**Sunrise Bushcraft Terms and Conditions**

**General** Please read these terms & conditions before completing the Booking Form.

These terms & conditions form the basis of the contract between **Sunrise Bushcraft** and the **client** and cannot be changed, unless in writing by **Sunrise Bushcraft**.

Although most courses are gentle course participants must have a reasonable standard of general fitness.

**Sunrise Bushcraft** cannot be held responsible for any losses incurred as a result of failure of clients to disclose medical conditions.

**Booking & Payment**

Booking will be confirmed on receipt of a booking form signed by the **client** with full payment or a deposit as stated on the course details.

1. All payments must be cleared before booking is confirmed, and the course must be paid for in full **5 weeks** prior to the start date of the course.
2. **Sunrise Bushcraft** reserves the right to refuse any booking without giving a reason.

**Cancellation by client**

1. If the **client** cancels for any reason up to **5 weeks** before the start date of the course, the deposit will not be refunded.
2. If the **client** does not pay the balance of the course fee within **5 weeks** of the start date of the course, **Sunrise Bushcraft** will consider the **client** to have cancelled.
3. If the **client** cancels between **5 weeks and 3 weeks** before the start of the course, then **50%** of the full payment will be **forfeited**. If the **client** cancels less than **3 weeks** before the start of the course then **100%** of the course fee will be **forfeited**.
4. The **client** acknowledges that such cancellation charges are reasonable due the need of **Sunrise Bushcraft** to make substantial preparations in advance.

**Cancellations and Alterations by Sunrise Bushcraft**

While **Sunrise Bushcraft** will make every effort to run the courses as scheduled there may be circumstances (e.g. extreme weather conditions) when we are forced to cancel a course or specific activity. In these circumstances, a full refund will be given, or an alternative date or alternative activity will be offered.

**Client Conduct**

1. **Sunrise Bushcraft** expects its **clients** to behave in a safe and reasonable manner throughout the course, and not to jeopardise the enjoyment or the safety of other course participants. In particular:
2. No alcohol or illegal drugs are permitted, and **clients** must not be intoxicated at any time during the course.
3. **Clients** are responsible for bringing adequate clothing and equipment to the course, as per the Kit List, which will be sent to all clients prior to the course.
4. **Clients** must comply with all reasonable instructions and directions from the Instructors, and in particular no knives must be used until the Instructors are satisfied that the **clients** have been fully instructed in knife safety.
5. No fires are to be lit without the express consent of the Instructors, and fires must not be left unattended at any time.
6. **Clients** are responsible for any equipment issued to them during the course, and will be liable for loss or breakage.

***Failure to comply with the above may result in removal from the course, without refund, and Sunrise Bushcraft will not be liable for any subsequent losses.***

**Insurance and Liability**

1. **Sunrise Bushcraft** has £5,000,000 of Public Liability Insurance with a reputable Outdoors Activities insurer; a copy of the Insurance Certificate can be provided on request.
2. The courses take place in a variety of habitats and conditions, and the client acknowledges that these environments are never completely hazard free. While **Sunrise Bushcraft** makes every effort to minimise risks, we will not be held liable for accidents, mishaps or losses that are not a result of negligence on the part of **Sunrise Bushcraft** or for any accidents or losses which are due to **client’s** failure to follow the instructions of the Instructors.
3. **Sunrise Bushcraft** cannot be held responsible for any losses or damage to **clients’** personal belongings, clothing, money or vehicles.
4. It is the **client’s** responsibility to ensure that they at arrive at the designated meeting point in a timely manner in order to be able to join the course.
5. **Sunrise Bushcraft** recommends that **clients** consider taking out their own personal insurance if they require it.
6. **Sunrise Bushcraft** will not be responsible for any accidents or mishaps occurring to third parties taught by attendees of any Sunrise Bushcraft course.

**Complaints**

Should any Complaints arise they should be directed in the first instance to the Instructors during the course, so that the issues can be resolved at the time. Any complaints that arise after the end of the course must be put in writing to **Sunrise Bushcraft** within **21 days** of the end of the course. **Sunrise Bushcraft** will not be liable in respect of any complaints received after this time.

**Other**

The **Client** agrees that any photographs taken by the Instructors during the course may be used by **Sunrise Bushcraft** in promotional material, either printed or on the Internet unless specifically asked not to do so.