



Patient Financial Policy

Please read our Patient Financial Policy to ensure clear understanding of your benefits and obligations. All patients must complete a patient information sheet, provide current vision and medical insurance information at the first office visit, and inform our office of any insurance provider changes. This way, we can keep our records current and focus on providing exceptional eye care for you and your family.

Insurance

Kid's Eye Site is contracted with several vision and medical insurance programs that help pay for services provided. If your insurance company is one of our contracted carriers, we will bill the appropriate insurance carrier on your behalf. We bill your vision insurance carrier for yearly and routine eye exams. We only bill medical insurance in the event of special testing, medical follow-ups, or emergency visits.

Co-payments

You are responsible for any exam or material co-payments due at the time of services rendered. If someone other than the parent or guardian brings the child to the visit, this individual is responsible for paying the co-payment. If, for an unforeseeable reason, you do not have the co-payment amount with you at the time of service, please be aware that Kid's Eye Site reserves the right to hold any prescriptions or materials until the balance due is paid. Kid's Eye Site has a contractual agreement with all vision and medical insurance carriers to collect all co-payments on the date the services are rendered.

Remaining Balance After Your Insurance Has Paid

Once your insurance company has processed the claim we submit on your behalf, Kid's Eye Site will post any payment it receives to your account. We will issue you a statement if there is any amount left unpaid by your insurance provider. This will occur if you have a deductible or co-insurance. If there is a remaining balance, it is now your responsibility. This balance may include your deductible, co-insurance, and any non-covered charges.

Divorced Parents

Kid's Eye Site will not get involved in custodial, separation, or financial disputes involving or relating to divorced parents for minor child(ren) we provide services to. The parent who signs the initial financial policy and registration form for minor child(ren) will be the responsible party for payment of services rendered. Please submit a copy of the Divorce Decree that states which parent is obligated to pay the medical charges to our office. This will remain in your file.

Credit Card Information

Kid's Eye Site accepts Visa, MasterCard, Discover, and Care Credit. We do not maintain credit card numbers in your file.

Collection Accounts

Our office will make every effort to communicate with you about your account and will present reasonable options for payment. In the event a bill goes unpaid without contacting our Billing Department to discuss payment options, the account may be turned over to collections after 120 days.