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## Residential Energy Audit Program – Frequently Asked Questions

### What is the Residential Energy Audit Program?

The Residential Energy Audit Program is a comprehensive home energy efficiency program that includes an initial audit, installation of energy efficiency measures, and an incentive structure designed to help homeowners make energy efficient decisions. A BPI-certified auditor<sup>6</sup> will perform the audit, evaluate your home's energy efficiency and recommend improvements that could save you energy and money.

### What does it mean to be BPI-certified?

The Building Performance Institute (BPI) is a non-profit developer of technical standards for home performance and weatherization retrofit work. BPI standards are recognized across North America as a resource for building science technology that sets standards for assessing and improving the energy performance as well as the health and safety of homes. Auditors who are BPI-certified have undergone training and testing to demonstrate the ability to do work in accordance with BPI standards.

### What does the Residential Energy Audit consist of?

The Residential Energy Audit consists of a BPI-certified auditor working with you one-on-one to identify energy-saving improvements you can make to your home. The auditor will evaluate your home's heating and cooling systems, insulation and windows, and will conduct a blower door test to detect [air leaks](#) that could be costing you money. During the audit, energy-saving products worth up to \$100 may be installed at no additional cost<sup>7</sup> to you.



### What rebates are available as part of the Residential Energy Audit Program?

There are opportunities to receive up to \$250 in rebates<sup>2</sup> on a comprehensive energy audit and additional rebates<sup>5</sup> for installing energy-saving improvements in your home with no cap on the savings you achieve.

### What energy-saving products will be installed as part of the Residential Energy Audit?

Energy-saving products worth up to \$100 may be installed at no additional cost<sup>7</sup> to you as part of the Residential Energy Audit. These products are subject to change and may include CFL bulbs, an LED nightlight, a smart power strip, pipe insulation, a furnace whistle, a showerhead, and kitchen and bath faucet aerators, depending on the type of water heat in the home.



Your First Source for  
**Energy Savings**

<http://energysavepa-home.com/residential-energy-audit>

### **How much does a Residential Energy Audit cost?**

Prices for a comprehensive energy audit are individually set by each participating auditor<sup>6</sup>; however, the cost may be no more than \$350.<sup>1</sup> Participating auditors may offer additional value-added services outside of the standard BPI energy audit. We recommend that you contact several companies to decide which one is right for you.

### **How can I find a participating BPI-certified auditor?**

You can find a participating BPI-certified auditor in your area by using the search tool found at <http://energysavepa-home.com/residential-energy-audit/participating-energy-auditor>

### **Will the auditor explain the findings from the audit?**

Yes, the auditor will explain the results of the Residential Energy Audit and recommend energy efficiency improvements you can make to your home. You may choose to implement some or all of the improvements; the more improvements you make, the greater the energy savings.

### **What is a blower door test?**

A blower door test measures air leakage between the conditioned (heated and/or cooled) parts of your home and unconditioned areas (e.g., unheated attics, crawl spaces and the outdoors). In preparation for a blower door test, a powerful fan is mounted into the frame of an exterior door. The fan pulls air out of the home, reducing the internal air pressure, while outside air flows in through unsealed cracks and openings in your home. The data collected during a blower door test will allow the auditor to quantify the amount of air leakage in your home and suggest energy efficiency improvements you can install.



### **How long will it take to perform a Residential Energy Audit?**

A thorough home energy audit may take up to three hours to perform.

### **Do I need to be home during the Residential Energy Audit?**

Yes, the homeowner must be present during the home energy audit.

### **What are the program dates of the Residential Energy Audit Program?**

All qualified Residential Energy Audit products and services must be purchased and installed between November 1, 2013, and May 31, 2016. Rebate applications must be postmarked by June 7, 2016. Please submit one application form for the energy audit rebate within 90 days of installation and one application form for the completed major measures rebate within 180 days of the energy audit.

### **Who is eligible to participate in the Residential Energy Audit Program?**

The Residential Energy Audit Program is available to Pennsylvania residential customers of Met-Ed, Penelec, Penn Power and West Penn Power, FirstEnergy's Pennsylvania utilities.



### **Are there specific requirements that must be followed to qualify for the rebates?**

Yes, for complete rebate requirements, please reference the [General Terms and Conditions](#) section of the Residential Energy Audit and the Major Measures Rebate Applications.

### **How do I qualify for the Major Measures rebates?**

You may qualify for rebates after you have installed energy efficiency improvements recommended by the BPI-certified auditor. The auditor will fill out the Major Measures Rebate Application and determine what the kWh savings are at that time. The major measures rebate<sup>3</sup> will be calculated at \$.10/kWh with no cap on rebate awards. Please see the Major Measures Rebate Application for complete details.

### **What documentation should be submitted along with the Major Measure Rebate Form?**

Once audit-recommended improvements have been made to your home, the auditor will assist you in completing the Major Measure Rebate Application. Both the customer and the auditor must sign the application form. The auditor will submit the completed form to the program administrator in order to process the rebate. The auditor will submit the Major Measure Rebate Application and sales receipts to the program administrator to qualify for the major measures rebate based on \$0.10 per kWh saved and any HVAC early replacement<sup>4</sup> or bonus rebates.<sup>5</sup>

If you have elected to make air sealing improvements recommended during the energy audit, a post-installation blower door test will be conducted to verify the performance of the improvements.

### **Do I qualify for a rebate if I participate only in the Residential Energy Audit?**

To qualify for up to a \$250 rebate,<sup>2</sup> the auditor must install a minimum of 350 kWh worth of energy-saving products in the customer's home at the time of the audit. If the auditor charges less than \$250 for the energy audit, you will receive a rebate that is equivalent to the price of the audit.

### **How do I qualify for bonus rebates and HVAC early replacement rebates?**

Additional bonus rebates of \$100 for savings in excess of 2,000 kWh and \$150 for savings over 3,000 kWh are available. You may also be eligible for HVAC early replacement rebates<sup>4</sup> if your auditor recommends the system upgrade at the time of the audit.

### **Can I also apply for a separate HVAC system rebate in addition to rebates offered as part of the Residential Energy Audit Program?**

Yes, you can apply for a separate HVAC system rebate in addition to HVAC early replacement rebates offered as part of the Residential Energy Audit Program.

### **Are there any federal tax credits on home improvement products in addition to the energy efficiency rebates?**

Yes, there may be revised 2013 federal tax credits on home improvement products. For detailed information regarding federal tax credits, please visit

[http://www.energystar.gov/index.cfm?c=tax\\_credits.tx\\_index](http://www.energystar.gov/index.cfm?c=tax_credits.tx_index)



### Where can I get a rebate form?

Rebate forms can be obtained from a participating BPI-certified auditor or you can download both rebate forms at <http://energysavepa-home.com/residential-energy-audit/rebate-applications>

### Who will receive the rebate?

Rebates will be issued to the electric account holder and address on record with the utility.

### How long will it take to receive my rebate?

Please allow up to 90 days from the date all required documentation is received to process your rebate.

### What's the first step I need to take to schedule a Residential Energy Audit?

The first step to schedule a Residential Energy Audit is to find a participating BPI-certified auditor in your area by using our search tool at <http://energysavepa-home.com/residential-energy-audit/participating-energy-auditor>

### Is there financing available to help pay for the energy-saving improvements?

Yes, there are low-interest loans available to you through Keystone Home Energy Loan Program. To learn more visit [www.keystonehelp.com](http://www.keystonehelp.com).

### Who can I call with questions regarding the Residential Energy Audit Program?

You may call **1-866-498-1409** to speak with a program representative.

<sup>1</sup>The maximum amount that a participating auditor can charge a customer for this audit is \$350. Applicants who pay less than the \$250 rebate amount for the Residential Energy Audit will receive the amount they paid for the audit if the minimum kWh savings is achieved through direct install products and/or recommended improvements.

<sup>2</sup>To qualify for the up to \$250 rebate, the customer must achieve at least 350 kWh of energy savings through direct install products and/or audit recommended improvements.

<sup>3</sup>Major measure home improvement rebates are based on \$.10/kWh savings achieved with no cap on rebate awards.

<sup>4</sup>If customer replaces HVAC equipment as part of the auditor's recommendations prior to a system failure as a proactive or early replacement initiative, the customer would qualify for an additional rebate. Customers are also eligible to submit a separate HVAC rebate as part of the HVAC Program.

<sup>5</sup>Customer may also qualify for a bonus rebate if your energy savings reach a minimum of 2000 kWh for making energy-saving improvements.

<sup>6</sup>Contractors who perform work under this program are not affiliated with FirstEnergy's Pennsylvania utilities or Honeywell International Inc. and neither FirstEnergy's Pennsylvania utilities nor Honeywell International Inc. make any promise, warranty or representation regarding work performed by such contractors.

<sup>7</sup>The costs of energy efficiency programs are recovered through residential customer rates in accordance with Pennsylvania Act 129 of 2008. For a complete list of commercial, industrial, residential and low income energy efficiency programs, please visit [www.energysavePA.com](http://www.energysavePA.com).

