

GENERAL TERMS AND CONDITIONS ROADCYCLINGHOLIDAY.COM

1. Definitions

In these booking conditions shall mean:

- Client: the person who made the reservation at Roadcyclingholiday.com.
- Writing: in writing or electronically.
- Booking order: the contract between the Client and Roadcyclingholiday.com, whereby Roadcyclingholiday.com commits to provide services regarding a cycling holiday, which means road bike hire, accommodation (bed and breakfast), routes and guidance during the routes.
- General Terms and Conditions: these General Terms and Conditions Roadcyclingholiday.com.

2. Responsibilities

The Client is responsible for providing the correct information to Roadcyclingholiday.com to establish and perform a proper booking. This includes providing the correct name, address, date of birth, (mobile) phone number and email address. The Client is also responsible for being in possession of a valid travel document (e.g. passport) and appropriate insurance (holiday insurance and / or health insurance).

3. Booking order

The Client must provide the necessary details concerning themselves and (possible) other travellers to Roadcyclingholiday.com for the conclusion of the agreement and its implementation.

Cancellation of, or changes in, the booking (s) only take place at the request of the Client. Related costs due to a cancellation or change are charged to the Client.

All communications from Roadcyclingholiday.com will be directed solely to the Client. Roadcyclingholiday.com will send an order confirmation within 2 days. After receiving the confirmation, the Client has four days in order to recover any errors in the confirmation. If any recovery not is submitted on time the order confirmation is proof of the existence of the agreement and its contents. The foregoing does not affect the ability of the Client to deliver rebuttal.

4. Payment Terms

After booking the Client must pay a deposit of 25% of the total amount. This deposit should be paid within 14 days following the date of the order confirmation. The remainder has to be paid at least 4 weeks before the arrival day. When you book your trip within 4 weeks of arrival, you must pay the full amount within 3 days of receipt of the order confirmation. If payment not is made on time, you are in default and the contract shall be deemed to have been cancelled. In that case, Article 5 (cancellation) will be applicable. So far as there would exist a right to a refund of part of the amount, the refund shall be made exclusively to the Client.

5. Cancellation Policy

After cancellation of your booking (reservation), Roadcyclingholiday.com will charge you the following fees: up to 4 weeks prior to arrival 25% of the total amount and within 4 weeks before arrival 25% of the total amount plus any cancellation fees regarding the accommodation.

6. Liability

Roadcyclingholiday.com will do everything to make the cycling holiday a success. In case of complaints Roadcyclingholiday.com will endeavour to resolve them satisfactorily.

In the unlikely event of damage then the following rules apply.

Liability for the acts and/or omissions of the companies engaged by

Roadcyclingholiday.com or any resulting compensation is limited to the total travel amount for Roadcyclingholiday.com.

Roadcyclingholiday.com is not responsible for personal injury, damage to (personal) possession, damage caused by third parties and other factors beyond

Roadcyclingholiday.com 's fault. Everyone should check n advance, whether your are healthy for this intensive cycling holidays. Client is asked to sign upon arrival, prior to the start of the cycling holiday, a safeguard clause. By signing this safeguard clause

Roadcyclingholiday.com is protected from claims relating thereto. Additionally

Roadcyclingholiday.com is not responsible for bad weather.

7. Others

At the start of the cycling trip, the guide will introduce himself on the day of arrival. Besides, he will give his contact details to the Client.

Roadcyclingholiday.com (Trademark) is part of Ad-Census BV, which is registered at the Chamber of Commerce in Amsterdam under number 34298830.

Roadcyclingholiday.com
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8. Applicable law

The Dutch law is applicable on these General Terms and Conditions. In case of disputes arising from and/or relating to this booking order, the Dutch court in the district of Amsterdam shall have exclusive jurisdiction.