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August 21, 1997

To Whom It May Concern:

Mr. **Norbert Thomas** was employed with Dale Laboratories shortly after his migration to the USA. His tenure served was from September 1995 to March of 1996, when he left us to join Channel 7. He worked in the capacity of a Customer Service Representative. Mr. Thomas' duties involved taking in customer orders and guiding them in their choice of services and the best ways to take pictures. Additionally, he would make duplicate prints and enlargements using "doit-yourself" rapid-output machines in our Customer Service area.

Mr. Thomas was well liked and respected by our customers. He would never rush through a sale if he felt he could help a customer in improving his level of photography. The customers liked this very much, since Mr. Thomas was very gifted verbally and loved to impart his knowledge and views on photography.

I believe you will probably find the same type of response by younger people who could benefit from his teaching skills in your vocational training programs.

Please feel free to call me at (954) 920-3648 if you have any questions.

Sincerely, Dale Farkas President.