

## Starmatic® Mobile

Your schedule at your fingertips



### What is Starmatic Mobile?

A feature that provides mobile access to Starmatic and allows call centers and their agents to accept urgent service requests, while on the go, from their mobile devices - without having to log into their PCs!

### Who can access Starmatic Mobile?

All call centers and their agents who have an iOS or Android mobile device.

### Does Starmatic Mobile have all of the same features as Starmatic?

Starmatic mobile provides the Schedule Releases and MySchedule features. It does not provide 100% of Starmatic capabilities.

### Can Starmatic Mobile be used to drop or swap intervals?

Yes - both features are available on Starmatic Mobile.

### Are there any text messaging features?

No

### Will Starmatic Mobile work in a Wi-Fi as well as a cellular network?

Yes

### What do I need to download to use Starmatic Mobile?

Absolutely nothing

### Is there a charge to use Starmatic Mobile or will additional network fees apply?

The Starmatic Mobile service is included as part of the Arise Support fee paid by call center companies.

### How can I access Starmatic Mobile?

To access Starmatic Mobile simply go to: <https://starmatic.arise.com/mobile> from your iOS or Android device.