED OR THE SUM OF \$200.00 PER ANIMAL ADMITTED.

6. Owner/Guardian agrees to be solely responsible for any and all acts or behavior of the Pet while in the care of Pet Haven LLC, including payment of costs of injury to staff or other animals or damage to facilities caused by the Pet. Owner/Guardian further agrees to indemnify Pet Haven LLC and its agents against any claims made against Pet Haven LLC or its employees/agents for losses or damages of any kind may have (such illnesses or aggression problems) or which were otherwise caused by the Pet.
7. Pet Haven LLC staff may or may not notify Owner/Guardian immediately if the Pet sustains any nicks or scratches. Owner/Guardian will be notified as soon as reasonably possible if the Pet is seriously injured.
8. Owner/Guardian agrees to pay the pet care service and hotel rate in effect on the date Pet is checked out Pet Haven LLC and to pay additional services requested when Owner/Guardian picks up Pet.
9. All charges incurred by Owner/Guardian and not previously paid shall be payable upon pickup. Owner/Guardian hereby agrees that in the event charges are not paid when due in accordance with this contract, Pet Haven LLC will take legal action to obtain the debt.
10. In an emergency, Pet Haven LLC will attempt to contact the Pet's personal veterinarian as well as the emergency contact provided to Pet Haven LLC by Owner/Guardian; however, such as emergency might not provide the time to do so prior to the administration of care. Owner/Guardian authorizes Pet Haven LLC to obtain medical attention for the Pet from a qualified veterinarian and to transport the Pet to and from such veterinarian when Pet Haven LLC deems such medical care is important to the Pet's health. Owner/Guardian grants Pet Haven LLC and its employees/agents full authority to make decisions involving the medical treatment of the Pet. Owner/Guardian agrees to pay for all related costs. This applies to any claims for injuries or damages related to such medical care or that arise due to the transport of the Pet. In the event of a Pet's death the Owner/Guardian or the Owner/Guardian's emergency contact will be notified immediately.
11. This Agreement contains the entire agreement between the parties. All terms and conditions of this Agreement shall be binding on the heirs, administrators, personal representatives and assignees of the Owner/Guardian and Pet Haven LLC.

Signatures

Owner/Guardian

Name: _____

Signature: _____

Date: _____

Pet Haven Representative

Name: _____

Signature: _____

Date: _____