



Q's Tranquility

*Ease Your Mind,
Relax Your Body,
It's Good for Your Soul*

Monthly Membership Agreement

Member Name _____

Phone _____

Address _____

(216)849-1410 Chagrin Falls, OH | Aurora, OH
www.qstranquility.com

Membership Benefits

- ❖ Enjoy one 60 minute massage per month
- ❖ Free Aromatherapy upgrade
- ❖ Share your membership with up to two other family members (must show proof of living in the same household)
- ❖ Save 40% off additional services and add-ons each month
- ❖ Member-only discounts on products and gift certificates(15% off regular price)
- ❖ Rollover unused sessions up to 60 days

Membership Terms and Payment Schedule

Effective Date/Date of first payment: _____

Single

Family with _____ members

1. _____

2. _____

3. _____

\$ _____ per month for _____ months, ending on _____

Or

\$ _____ pre month for _____ months PAID IN FULL

Your membership fee of _____ per month will be charged on the _____ of each month, then due on the same day each month thereafter until your membership expires or is terminated in accordance with this agreement.

How it works:

- Your monthly membership charge will be automatically charged to your debit or credit card that you have on file each month. This entitles you to a single 60 minute massage of your choice on or after your payment date.
- You may upgrade to a longer session at an additional charge
 - 15 minute add on(\$10)
 - 30 minute add on(\$20)
- If you select the family plan option: You may share your membership with 2 additional registered members of your family (must show proof of living in the same household, license or utility bill). One member will be charged \$75 and it will be a \$10 additional charge per month per additional family member. The monthly charge (for example if you have 3 members, it will be \$95 total) will all be charged to the one card on file for the membership. The additional massages each month may be paid for individually.
- If you do not use your session for the month it can be rolled over for up to 60 days. After 60 days the session will be lost.

If through no fault of ours, your payment account does not contain sufficient funds to complete the transaction, or your payment account or credit card does not otherwise permit the transaction to be executed, you will be charged a \$35 insufficient funds fee. We will contact you to update your account with a working payment method.

You have the right to receive a notice in the event that we make any change to the terms and conditions of your membership that will vary the amount to be periodically billed to your account specified above. Except as expressly provided herein, we may modify our services or the terms and conditions of this Agreement at any time without notice and such modifications shall be deemed effective immediately upon making such changes.

MEMBERSHIP TERMS & CONDITIONS:

____(Initial) This membership and services purchased under this membership are non-transferable to any other person or entity.

____(Initial) For purposes of identification and billing, you agree to provide us with current, accurate, complete and updated information including your name, address, telephone number and applicable payment data. You agree to notify us promptly of any changes.

____(Initial) We reserve the right to revoke membership at any time for misconduct on our premises. You will be responsible for payment in full upon revocation of membership.

____(Initial) We reserve the right to change pricing at any time upon reasonable notice. Should prices increase, you have the right to cancel membership without penalty during initial period following cancellation guidelines as described below.

CANCELLING YOUR APPOINTMENT:

____(Initial) You may cancel your appointment without charge if you cancel within 24 hours of your appointment. Cancellations without 24 hour notice may result in a \$25.00 charge for your session(automatically to your card on file), as that time has been set aside specifically for you. No shows will result in a full charge for that session(automatically to your card on file).

____(Initial) If WE have to cancel on you within 24 hours or less of your scheduled appointment you will be given a \$25 credit to your account to be used in the future for the inconvenience. If ever we are to not show for an appointment due to unforeseen circumstances you will be given a credit of \$50 to your account. You may use these credits for massages in addition to your monthly membership, for upgrades, or for other services, but it may not be applied to your monthly membership fee.

CANCELLATION OF MEMBERSHIP DURING INITIAL TERM:

____(Initial) You may cancel this agreement during the initial term of your membership upon the following conditions: Your death or permanent physical disability, or if you move out more than an hour away, with proof of new residence provided. Written notice must be given at least 30 days in advance to avoid additional charges to your account.

____(Initial) If you choose to cancel your membership early for any reason other than those listed above you will be charged 50% of your remaining membership balance. For example: if you have 3 months left-\$75/per month for 3 months=\$225, you would owe \$112.50(plus taxes and fees) to get out of the contract.

____(Initial) Contracted membership services will be forfeited at time of cancellation effective date.

CANCELLATION OF MEMBERSHIP DURING AUTO RENEW TERM:

____(Initial) After the initial 6 or 12 month term, you may cancel at any time. All cancellations require 30 days written notice or email and are effective within 10 business days after the 30 day notice period. Payments due prior to the effective date will be charged as scheduled.

____(Initial) Pre-paid membership services have no cash value, are non-transferable. We reserve the right to terminate or deny re-enrollment for an indeterminate amount of time if you have an unsatisfactory payment history.

____(Initial) If through no fault of ours, your payment account does not contain sufficient funds to complete the transaction, or your payment account or credit card does not otherwise permit the transaction to be executed, you will be charged a \$35 insufficient funds fee. We will contact you to update your account with a working payment method.

Debit/Credit Card Information

- Name on Card _____
- Card Number _____
- Expiration Date _____
- Security Code _____
- Billing Zip Code _____
- Tipping do not include, 15%, 20%, 25%, custom _____
-

I authorize Q's Tranquility to charge this card, on or after my monthly date stated above for my membership fee. If I request tipping be included it will be automatically added to any credit card charge unless otherwise specified. I also authorize Q's Tranquility to charge any other fees stated in this contract automatically such as cancellation (less than 24 hours), no shows, or insufficient funds fees. Q's Tranquility has my permission to charge this card for any services throughout the month that I do not pay for in person at the time of service.

Signature: _____

Pricing

Membership Fee-\$75 Amount Charged including taxes and fees-\$78.63

Service	Regular Price	Member Price	Final Price including fees
30 minute relaxation	\$40	\$24	\$25.84
30 minute deep tissue	\$50	\$30	\$32.05
60 minute relaxation	\$75	\$45	\$47.58
60 minute deep tissue	\$90	\$54	\$56.89
90 minute relaxation	\$105	\$63	\$66.21
90 minute deep tissue	\$135	\$81	\$84.84
60 minute hot stone	\$115	\$69	\$72.42
90 minute hot stone	\$130	\$78	\$81.73
Reflexology	\$50	\$30	\$32.05
Spray Tan	\$25	\$15	\$16.53
Foot Detox	\$40	\$24	\$25.84
Bioslimming	\$100/body part	\$60	\$63.10

I ACKNOWLEDGE RECEIVING AND READING A COMPLETED COPY OF THIS APPLICATION AND AGREEMENT BEFORE SIGNING. I UNDERSTAND AND AGREE TO THE TERMS AND CONDITIONS OUTLINED IN THIS AGREEMENT.

Member signature _____ **Date** _____

Members Printed Name _____ **Q's Tranquility Staff** _____