

CANADA PRODUCTS & SERVICES PRICING

(All Prices in Canadian Dollars Except MBS Profile Fees)

GuestTrek® Internet Follow-Up Process

In-Store (Metro)

Install & Training - One Time Fee

\$7,973 CAD

- Customization of training materials to dealership theme (3 day max prep time)
- In-Store Installation Training (1 day)
- Training materials provided to all attendees
- Electronic copy of materials with approval to make changes to P_2P^{TM} responses and print copies for use in approved locations
- All participants must complete an MBS profile: currently \$25 USD/profile, invoiced directly by MBS
- Travel expenses billed separately

Via Web (Rural)

Install & Training - One Time Fee

\$3,983 CAD

- Customization of training materials to dealership theme (3 day max prep time)
- Installation Training via Web Meetings (1 day: 2 x 2 hour sessions)
- Training materials provided to all attendees
- Electronic copy of materials with approval to make changes to P₂P™ responses and print copies for use in approved locations
- All participants must complete an MBS profile: currently \$25 USD/profile, invoiced directly by MBS

GuestTrek® PhoneSense® Incoming Phone Call

In-Store (Metro)

Install & Training - One Time Fee

\$6,643 CAD

- Customization of training materials to dealership theme (2 day max prep time)
- In-Store Installation Training (1 day)
- Training materials provided to all attendees
- Electronic copy of materials with approval to make changes to $P_2P^{\intercal m}$ responses and print copies for use in approved locations
- All participants must complete an MBS profile: currently \$25 USD/profile, invoiced directly by MBS
- Travel expenses billed separately

Optional Follow-up Training Fee – Per Month x 6

\$3.100 CAD

- In-Store Follow-Up Training (6 days total, in increments of 1 day, min 1 day, max 2 consecutive days per month)

Via Web Meeting (Rural)

Install & Training – One Time Fee

\$3,983 CAD

- Customization of training materials to dealership theme (2 day max prep time)
- Installation Training via Web Meetings (1 day: 2 x 2 hour sessions)
- Training materials provided to all attendees
- Electronic copy of materials with approval to make changes to P₂P™ responses and print copies for use in approved locations
- All participants must complete an MBS profile: currently \$25 USD/profile, invoiced directly by MBS

Optional Follow-up Training Fee – Per Month x 6

\$658 CAD

- In-Store Follow-Up Training (2 x 2 hour sessions per month x 6 months)

Common Open Participation Training – Via Web Meeting

Virtual Training Fee – Per Person Per Class

\$259 CAD

- Non-Dealer-Specific, regularly scheduled common training via Web Meeting (2 hour class)
- Morning and Afternoon classes available each month: Contact eLeaderTech® for available Dates



GuestTrek® State of Mind Selling™

In-Store (Metro)

Install & Training Fee – Per Month x 6

\$5,978 CAD

- Customization of training materials to dealership theme (3 day max prep time)
- In-Store Installation Training (3 days)
- In-Store Follow-up Training (6 days total, in increments of 1 day, min 1 day, max 2 consecutive days per month)
- One hour weekly remote coaching (via Web Meeting)
- Training materials provided to all attendees
- Electronic copy of materials with approval to make changes to P₂P™ responses and print copies for use in approved locations
- All participants must complete an MBS profile: currently \$25 USD/profile, invoiced directly by MBS
- Travel expenses billed separately

Via Web (Rural)

Install & Training Fee - Per Month x 6

\$1,323 CAD

- Customization of training materials to dealership theme (2 day max prep time)
- Pre-Installation dealership leadership expectations meeting (via Web Meeting)
- Installation Training via Web Meetings (2 days)
- Follow-up Training via regularly scheduled common training via Web Meetings (2 x 2 hour classes available each month)
- Training materials provided to all attendees
- Electronic copy of materials with approval to make changes to P₂P™ responses and print copies for use in approved locations
- All participants must complete an MBS profile: currently \$25 USD/profile, invoiced directly by MBS

GuestTrek® "Mine Your Business™" BDC

In-Store (Metro)

Install & Training Fee – Per Month x 6

\$5,978 CAD

- Customization of training materials to dealership theme (3 day max prep time)
- In-Store Installation Training (3 days)
- In-Store Follow-up Training (6 days, in increments of 1 day, min 1 day, max 2 consecutive days per month)
- One hour weekly remote coaching (via Web Meeting)
- Training materials provided to all attendees
- Electronic copy of materials with approval to make changes to P₂P™ responses and print copies for use in approved locations
- All participants must complete an MBS profile: currently \$25 USD/profile, invoiced directly by MBS
- Travel expenses billed separately

Additional Follow-up Training Days – Per Day (Discounted Rate)

\$2,919 CAD

- Additional In-Store Follow-Up Training days may be purchased during the contract period

Via Web Meeting (Rural)

Install & Training – Per Month x 6

\$1,323 CAD

- Customization of training materials to dealership theme (2 day max prep time)
- Pre-Installation dealership leadership expectations meeting (via Web Meeting)
- Installation Training via Web Meetings (2 days)
- Follow-up Training via regularly scheduled common training via Web Meetings (2 x 2 hour classes available each month)
- Training materials provided to all attendees
- Electronic copy of materials with approval to make changes to P₂P™ responses and print copies for use in approved locations
- All participants must complete an MBS profile: currently \$25 USD/profile, invoiced directly by MBS



Executing The Standards® (ETS) System – Variable Operations

In-Store (Metro)

Software Setup & Training Materials Preparation – One Time Fee (Discounted Rate) \$3,325 CAD Install & Training – One Time Fee \$6,650 CAD Application Usage Fee – Per Month, Ongoing \$2,121 CAD Prorated First Month Application Licensing Fee – Per Day \$70 CAD

- Customization of training materials to dealership
- System Setup (Account, Users, Job Roles, Job Standards)
- In-Store Installation Training (2 days)
- Includes MBS Training
- All participants must complete an MBS profile within ETS: currently \$25 USD/profile, invoiced directly by MBS
- Software Setup & Training Materials Preparation and Prorated First Month Application Licensing fees due prior to installation

Additional Install & Training Days Fee - Per Day

\$3,325 CAD

- Additional initial Install & Training days may be added to the standard 2 days in order to accommodate dealer needs

Optional Follow-up Training Fee – Per Month x 6

\$3,100 CAD

- In-Store Follow-Up Training (6 days total, in increments of 1 day, min 1 day, max 2 consecutive days per month)

Via Web Meeting (Rural)

| Software Setup & Training Materials Preparation — One Time Fee (Discounted Rate) | \$1,190 CAD |
|--|-------------|
| Install & Training – One Time Fee ¹ | \$3,990 CAD |
| Application Usage Fee – Per Month, Ongoing | \$1,995 CAD |
| Prorated First Month Application Licensing Fee – Per Day | \$35 CAD |

- Customization of training materials to dealership
- System Setup (Account, Users, Job Roles, Job Standards)
- Installation Training via Web Meetings (2 days)
- Includes MBS Training
- All participants must complete an MBS profile within ETS: currently \$25 USD/profile, invoiced directly by MBS
- Software Setup & Training Materials Preparation and Prorated First Month Application Licensing fees due prior to installation
- ¹ Installation & Training and Follow-Up Training fees divided by 12 and added to monthly Application Licensing Fee for 1 year

Additional Install & Training Days Fee - Per Day1

\$1.860 CAD

- Additional initial Install & Training days may be added to the standard 2 days in order to accommodate dealer needs

Optional Follow-up Training - One Time Fee1

\$5,985 CAD

- Follow-Up Training via Web Meeting (6 days total, in increments of 1 day, min 1 day, max 2 consecutive days per month)



"What is Leadership?" Training

Leadership Certification Seminar

- 3-Day Seminar, 8.5 hours per day
- Training materials provided to all attendees
- All participants must complete an MBS profile: currently \$25/profile at strengths.com
- Upon successful completion, attendees will achieve eLeaderTech® What is Leadership™ Leadership Certification

Fee Schedule A

Training – Per Seat Fee

\$6,650 CAD

- 1 to 4 attendees; Training facility provided by Client
- Travel expenses billed separately

Fee Schedule B

Training – Per Seat Fee

Number of Attendees: 5 to 7 \$3,990 CAD

8 to 12 \$3,744 CAD 13 to 17 \$3,584 CAD 18 to 25 \$3,511 CAD 26+ \$3,458 CAD

- Minimum 5 attendees; Training facility provided by Client

Fee Schedule C

Training – Per Seat Fee

Number of Attendees: 5 to 7 \$4,389 CAD

8 to 12 \$3,997 CAD 13 to 17 \$3,739 CAD 18 to 25 \$3,624 CAD 26+ \$3,535 CAD

- Minimum 5 attendees; Training facility not provided by Client

Management By Strengths (MBS) Training

In-Store (Metro)

Training – One Time Fee

\$6,650 CAD

- In-Store Seminar (1 day; 2 to 3 sessions)
- Training materials provided to all attendees
- All participants must complete an MBS profile: currently \$25/profile, invoiced directly by MBS
- Travel expenses billed separately

Via Web (Rural)

Training – One Time Fee

\$6,650 CAD

- Seminar via Web Meetings (1 day: 2 to 3 sessions)
- Training materials provided to all attendees
- All participants must complete an MBS profile: currently \$25/profile at strengths.com

Common Open Participation Training – Via Web Meeting

Virtual Training Fee – Per Person Per Class

\$579 CAD

- Regularly scheduled common training via Web Meeting (3 hour class)
- Training materials provided to all attendees
- All participants must complete an MBS profile: currently \$25/profile, invoiced directly by MBS